

**[East Lancashire Hospitals NHS Trust ]: SUMMARY OF ACTION PLAN TO ACHIEVE FULL COMPLIANCE WITH PART 4 OF  
THE PRIVATE HEALTHCARE MARKET INVESTIGATION ORDER 2014**

Measure	Milestones in [March 2024]	Milestones in [April 2024]	Milestones in [May 2024]	Milestones in [June 2024]	Milestones in [July 2024]	Milestones in [Future]	Date of full compliance
Volume	Allocate a developer and review the technical requirements	Data extract created and flow tested		Retrospective submission back to June 2023 if required	Live	Review published information to provide assurance on accuracy	
Length of stay	Allocate a developer and review the technical requirements	Data extract created and flow tested		Retrospective submission back to June 2023 if required	Live	Review published information to provide assurance on accuracy	
Adverse events	Engage with our quality team and	Process and management agreed with Quality team	Review patients from June 2023 and discuss	Retrospective submission back to June	Live	Review published information to provide	

	review requirements.		options to contact.	2023 if required		assurance on accuracy	
Patient feedback	Engage with our quality team and review requirements.	Process and management agreed with Quality team	Review patients from June 2023 and discuss options to contact.	Retrospective submission back to June 2023 if required	Live	Review published information to provide assurance on accuracy	
Health outcome measures	Engage with our quality team and review requirements.	Process and management agreed with Quality team	Review patients from June 2023 and discuss options to contact.	Retrospective submission back to June 2023 if required	Live	Review published information to provide assurance on accuracy	
Clinical coding	Allocate a developer and review the technical requirements	Data extract created and flow tested		Retrospective submission back to June 2023 if required	Live	Review published information to provide assurance on accuracy	