

London North West University Healthcare NHS Trust (Trustplus) : Summary of Action Plan to Achieve Full Compliance With Part 4 of The Private Healthcare Market Investigation Order 2014

Measure	Milestones in March 2024	Milestones in April 2024	Milestone in May 2024	Milestone June 2024	Milestone July 2024	Date of Full Compliance
Patient Feedback	St Mark's Hospital PHIN Recommend that remittance changed to reflect NPH/CMH instead of STM Ealing Hospital PHIN to to make it to non-CMA mandated in their Systems. Central Middlesex Hospital – ensure data remitted monthly	Check remittance. Remedy if issues continue.	Check remittance. Remedy if issues continue.	Check remittance. Remedy if issues continue	Check remittance. Remedy if issues continue	July 2024
Health Outcome Measures	Find a provider who will collect data on our behalf.	Appoint Provider.	Set up	Monitor responses.	Check remittance. Remedy if issues continue	July 2024
Clinical Coding	Ealing Hospital PHIN to to make it to non-CMA mandated in their Systems.	Completed				April 2024