

[Manchester Royal Eye Hospital Including the Laser Service: SUMMARY OF ACTION PLAN TO ACHIEVE FULL COMPLIANCE WITH PART 4 OF THE PRIVATE HEALTHCARE MARKET INVESTIGATION ORDER 2014]

Measure	Milestones in March	Milestones in April	Milestones in May	Milestones in June	Date of full compliance
Volume	Data validation including activity by consultant	Informatics Submission draft confirmed	Revised submission validated	Compliance with request	June 30th
Length of stay	Data Validation	Informatics Submission draft confirmed	Revised submission validated	Compliance with request	June 30th
Adverse events	Review Incident and Complaints capture	Confirmation of integration into Informatics report or manual update	Revised submission validated	Compliance with request	June 30th
Patient feedback	Identify FFT, manual returns and data completion	Confirmation of integration into Informatics report or manual update	Revised submission validated	Compliance with request	June 30th
Health outcome measures	To determine Health outcome measures deployed	Confirmation of integration into	Revised submission validated	Compliance with request	June 30th

		Informatics report or manual update			
Clinical coding	Review Coding process on PP Ward	Ensure coding completion	Revised submission validated	Compliance with request	June 30th