

FOI 23/775

Dear

Thank you for your email.

Please find below answers to the questions you have raised below.

1. Standard Firewall (Network) - Firewall service protects your corporate Network from unauthorised access and other Internet security threats

1. Who is the existing supplier for this contract?

NSC Global

Cisco

Palo Alto

2. What does the organisation annually spend for each of the contracts?

NSC Global – £177k

Cisco – £30k

Palo Alto ~23k

3. What is the description of the services provided for each contract?

Various levels of the following services: Hardware failure replacement, Software updates, Firmware updates

Palo Alto - Threat prevention subscription

4. Primary Brand (ONLY APPLIES TO CONTRACT 1&2)

Cisco

5. What is the expiry date of each contract?

NSC Global – 30th Nov 23

Cisco – Jan 26

Palo Alto – 13th Jan 2024

6. What is the start date of each contract?

NSC Global – Dec 22

Cisco – Jan 23

Palo Alto – 13th Jan 2023

7. What is the contract duration of contract?

NSC Global – 12 months

Cisco – 3 years

Palo Alto - 12 months

8. The responsible contract officer for each of the contracts above? Full name, job title, contact number and direct email address.

Contact information ITCommercialManagement@mhra.gov.uk; Full name withheld under section 43(2);

2. Anti-virus Software Application - Anti-virus software is a program or set of programs that are designed to prevent, search for, detect, and remove software viruses, and other malicious software like worms, trojans, adware, and more.

1. Who is the existing supplier for this contract?

Sophos

Microsoft

2. What does the organisation annually spend for each of the contracts?

Sophos - ~£28K

Microsoft - Included in current Microsoft Enterprise Agreement

3. What is the description of the services provided for each contract?

Anti-Virus Software Protection

4. Primary Brand (ONLY APPLIES TO CONTRACT 1&2)

Microsoft

5. What is the expiry date of each contract?

Sophos - Nov 2024

Microsoft – Jan 25

6. What is the start date of each contract?

Sophos - Dec 2022,

Microsoft – Jan 22

7. What is the contract duration of contract?

Sophos - 24 months

Microsoft – 3 years – Annual true up and renewal

8. The responsible contract officer for each of the contracts above? Full name, job title, contact number and direct email address.

Contact information ITCommercialManagement@mhra.gov.uk; Full name withheld under section 43(2);

3. Microsoft Enterprise Agreement - is a volume licensing package offered by Microsoft.

1. Who is the existing supplier for this contract?

Trustmarque

2. What does the organisation annually spend for each of the contracts?

ESA - 650k

SCE - 215k

3. What is the description of the services provided for each contract?

Enterprise Subscription Agreement (ESA)

Software and Cloud Enrolment (SCE)

4. Primary Brand (ONLY APPLIES TO CONTRACT 1&2)

N/A

5. What is the expiry date of each contract?

Jan 25

6. What is the start date of each contract?

Jan 22

7. What is the contract duration of contract?

3 years

8. The responsible contract officer for each of the contracts above? Full name, job title, contact number and direct email address.

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9. Number of Licenses (ONLY APPLIES TO CONTRACT 3) –

M365 E5 - ~1900

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date you receive this response and addressed to: info@mhra.gov.uk

Please remember to quote the reference number above in any future communications.

If you were to remain dissatisfied with the outcome of the internal review, you would have the right to apply directly to the Information Commissioner for a decision. Please bear in mind that the Information Commissioner will not normally review our handling of your request unless you have first contacted us to conduct an internal review. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Or online via: <https://ico.org.uk/make-a-complaint/foi-and-eir-complaints/foi-and-eir-complaints/>

Yours sincerely

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