

**FOI 23/860**

Dear

Thank you for your email of 7 November where you have asked:

*can you please retrieve the following information from the sharepoint site and provide us.*

- *For 27<sup>th</sup> April 2020 contract, Department Health and Social Care (DHSC) confirmed that the gloves sent by Crisp Websites Limited T/A PestFix passed their quality assurance tests on 11 June 2020 (attached FOIs from DHSC dated 27<sup>th</sup> January 2023 & 20 February 2023). **Can you please provide us copies of the quality assurance tests conducted on 11 June 2020?** I am attaching the 27<sup>th</sup> April 2020 contract for your reference.*
- *For 16<sup>th</sup> April 2020 contract, Department Health and Social Care (DHSC) confirmed that the gloves from Crisp Websites Limited T/A PestFix were delivered between 30 May 2020 and 9 June 2020, and they are being used in the NHS (attached FOIs from DHSC dated 27<sup>th</sup> January 2023 & 20<sup>th</sup> February 2023). **Can you please provide us copies of the quality assurance tests conducted on these gloves between 30 May 2020 and 9 June 2020?** I am attaching the 16<sup>th</sup> April 2020 contract for your reference.*

***We would be grateful if you could please provide us the Quality Assurance tests conducted for both contracts dated 16<sup>th</sup> and 27<sup>th</sup> April 2020.***

We confirm that we no longer have access to the SharePoint site shared which was hosted and operated by NHS Supply Chain and as such we cannot provide the information requested as we do not hold this information.

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date you receive this response and addressed to: [info@mhra.gov.uk](mailto:info@mhra.gov.uk)

Please remember to quote the reference number above in any future communications.

If you were to remain dissatisfied with the outcome of the internal review, you would have the right to apply directly to the Information Commissioner for a decision. Please bear in mind that the Information Commissioner will not normally review our handling of your request unless you have first contacted us to conduct an internal review. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow

Cheshire  
SK9 5AF

Or online via: <https://ico.org.uk/make-a-complaint/foi-and-eir-complaints/foi-and-eir-complaints/>

Yours sincerely

**MHRA Customer Experience Centre**

Communications and engagement team

Medicines and Healthcare products Regulatory Agency

10 South Colonnade, Canary Wharf, London E14 4PU