

Mallucci London SUMMARY OF ACTION PLAN TO ACHIEVE FULL COMPLIANCE WITH PART 4 OF THE PRIVATE HEALTHCARE MARKET INVESTIGATION ORDER 2014

Measure	Milestones	Milestones	Milestones	Milestones	Milestones	Milestones	Date of full
	in March 24	in April 24	in May 24	in June 24	in July 24	in August	compliance
						24	
Volume	Remain	Remain	Remain	Remain	Remain	Remain	Sept 24
	complaint	complaint	complaint	complaint	complaint	complaint	
Length of stay	Always code	Always code					
	2 daycase	2 daycase					
Adverse events	Have	Have	Have	Have	Have	Will submit	Sept 24
	submission	submission	submission	submission	submission	data	
	forms from						
	PHIN and						
	will submit						
	and	and	and	and	and		
	complete	complete	complete	complete	complete		
	NULL returns						
Patient feedback	Collecting -	Will submit	Sept 24				
	Will work to	data					
	submit data						

Health outcome	Collecting -	Will complete	Sept 24				
measures	Will work to	transfer					
	submit data						
Clinical coding	Been	Been	Been	Been	Been	Will complete	Sept 24
	submitting to	transfer					
	wrong field –						
	working to						
	transfer to						
	correct field						