

Product Safety Report

UPP Battery E-Bike Battery Pack		
Aspect Details		
	U004 18650 Battery detail	U004-1 21700 Battery detail
Images	POWER SWITCH USB PORT OF THE POWER SWITCH USB PORT OF THE POWER SWITCH CHARGE SOCKET LED INDICATOR	POWER SWITCH LED DISPLAY URON BATTERY CHARGE SOCKET TRIANGLE BATTERY
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Alert Number	2401-0083	
Product Type	E-Bike Battery	
Product Identifiers	Brand: UPP Battery (Unit Power Pack) Model: U004 and U004-1 Battery Type: 18650 (U004) and 21700 (U004-1)	
Product Description	Triangular lithium-ion battery packs for e-bikes.	
Country of Origin	China	
Counterfeit	No	
Risk Level	Serious	
Risk Type	Fire	
Risk Description	The product presents a serious risk of fire as there is the potential for it to enter into thermal runaway. The product does not meet the requirements of the General Product Safety Regulations 2005.	
Corrective Measures	OPSS has issued Withdrawal Notices to distributors requiring that the product is removed from sale. Owners are advised to stop using the battery immediately and dispose of it safely via their local household waste disposal site. Consumers should check first with their local centre if they accept this type of battery. For further information on household waste, access the following Gov.uk webpage: https://www.gov.uk/dispose-household-waste For further information on e-bike and e-scooter safety, access the Important Safety Message at the following link: https://www.gov.uk/guidance/government-safety-message-on-e-bikes-and-e-scooters	
Online Marketplace	Amazon, AliBaba, eBay, Made in China and Desertcart	
Notifier	Office for Product Safety and Standards	

The OPSS Product Safety Alerts, Reports and Recalls Site can be accessed at the following link: https://www.gov.uk/guidance/product-recalls-and-alerts