

**Kettering General Hospital NHS FT : SUMMARY OF ACTION PLAN TO ACHIEVE FULL COMPLIANCE WITH PART 4 OF THE
PRIVATE HEALTHCARE MARKET INVESTIGATION ORDER 2014**

| Measure | Milestones in February 2024 | Milestones in March 2024 | Milestones in April 2024 | Milestones in May 2024 | Milestones in June 2024 | Milestones in July 2024 | Date of full compliance |
|----------------|--|---|-------------------------------------|-------------------------------------|---|------------------------------------|------------------------------------|
| Volume | Complete Superuser forms and internal approval | Submit forms and gain access to portal | Complete submission to PHIN portal | Validate data submissions with PHIN | Review PHIN feedback and update as required | Embed processes | July 2024 |
| Length of stay | Complete Superuser forms and internal approval | Submit forms and gain access to portal | Complete submission to PHIN portal | Validate data submissions with PHIN | Review PHIN feedback and update as required | Embed processes | July 2024 |
| Adverse events | Complete Superuser forms and internal approval | Submit forms and gain access to portal | Complete submission to PHIN portal | Validate data submissions with PHIN | Review PHIN feedback and update as required | Embed processes | July 2024 |

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|-------------------------|--|---|-------------------------------------|-------------------------------------|---|------------------------------------|------------------------------------|
| Patient feedback | Complete Superuser forms and internal approval | Submit forms and gain access to portal | Complete submission to PHIN portal | Validate data submissions with PHIN | Review PHIN feedback and update as required | Embed processes | July 2024 |
| Health outcome measures | Complete Superuser forms and internal approval | Submit forms and gain access to portal | Complete submission to PHIN portal | Validate data submissions with PHIN | Review PHIN feedback and update as required | Embed processes | July 2024 |
| Clinical coding | Complete Superuser forms and internal approval | Submit forms and gain access to portal | Complete submission to PHIN portal | Validate data submissions with PHIN | Review PHIN feedback and update as required | Embed processes | July 2024 |