

ASET HOSPITAL:SUMMARY OF ACTION PLAN TO ACHIEVE FULL COMPLIANCE WITH PART 4 OF THE PRIVATE HEALTHCARE MARKET INVESTIGATION ORDER 2014

Measure	Milestones in [Month 1]	Milestones in [Month 2]	Milestones in [Month 3]	Milestones in [Month 4]	Milestones in [Month 5]	Milestones in [Month 6]	Date of full compliance
Volume		Continue with compliance	Continue with compliance	Continue with compliance	Continue with compliance	Continue with compliance	May 2024
Length of stay	Liase with PHIN team to understand clinical coding data missing	Implement clinical coding, provide the OPSC for oper_01, increase the numbers	Implement clinical coding, provide the OPSC for oper_01, increase the numbers	Implement clinical coding, provide the OPSC for oper_01, increase the numbers	Ensure high threshold of clinical coding is inputted	Ensure high threshold of clinical coding is inputted	July 2024
Adverse events	Continue with compliance	Continue with compliance	Continue with compliance	Continue with compliance	Continue with compliance	Continue with compliance	May 2024

Patient feedback	Collect patient satisfaction	Collect patient satisfaction feedback	Collect patient satisfaction feedback & collate into Phin	Collect patient satisfaction feedback & collate into Phin	Collect patient satisfaction feedback & collate into Phin	Collect patient satisfaction feedback & collate into Phin	May 2024
Health outcome measures	Join the Proms working group with Phin	Liase with phin lead on working towards proms/Q proms	Formulate plan to work towards ensuring compliance from patients around questionnaire	Implement plan to contact patients and decide on best practice of	Review patient compliance with Q proms and proms	Input information to ASET Phin Portal	July 2024
Clinical coding	Liase with Phin team members around clinical coding	Implement clinical coding in place at ASET to provide the OPSC for OPER_01	Implement clinical coding in place at ASET to provide the OPSC for OPER_01	Implement clinical coding in place at ASET to provide the OPSC for OPER_01	Implement clinical coding in place at ASET to provide the OPSC for OPER_01	Input information to ASET Phin Portal	July 2024