

FOI 23/504

Dear

Thank you for your emails below and attached.

Please find the answers to the questions you have raised below:

Question:

Q1. What type of maintenance management model does your organisation use? E.g. Managed supply-chain, single hard-fm & soft-fm contractor, internal workforce, principal contractor etc.

Answer

Internal workforce with individual specialist contracts

Questions 2 - 6

Q2. Can you provide a list of the approved contractors used?

Q3. What are the total values of contracts granted?

Q4. When do these contracts expire?

Q5. What services are provided in each contract?

Q6. What procurement method was used? E.g. Open ITT, Framework if so, which one?

Answer

Details regarding the specialist contracts is available on the Government Contracts Finder website. All our contracts are published on [Contracts Finder - GOV.UK \(www.gov.uk\)](https://www.gov.uk) Please refer to this website for answers to Q2, Q3, Q4, Q5 and Q6 and the information you request is on the website.

If you disagree with how we have interpreted the Freedom of Information Act 2000 with regards to your request, you can ask for the decision to be reviewed. The review will be carried out by a senior member of the Agency who was not involved with the original decision.

If you were to remain dissatisfied with the outcome of the internal review, you would have the right to apply directly to the Information Commissioner for a decision. Please bear in mind that the Information Commissioner will not normally review our handling of your request unless you have first contacted us to conduct an internal review. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow

Cheshire
SK9 5AF
Yours sincerely

MHRA Customer Experience Centre
Communications and engagement team
Medicines and Healthcare products Regulatory Agency
10 South Colonnade, Canary Wharf, London E14 4PU