King's College Hospital NHS Foundation Trust- Guthrie: SUMMARY OF ACTION PLAN TO ACHIEVE FULL COMPLIANCE WITH PART 4 OF THE PRIVATE HEALTHCARE MARKET INVESTIGATION ORDER 2014

Measure	Milestones in March 2024	Milestones in April 2024	Milestones in May 2024	Milestones in June 2024	Milestones in July 2024	Milestones in August 2024	Date of full compliance
Volume	Already compliant and uploading APC on a quarterly basis prior to data freeze dates	Continue to upload APC information	Continue to upload APC information	Continue to upload APC information	Continue to upload APC information	Continue to upload APC information	Already compliant
Length of stay	Already compliant and uploading APC on a quarterly basis prior to	Continue to upload APC information	Continue to upload APC information	Continue to upload APC information	Continue to upload APC information	Continue to upload APC information	Already compliant

	data freeze dates						
Adverse events	Already compliant and uploading APC on a quarterly basis prior to data freeze dates	Continue to upload APC information	Continue to upload APC information	Continue to upload APC information	Continue to upload APC information	Continue to upload APC information	Already compliant
Patient feedback	As discussed in our meeting with George, Jack and Megan, the NHS collects these for all patients and since KCH implemented a new patient electronic system, EPIC- due to data quality	Review responses and amend, if necessary once reports received. We do not expect to see a change until April earliest	Review responses and amend, if necessary once reports received.	Review responses and amend, if necessary once reports received.	Review responses and amend, if necessary once reports received.	Review responses and amend, if necessary once reports received.	June 2024

	and assurance, batch tracing and automised feeds issues, the NHS have not sent any tests to patients since October 2023. I was unable to ascertain when this would be rectified. My solution is to send patients QR codes to access the survey once they have been						

	discharged or seen in OP to offer the opportunity to give us feedback. This will be implemented from mid-March 2024						
Health outcome measures	PROMS currently sent out via NHS, but only for Knee and Hip replacements Plan to make contact with Greg at PHIN to obtain a template and once received, this will be implemented	Outcomes received for March will be submitted to PHIN	Outcomes received will be submitted to PHIN	Outcomes received will be submitted to PHIN	Outcomes received will be submitted to PHIN	Outcomes received will be submitted to PHIN	June 2024

	by the Private Patient Team sending out to patients. Since COVID 2020 we have had NO private inpatient beds, so none of these procedures have been done at King's, however we do day surgery such as Cataracts and form will be sent to appropriate patients from mid- March						

Clinical coding	Compliant- Continue to upload APC information	Continue to upload APC information	Continue to upload APC information	Continue to upload APC information	Continue to upload APC information	Continue to upload APC information	