

**FOI 23/365 – Microsoft licensing**

**MHRA RESPONSE**

**20 June 2023**

Dear

Thank you for your email.

Please find response to FOI 23/365 below.

O365 Licencing Questions:-

**a.- Which Microsoft O365 do you use eg E3,E5?**

E5 and odd E3 for testing

**b.- Do you use the NHS-shared O365 tenant?**

No

**c.- Do you procure O365 licences through Microsoft Enterprise Agreement (EA) or Cloud Service Provider (CSP). Who is your supplier?**

EA and CSP with Trustmarque

**d.- When is your licencing renewal date/anniversary for these services?**

January 2024

Microsoft Telephony Questions

**e.- Do you have Microsoft Calling Plans, if so how many licences (users)**

6

**f.- Do you have other forms of Microsoft Telephony such as Direct routing/Operator connect? How many licences (users) and which supplier?**

No

**g.- When is your licencing renewal date/anniversary for these services?**

January 2024

If you disagree with how we have interpreted the Freedom of Information Act 2000 in answering your request, you can ask for an internal review. Please reply to this email, within two months of this reply, specifying that you would like an Internal Review to be carried out.

Please remember to quote the reference number above in any future communications.

If you were to remain dissatisfied with the outcome of the internal review, you would have the right to apply directly to the Information Commissioner for a decision. Please bear in mind that the Information Commissioner will not normally review our handling of your request unless you have first contacted us to conduct an internal review. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Yours sincerely

MHRA Customer Experience Centre  
Communications and engagement team  
Medicines and Healthcare products Regulatory Agency  
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