



Medicines & Healthcare products
Regulatory Agency

10 South Colonnade
Canary Wharf
London
E14 4PU
United Kingdom
gov.uk/mhra

[REDACTED]

23rd November 2023

Dear [REDACTED]

FOI 23/819

Thank you for your request dated 26 October 2023 where you asked for the following information under the FOIA:

Can you tell me the numbers of staff employed for processing yellow card reports for each month from Jan 2020 to date. If this request takes me over the limit, please limit my request to Dec 2020 to Dec 2021.

I can confirm the MHRA does hold the information you have requested, as such please find table 1 attached which provides the number of staff in roles associated with Yellow Card processing. These figures include staff whose role includes but is not limited to, Yellow Card report processing, signal detection activities and query response writing. It also includes staff who manage Yellow Card processing and the teams involved.

Please be aware that whilst not included in the figures provided in table 1, there is a team dedicated to continuous improvement of our systems and processes in relation to our technical capabilities. Throughout this time period the team implemented a number of adjustments to the Yellow Card website and our internal system processes, to create efficiencies in processing reports onto our system; thus, making them more readily available for signal detection activities.

I hope the information provided is helpful, but if you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of this response; and can be addressed to this email address.

Yours sincerely,

FOI Team
Safety and Surveillance

Medicines and Healthcare products Regulatory Agency

The MHRA information supplied in response to your request is subject to Crown copyright. The FOIA only entitles you to access to MHRA information.

For information on the reproduction or re-use of MHRA information, please visit <https://www.gov.uk/government/publications/reproduce-or-re-use-mhra-information/reproduce-or-re-use-mhra-information>

If you have a query about this email, please contact us. If you are unhappy with our decision, you may ask for it to be reviewed. That review will be undertaken by a senior member of the Agency who has not previously been involved in your request. If you wish to pursue that option please write to the Communications Directorate, 4-T, Medicines and Healthcare products Regulatory Agency, (via this email address). After that, if you remain dissatisfied, you may ask the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Copyright notice

The information supplied in response to your request is the copyright of MHRA and/or a third party or parties, and has been supplied for your personal use only. You may not sell, resell or otherwise use any information provided without prior agreement from the copyright holder.