

**PART 8 OF THE ENTERPRISE ACT 2002 (EA02)
UNDERTAKINGS TO THE COMPETITION AND MARKETS
AUTHORITY (CMA) UNDER SECTION 219 OF THE EA02 RELATING
TO:**

**THE UNFAIR TERMS IN CONSUMER CONTRACTS REGULATIONS 1999;
AND PART 2 OF THE CONSUMER RIGHTS ACT 2015.**

Plaza 2 Surbiton Limited, registered number 11929189, registered office Harben House, 13a Harben Parade, Finchley Road, London, United Kingdom, NW3 6LH and its subsidiaries within the meaning of section 1159 of the Companies Act 2006 and any interconnected trading companies within the meaning of section 223(4) of the EA02 ('**Plaza 2 Surbiton**'), voluntarily gives the following undertakings to the CMA under section 219 of the EA02.

For the avoidance of doubt, these undertakings do not amount to an admission that any person has infringed the law.

UNDERTAKINGS

In accordance with section 219(4) and section 219B of the EA02, Plaza 2 Surbiton undertakes:

- not to engage in any conduct which contravenes paragraphs 1 to 17 below;
- not to engage in such conduct in the course of its business or another business; and
- not to consent to or connive in the carrying out of such conduct by a body corporate with which it has a special relationship (within the meaning of section 222(3) of the EA02).

Interpretation

Doubling Clause means a term or terms in a Lease which cause the Ground Rent payable under the Lease to double (or more) more frequently than every 20 years, and includes any such clause which was in a Lease and has been subsequently varied to refer to a different rate of escalation (eg RPI).

Former Leaseholder means a person who was previously a Leaseholder and who has sold their interest to a Leaseholder.

Ground Rent refers to the principal rent payable periodically by a Leaseholder to his or her landlord under the terms of a Lease, however described, but for the avoidance of doubt does not include other sums which may be reserved as rent such as but not limited to a service charge and insurance costs.

Lease means a long residential lease for which Taylor Wimpey was originally the freeholder (or landlord) and that contains a Doubling Clause and for which Plaza 2 Surbiton is now the freeholder (or landlord).

Leaseholder means a person who holds a leasehold interest in a property pursuant

to a Lease.

Taylor Wimpey means Taylor Wimpey plc, registered number 00296805, registered office Gate House, Turnpike Road, High Wycombe, Buckinghamshire HP12 3NR and its subsidiaries within the meaning of section 1159 of the Companies Act 2006 and any interconnected trading companies within the meaning of section 223(4) of the EA02.

Removal of Doubling Clauses

1. Plaza 2 Surbiton will make an offer to each Leaseholder to vary the Lease and remove the Doubling Clause, with any associated costs to the Leaseholder to be covered up to an amount of £750 and such costs to be reimbursed upon provision by the Leaseholder of reasonable evidence that such costs have been incurred. For the avoidance of doubt, the amount of £750 is the Leaseholder's maximum aggregate total entitlement under these undertakings for costs incurred and is inclusive of VAT.
2. The offer in paragraph 1 will be communicated by:
 - a. sending a letter to the relevant property; and
 - b. sending an email to the Leaseholder (where their email address is known).
3. The offer in paragraph 1 will be communicated within 30 working days of the date of this undertaking and then again annually for a two-year period or until accepted by the Leaseholder, whichever is earliest.
4. Plaza 2 Surbiton will:
 - a. place and maintain in a suitable location of the development or developments where properties subject to a Lease are located and which is accessible to Leaseholders, a notice containing information about a Leaseholder's ability to vary their Lease and remove a Doubling Clause within 30 days of the date of this undertaking;
 - b. do so for a two-year period or until all Doubling Clauses have been removed, whichever is earliest.
5. Once an offer has been accepted by a Leaseholder, Plaza 2 Surbiton will use all reasonable endeavours to effect the variation without undue delay.

Non-reliance on Doubling Clauses

6. Plaza 2 Surbiton will not rely, or seek to rely, on a Doubling Clause against a Leaseholder, including not demanding any Ground Rent above the initial Ground Rent.

7. Plaza 2 Surbiton will not take any action or steps for possession against a Leaseholder for non-payment of Ground Rent in reliance on Ground 8 of Schedule 2 to the Housing Act 1988 or take any action or steps leading to possession or any other sanction against a Leaseholder for non-payment of Ground Rent in excess of the initial Ground Rent.
8. Plaza 2 Surbiton will offer to refund to each Leaseholder any Ground Rent which the Leaseholder has paid in excess of the initial Ground Rent and any charges associated with the excess Ground Rent. For the avoidance of doubt, this offer will not be subject to any administrative or other charges for the payment of the refund.
9. The offer under paragraph 8 will be communicated by:
 - a. sending a letter to the relevant property; and
 - b. sending an email to the Leaseholder (where their email address is known).
10. The offer under paragraph 8 will be communicated within 30 days of the date of this undertaking and then again annually for a two-year period or until accepted by the Leaseholder, whichever is earliest.

Other Leaseholders

11. Where any Former Leaseholder who has paid Ground Rent to Plaza 2 Surbiton under a Doubling Clause identifies themselves to Plaza 2 Surbiton, Plaza 2 Surbiton will offer to refund to them any such amounts, including any Ground Rent which the Former Leaseholder has paid in excess of the initial Ground Rent and any charges associated with the excess Ground Rent. For the avoidance of doubt, this offer will not be subject to any administrative or other charges for the payment of the refund, and the identity of any Former Leaseholder will be subject to verification.

Payment of refunds

12. Once an offer of a refund under paragraph 8 or 11, has been accepted by a Leaseholder or a Former Leaseholder (again as the case may be), Plaza 2 Surbiton will use all reasonable endeavours to ensure that the refund is paid to that person within 30 working days of their acceptance.
13. Each refund to a Leaseholder will be made by making a payment to the Leaseholder's billing account. Where the Leaseholder's billing account is not in arrears for the payment of Ground Rent (excluding any sums owed pursuant to a Doubling Clause), the Leaseholder will be entitled to request that the credit

amount be paid into their bank account by BACS pursuant to the usual process for issuing refunds utilised by Plaza 2 Surbiton or the managing agent (or, where payment by that means is not possible, by such other means as is agreed with the person to whom the payment is due).

14. Each refund to a Former Leaseholder will be made by making a payment to the Former Leaseholder's bank account by BACS (or, where payment by that means is not possible, by such other means as is agreed with the person to whom the payment is due).

Other matters

15. Whilst these undertakings are in effect, to the extent Plaza 2 Surbiton sells the freehold of any property which is subject to a Lease and for which it is the freeholder (or landlord), it will do so on terms that the purchaser will comply with a set of obligations in relation to the Leases acquired that are the same as those set out in paragraphs 1 – 7 of these undertakings (as applied to the Leaseholder in question), and the timing is to be taken to run from the date of the sale of the freehold and for the balance of any period remaining under these undertakings.
16. Whilst these undertakings are in effect, to the extent that Plaza 2 Surbiton acquires the freehold of any property subject to a lease that would become a Lease on Plaza 2 Surbiton's acquisition of the freehold, it will offer to remove the Doubling Clause under the same terms as set out in these undertakings. It will also comply with the requirements of paragraphs 6 and 7 above.
17. Without prejudice to any other information which the CMA may request, Plaza 2 Surbiton will provide the CMA:
 - a. within 30 working days of the applicable deadline for making offers under paragraph 1 above, with written confirmation that all such offers have been made to all Leaseholders (or, where, all such offers have not been made, the number outstanding and the reasons why together with a timetable for the satisfaction of outstanding requirements); and
 - b. with a report, on an annual basis, setting out:
 - i. the total number of offers made under paragraphs 1 and 8 above;
 - ii. the total number of such offers which have been accepted;
 - iii. the total number of Doubling Clauses removed;
 - iv. the total number and value of refunds made; and
 - v. confirmation of compliance with paragraphs 6 and 7 above.

BY SIGNING THESE UNDERTAKINGS PLAZA 2 SURBITON IS AGREEING TO BE BOUND BY THEM. CONDUCT WHICH CONTRAVENES PARAGRAPHS 1 TO 17 ABOVE MAY CONSTITUTE A COMMUNITY/SCHEDULE 13 INFRINGEMENT PURSUANT TO SECTION 212 OF THE EA02. IF HAVING SIGNED THIS DOCUMENT PLAZA 2 SURBITON BREACHES ANY OF THE ABOVE UNDERTAKINGS, IT IS AWARE THAT IT MAY BE THE SUBJECT OF AN APPLICATION TO THE COURT FOR AN ENFORCEMENT ORDER UNDER SECTION 215 OF THE EA02.

ADDENDUM TO UNDERTAKINGS

1. Plaza 2 Surbiton has informed the CMA that there are outstanding arrears due from Alpha Estates Limited that Plaza 2 Surbiton believe are recoverable under the Leases for 18 and 19 Old Post Office Walk, Surbiton, KT6 4JF (for which Alpha Estates Limited is the Leaseholder). On that basis the CMA has agreed that Plaza 2 Surbiton will not be required to comply with paragraphs 1 to 14 of these undertakings in relation to the Leases for 18 and 19 Old Post Office Walk until such time as the outstanding arrears owed by Alpha Estates Limited have been settled.
2. Within five working days of the outstanding arrears being settled, Plaza 2 Surbiton will notify the CMA of the same. Plaza 2 Surbiton will also notify the CMA within five working days of any assignment of the Leases in relation to 18 and 19 Old Post Office Walk prior to the settlement of the arrears. The CMA reserves the right to require Plaza 2 Surbiton to comply with paragraphs 1 to 14 of these undertakings in relation to 18 and 19 Old Post Office Walk if circumstances in relation to either property materially change.
3. Plaza 2 Surbiton has informed the CMA that in respect of six Leases, an overriding lease is held by a separate company, Plaza 2 Investments Limited, under which ground rent is collected. In respect of the six affected leases (and subject to paragraphs 1 and 2 of this Addendum regarding 18 and 19 Old Post Office Walk) in the event that the overriding lease ceases to be held by Plaza 2 Investments Limited, and thereafter if at any time the ownership of the occupational Lease and the ownership of the overriding lease are not vested in the same person, Plaza 2 Surbiton shall make an offer to the new owner(s) of the occupational Lease, to vary the Lease in accordance with Paragraphs 1, 2, 3 and 5 of these Undertakings, save that the time requirement for making such an offer shall be as soon as is reasonably practicable following the sale or transfer of the occupational and/or overriding lease. This provision is subject always to the time limitations and constraints set forth in these Undertakings.