

**FOI 23/675**

Dear

Thank you for your email.

Please find below response to your FOI request.

*1. Does your organisation use any applications or software to record Record of Processing Activity (ROPA)? Yes*

*If so, please state the product name(s) and version numbers(s) (if known) Excel*

*2. Does your organisation use any applications or software to support preparation for, or maintenance of ISO 27001 and/or ISO 27701 compliance? Yes*

*If so, please state the product name(s) and version numbers(s) (if known) Excel*

*3. Does your organisation use any applications or software associated with data breach management? Yes*

*4. Does your organisation use any applications or software associated with Freedom of Information management? Yes*

*If so, please state the product name(s) and version numbers(s) (if known) Excel*

*5. Does your organisation use any applications or software for Policy Management? Yes*

*If so, please state the product name(s) and version numbers(s) (if known) Excel*

*6. Does your organisation use any eLearning for Data Protection and Security Awareness? Yes*

*If so, please state the product name(s) and version numbers(s) (if known) Civil Service Learning and further product will not be named under S31 exemption, as doing so would allow an attack on third party system, allowing MHRA information into the public domain, which could be further used to facilitate targeted attacks.*

*7. Has your organisation reviewed / explored the market regarding the provision of technology which supports the delivery of Information Governance functions? Yes*

*If yes - please specify what actions have been taken? Conversations / demos with Microsoft. Procurement of DLP tool*

*If no - does your organisation have any plans to review / explore this market in the next 3 years?*

*8. Has your organisation allocated budget / financial resources regarding the*

*commissioning / procurement of technology which supports the delivery of Information Governance functions? No*

*If yes - please specify what actions have been taken?*

*If no - does your organisation have any plans to allocate budget / financial resources in the next 3 years? Yes*

*9. Has your organisation developed a business case (outline or otherwise) regarding the commissioning / procurement of technology which supports the delivery of Information Governance functions? No*

*If yes - please specify what actions have been taken?*

*If no - does your organisation have any plans to develop a business case in the next 3 years? Yes*

*10. Will there be any opportunities to engage with your organisation regarding the commissioning / procurement of technology which supports the delivery of Information Governance function in the next three years? Yes, however please refrain from contacting us directly, as the only way to offer your company's services to any government organisation is to register as CCS, DPS or DM supplier: Become a supplier on a CCS framework agreement - CCS (crowncommercial.gov.uk); Become a supplier on a dynamic purchasing system (DPS) - CCS (crowncommercial.gov.uk); Selling on the Digital Marketplace - GOV.UK (<https://eur01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.gov.uk%2F&data=05%7C01%7CMHRACustomerServices%40mhra.gov.uk%7C326004c804c94fd6a9c008dbca726eed%7Ce527ea5c62584cd2a27f8bd237ec4c26%7C0%7C0%7C638326365060629015%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6IjEhaWwiLCJXVCI6Mn0%3D%7C3000%7C%7C&sdata=rAoJLj5X4G9eusoTPDXhi08%2BPAHxGCR2Kmp7r1Yy6i4%3D&reserved=0>). Civil Servants cannot discuss any offers with the suppliers directly.*

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date you receive this response and addressed to: [info@mhra.gov.uk](mailto:info@mhra.gov.uk)  
Please remember to quote the reference number above in any future communications.

If you were to remain dissatisfied with the outcome of the internal review, you would have the right to apply directly to the Information Commissioner for a decision. Please bear in mind that the Information Commissioner will not normally review our handling of your request unless you have first contacted us to conduct an internal review. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire

SK9 5AF

Yours sincerely

MHRA Customer Experience Centre  
Communications and engagement team  
Medicines and Healthcare products Regulatory Agency  
10 South Colonnade, Canary Wharf, London E14 4PU