Buckinghamshire Private Healthcare: SUMMARY OF ACTION PLAN TO ACHIEVE FULL COMPLIANCE WITH PART 4 OF THE PRIVATE HEALTHCARE MARKET INVESTIGATION ORDER 2014

Measure	Milestones in February	Milestones in March	Milestones in April	Milestones in May	Milestones in June	Milestones in July	Date of full compliance
Volume	Already compliant and uploading APC on a regular basis. Using data tracker as provided by PHIN but PHIN portal does not recognise datasets such as 'NHS Number' or 'Admission/Discharge date' so triggers warnings. However, the tracker contains all necessary data and has been uploaded multiple times prior to data freeze to address warnings with no success.	We will continue to upload compliant data	We will continue to upload compliant data	We will continue to upload compliant data	We will continue to upload compliant data	We will continue to upload compliant data	Already compliant
Length of stay	Already compliant and uploading on a regular basis. Using data tracker as provided by PHIN but PHIN portal does not recognise datasets such as 'NHS Number' or 'Admission/Discharge date' so triggers warnings. However, the tracker contains all necessary	We will continue to upload compliant data	We will continue to upload compliant data	We will continue to upload compliant data	We will continue to upload compliant data	We will continue to upload compliant data	Already compliant

	data and has been uploaded multiple times prior to data freeze to address warnings with no success.						
Adverse events	Already compliant	Already compliant	Already compliant	Already compliant	Already compliant	Already compliant	Already compliant
Patient feedback (Friends and Family Test as designated by current NHS patient feedback solution)	Unable to differentiate between attendance of NHS patients and Private patients for F&F test. Raised with NHSE to identify a solution.	Await NHSE and CMA outcome from meeting regarding Friends and Family data	Intention to implement solution identified by NHSE and CMA.	Intention to implement solution identified by NHSE and CMA.	Intention to implement solution identified by NHSE and CMA.	Intention to implement solution identified by NHSE and CMA.	Intention to implement solution identified by NHSE and CMA.
Health outcome measures	Engaged a solution with Doctify to enable reporting of outcome measures. Doctify building PROMS and PREMS templates.	Begin sending out surveys to all surgical patients	Upload month 1 (March) PREMS and PROMS data to PHIN portal	Upload April PREMS and PROMS	Upload May PREMS and PROMS	Upload June PREMS and PROMS	Full compliance April 24
Clinical coding	Already compliant	Already compliant	Already compliant	Already compliant	Already compliant	Already compliant	Already compliant