

Product Safety Report

Morco Gas Water Heaters: Primo (MP) / EUP	
Aspect	Details
Images	MORCO SECOND SECOND
PSD Number	2310-0010
Product Type	Gas appliances and components – Gas Water Heater
Product Identifiers	Affected products are one of four models of open-flued water heaters: Primo 6 (MP6), Primo 11 (MP11), EUP6 and EUP11.
Product Description	White domestic gas water heater.
Country of Origin	Italy
Counterfeit	No
Risk Level	Serious
Risk Type	Fire
Risk Description	There is a risk of gas leaking which, if ignited, may set fire to flammable components on the front of the gas water heater.
Corrective Measures	If you have one of the listed models, you should contact Morco Products Ltd on telephone number 01482 325456 or via email at gaswaterheaters@morcoproducts.co.uk . Anyone that smells gas, including owners and consumers concerned that their product poses a risk, should contact the National Gas emergency helpline on 0800 111 999 in England, Wales and Scotland, and 0800 002 001 in Northern Ireland.
Online Marketplace	N/A
Notifier	Local Authority Trading Standards

The OPSS Product Safety Alerts, Reports and Recalls Site can be accessed at the following link: https://www.gov.uk/guidance/product-recalls-and-alerts