

Maidstone and Tunbridge Wells NHS Trust SUMMARY OF ACTION PLAN TO ACHIEVE FULL COMPLIANCE WITH PART 4 OF THE PRIVATE HEALTHCARE MARKET INVESTIGATION ORDER 2014

Measure	Milestones in [Month 1]	Milestones in [Month 2]	Milestones in [Month 3]	Milestones in [Month 4]	Milestones in [Month 5]	Milestones in [Month 6]	Date of full compliance
Patient feedback	We are currently working on a new template for this	We are currently working on a new template for this	We are currently working on a new template for this	We are currently working on a new template for this	We are currently working on a new template for this	We are currently working on a new template for this	July 2024
Health outcome measures	We are actively engaging with our external provider (IQVIA) to be able to supply these metrics	We are actively engaging with our external provider (IQVIA) to be able to supply these metrics	We are actively engaging with our external provider (IQVIA) to be able to supply these metrics	We are actively engaging with our external provider (IQVIA) to be able to supply these metrics	We are actively engaging with our external provider (IQVIA) to be able to supply these metrics	We are actively engaging with our external provider (IQVIA) to be able to supply these metrics	July 2024