

Great Western Hospital NHS FT: SUMMARY OF ACTION PLAN TO ACHIEVE FULL COMPLIANCE WITH PART 4 OF THE PRIVATE HEALTHCARE MARKET INVESTIGATION ORDER 2014

Measure	Milestones in Feb-24	Milestones in Mar-24	Milestones in Apr-24	Milestones in May-24	Milestones in Jun-24	Milestones in Jul-24	Date of full compliance
Volume	Already compliant in uploading APC data. Looking to upload monthly instead of quarterly to help tie up with consultants reviewing their data	Compliant	Compliant	Compliant	Compliant	Compliant	Already compliant
Length of stay	Already compliant in uploading APC data. Looking to upload monthly instead of quarterly to help tie up with consultants reviewing their data	Compliant	Compliant	Compliant	Compliant	Compliant	Already compliant
Adverse events	Compliant	Compliant	Compliant	Compliant	Compliant	Compliant	Already compliant

Patient feedback	Digital responses collected in 2022 and 2023 uploaded to PHIN in Feb-24. There were only 6 entries.	New paper questionnaire to be issued both daycases & inpatients	Monitor to maximise uptake on completion of questionnaires.	Reporting from 1 st April 2024	Compliant	Compliant	Jun-24
Health outcome measures	Private Patients contract with Picker HWA to issue and manage PROMS questionnaires. Data had been collected but not submitted. Datasets from 2021 to current were uploaded to PHIN in Feb-24, however, they are failing due to multiple errors.	Private Patients to work with PHIN to understand errors and resubmit datasets.	Private Patients to work with PHIN to understand errors and resubmit datasets.	Private Patients to work with PHIN to understand errors and resubmit datasets.	Private Patients to work with PHIN to understand errors and resubmit datasets.	Compliant	Jul-24
Clinical coding	Private Patients have met with PHIN and have been shown the coding error files and how they can be extracted and resubmitted.	Private Patients to work with PHIN to understand errors and resubmit datasets.	Private Patients to work with PHIN to understand errors and resubmit datasets.	Private Patients to work with PHIN to understand errors and resubmit datasets.	Private Patients to work with PHIN to understand errors and resubmit datasets.	Compliant	Jul-24