

FOI 23/933

Dear

Thank you for your email of 29 November where you have asked:

“This is an information request relating to posters paid for by the trust in the last 3 financial years, and the current year to date (2019,20 2020/21, 2021/22, 2022/23).

Please include the following information:

- total amount and cost of all posters paid for by the trust which are used in the hospitals, clinics, offices and other buildings of the trust.*
- the total number of posters in foreign languages paid for by the trust*
- the total cost of foreign language posters*

If it is not possible to provide the information requested due to the information exceeding the cost of compliance limits identified in Section 12, please provide advice and assistance, under the Section 16 obligations of the Act, as to how I can refine my request.”

We thought it helpful to provide information on our role. We regulate medicines, medical devices, and blood components for transfusion in the UK.

The following link of our website page provides information on our work

- <https://www.gov.uk/government/organisations/medicines-and-healthcare-products-regulatory-agency/about>

The information you have requested relates to NHS Trusts; we confirm that this is not information that we hold and so we are unable to take your request forward.

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date you receive this response and addressed to: info@mhra.gov.uk

Please remember to quote the reference number above in any future communications.

If you were to remain dissatisfied with the outcome of the internal review, you would have the right to apply directly to the Information Commissioner for a decision. Please bear in mind that the Information Commissioner will not normally review our handling of your request unless you have first contacted us to conduct an internal review. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Or online via: <https://ico.org.uk/make-a-complaint/foi-and-eir-complaints/foi-and-eir-complaints/>

Yours sincerely

MHRA Customer Experience Centre

Communications and engagement team

Medicines and Healthcare products Regulatory Agency

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