



Department for  
Energy Security  
& Net Zero

# The DESNZ Public Attitudes Tracker

## Have your say, inform key decisions

The DESNZ Public Attitudes Tracker is an official Government study that allows your views to be heard on a wide range of issues affecting how people live and work in the UK.

Please answer as honestly as you can. If you would prefer not to answer a question, you have the option to leave it blank.

### Who should complete the questionnaire?

Up to four people in your household can complete the questionnaire as long as they are all aged 16 or over. If you need more paper questionnaires, please use the contact details in your invitation letter.

Please read the rest of the information on this page, then turn over to start the survey.

### How do I fill in the questionnaire?

1. Most questions can be answered by putting a cross in the box next to the answer that applies to you, like this:
2. Some questions will ask you to: ➔ **Please cross one box only** and some will ask you to:  
➔ **Please cross all boxes that apply.**
3. Some questions may not apply to you and you will be taken to the next one that does by following an arrow like this: ➔ **Go to Q50** or a box like this: **Go to Q26**
4. Please try to answer every question that applies to you. If you cannot remember or do not know, please cross the relevant box where shown or leave the question blank.
5. If you change your mind about an answer you have given, completely block out the box you have crossed like this,  and then put a cross in your preferred box.
6. Please use black or blue ink to complete the questionnaire.

### Where can I get more information?

🌐: [www.patsurvey.co.uk](http://www.patsurvey.co.uk)

☎: 0800 051 0887 (9am to 5pm)

✉: [patsurvey@kantar.com](mailto:patsurvey@kantar.com)

Please be assured that all your answers will be treated as strictly confidential and will only be used for research purposes. You will not be identified by your answers in any way. All data will be processed in accordance with the MRS Code of Conduct and Data Protection law. Information about how your data is processed and your rights is available in the privacy policy enclosed with your invitation letter. You can also access our privacy policy at:

<https://patsurvey.co.uk/privacypolicy.html>

November 2023

**KANTAR PUBLIC**

## Section A: About You

In this first section, we would like to find out a little about you and your household.

The information is used to understand the experiences of different groups and will not identify you or anyone in your household.

**Q1 Including yourself, how many adults aged 16 or over are currently living in your household?**

- |                            |                                     |
|----------------------------|-------------------------------------|
| <input type="checkbox"/> 1 | <input type="checkbox"/> 6          |
| <input type="checkbox"/> 2 | <input type="checkbox"/> 7          |
| <input type="checkbox"/> 3 | <input type="checkbox"/> 8          |
| <input type="checkbox"/> 4 | <input type="checkbox"/> 9          |
| <input type="checkbox"/> 5 | <input type="checkbox"/> 10 or more |

**Q2 Are you living with someone in this household as a couple?**

- Yes  
 No → [Go to Q4](#)

**Q3 Are you married or in a civil partnership with this person?**

- Yes  
 No

**Q4 How many children aged under 16 currently live in your household?**

- |                            |                                     |
|----------------------------|-------------------------------------|
| <input type="checkbox"/> 0 | <input type="checkbox"/> 6          |
| <input type="checkbox"/> 1 | <input type="checkbox"/> 7          |
| <input type="checkbox"/> 2 | <input type="checkbox"/> 8          |
| <input type="checkbox"/> 3 | <input type="checkbox"/> 9          |
| <input type="checkbox"/> 4 | <input type="checkbox"/> 10 or more |
| <input type="checkbox"/> 5 |                                     |

**Q5 What is your age?**

Please write in your age below.

--	--	--

→ [If age provided go to Q7](#)

**Q6 Which of the following age bands are you in?**

- 16 to 19  
 20 to 24  
 25 to 34  
 35 to 44  
 45 to 54  
 55 to 64  
 65 to 74  
 75 or over

**Q7 Would you describe yourself as...**

- Male  
 Female  
 Prefer to self-describe – please specify

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## Section B: General Environmental Issues

Next are some questions about your general attitudes towards environmental issues.

**Q8 How concerned, if at all, are you about climate change, sometimes referred to as 'global warming'?**

- Very concerned
- Fairly concerned
- Not very concerned
- Not at all concerned
- Don't know

**Q9 The UK government is aiming to reduce UK greenhouse gas emissions to 'net zero' by 2050. This will involve significantly reducing emissions produced by our industries, transport, food, and homes. Any remaining emissions will be balanced by actions that reduce greenhouse gases already in the atmosphere, such as planting trees.**

**Before today, how much, if anything, did you know about the concept of 'net zero'?**

- Never heard of this
- Hardly anything but I've heard of this
- A little
- A fair amount
- A lot

**Q10 The next question is about renewable energy. This includes a number of different forms of energy, such as wind power, solar energy and biomass.**

**Do you support or oppose the use of renewable energy for providing our electricity, fuel and heat?**

- Strongly support
- Support
- Neither support nor oppose
- Oppose
- Strongly oppose
- Don't know

**Q11 In the lead up to 2050, the way we heat almost all of our homes and buildings will need to change in order to reach the UK government's net zero target.**

**Before today, how much, if anything, did you know about this?**

- Never heard of this
- Hardly anything but I've heard of this
- A little
- A fair amount
- A lot

**Q12 The next question is about low-carbon heating systems.**

**By this we mean environmentally friendly heating systems which no longer rely on conventional gas central heating but instead use energy from low-carbon alternatives such as hydrogen, the sun, or heat pumps which draw heat from the ground, air or water to heat your home.**

**Before today, how much, if anything, did you know about low-carbon heating systems?**

- Never heard of this
- Hardly anything but I've heard of this
- A little
- A fair amount
- A lot

**Section C: Heat Use In The Home**

Now some questions about how you heat your home.

**Q13 What is the main way you heat your home?**

➔ Please cross one box only ☒

**Central heating**

- Gas
- Oil
- Solid fuel – coal
- Solid fuel – biomass (for example wood)
- Communal or district heating (heat networks)
- Heat pump

**Fixed room heaters, fires and stoves**

- Electric (storage)
- Natural gas
- Electric (not storage)
- Solid fuel (open fire/enclosed stove) – wood

**Portable heaters**

- Electric
- Other

**Other**

- Other type of heating - please specify

- Don't know

**Q14 What is the main way you cool your home when you need to?**

➔ Please cross one box only ☒

- Built-in air-conditioning unit
- Heat pump
- Plug-in fans
- I open the windows/doors
- Another way
- I never cool my home
- Don't know

**Q15 How much attention do you pay to the amount of heat you use in your home?**

- |  |                  |
|--|------------------|
| <input type="checkbox"/> A lot         | <b>Go to Q16</b> |
| <input type="checkbox"/> A fair amount |                  |
| <input type="checkbox"/> A little      | <b>Go to Q17</b> |
| <input type="checkbox"/> Hardly any    |                  |
| <input type="checkbox"/> None at all   |                  |

**Q16 You said that you pay a lot or a fair amount of attention to the amount of heat you use in your home. What is the main reason for this?**

➔ Please cross one box only ☒

- |   |                  |
|---|------------------|
| <input type="checkbox"/> To minimise the money spent on heat                        | <b>Go to Q18</b> |
| <input type="checkbox"/> To minimise the environmental impact of the heat used      |                  |
| <input type="checkbox"/> To make sure my home has sufficient heat to be comfortable |                  |
| <input type="checkbox"/> To keep control over the amount of heat used               |                  |
| <input type="checkbox"/> Other reason - please specify                              |                  |
| <input type="checkbox"/> Don't know   |                  |

**Q17 You said that you pay only a little, hardly any or no attention to the amount of heat you use in your home. What is the main reason for this?**

➔ Please cross one box only ☒

- I use as much heat as is needed to be comfortable
  - I don't feel I can control the amount of heat used
  - I'm just not interested in the amount of heat used
  - I set controls at a level I'm comfortable with and then don't need to adjust them
  - I have made energy efficiency improvements so I don't need to think about this as much now
  - Other reason - please specify
- 
- Don't know

**Q18 Now thinking about your heating system. Which one of these statements comes closest to your view?**

- |   |                        |
|---|------------------------|
| <input type="checkbox"/> I would consider replacing my heating system while it is still working                         | <b>Go to Q19</b>       |
| <input type="checkbox"/> I will only replace my heating system when my current one breaks down or starts to deteriorate | <b>Go to Section D</b> |
| <input type="checkbox"/> Not applicable - not my decision to make   |                        |
| <input type="checkbox"/> Don't know   |                        |

**Q19 Which one of these would be the most important consideration in changing your heating system?**

➡ Please cross one box only ☒

- Saving money on heating bills
- Switching to a more environmentally friendly heating system
- Having a more reliable heating system than my current one
- Other reason - please specify

- Don't know

## Section D: Nuclear Energy

The next questions are about nuclear energy.

**Q20 How much do you agree or disagree with the following statements?**

➡ Please cross one box in each row ☒

	Strongly agree	Slightly agree	Neither agree nor disagree	Slightly disagree	Strongly disagree	Don't know
Nuclear energy will help combat climate change in the UK	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Nuclear energy provides a reliable source of energy in the UK	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Nuclear energy offers affordable energy for the UK	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Nuclear energy provides a safe source of energy in the UK	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Q21 From what you know, or have heard about using nuclear energy for generating electricity in the UK, do you support or oppose its use?**

➡ Please cross one box only ☒

- Strongly support
- Support
- Neither support nor oppose
- Oppose
- Strongly oppose
- Don't know

## Section E: Energy Efficiency

Now some questions about energy efficiency in your home.

### Q22 Do you know what the Energy Performance Certificate (EPC) rating for your home is ?

- Yes, I know the exact rating
- I have a sense of what the rating is
- I'm aware of EPCs but I don't know what the EPC rating for my home is

Go to  
Q23

- I've never heard of EPCs

Go to  
Q26

### Q23 Have you ever seen a section on your Energy Performance Certificate which recommended how you could improve the energy efficiency of your home?

- Yes

Go to  
Q24

- No
- Not sure/can't remember

Go to  
Q26

### Q24 Now think about the recommendations you saw on your Energy Performance Certificate on how you could improve the energy efficiency of your home.

Did you make any changes to your home based on these recommendations?

➔ Please cross all that apply ☒

- Yes, I made large changes to my home (for example, insulation, new boiler) based on the recommendations
- Yes, I made small changes to my home (for example, energy efficient light bulbs) based on the recommendations

Go to  
Q25

- No – I did not make any changes based on the recommendations

Go to  
Q26

### Q25 And did you make these changes...

- Directly because of the recommendations in the Energy Performance Certificate
- Or would you have made them anyway?
- A mixture of both
- Don't know

### Q26 The next question is on energy standards in rental properties. How much, if anything, do you know about the minimum energy efficiency standards for rental properties?

- Never heard of this
- Hardly anything but I've heard of this
- A little
- A fair amount
- A lot

## Section F: Cooking At Home

Now some questions about cooking appliances

### Q27 What type of hob do you have in your home? If you have more than one, please choose the type you use most.

- An electric hob (non-induction)
- An electric induction hob
- A gas hob
- Other type of hob - please specify

- I don't have a hob
- Don't know

**Q28 And what type of oven do you have in your home?**

- An electric oven
- A gas oven
- Other type of oven - please specify

- I don't have an oven
- Don't know

**Q29 Thinking about the next time you need to buy or replace a hob, which of these options would you be most likely to choose?**

- An electric hob (non-induction)
- An electric induction hob
- A gas hob
- Other type of hob - please specify

Go to Q30

- Not applicable – not my decision to make
- Not applicable – I'm very unlikely to buy or replace a hob

Go to Q31

- Don't know

Go to Q30

**Q30 If you were choosing a new hob, what would be the most important factors in your decision?**

↻ Please cross up to three factors ☒

- Functionality/product features
- Quality/how long it will last
- Fuel type
- Brand
- Similarity to my current hob
- Safety features
- Price/cost
- Energy efficiency rating
- Environmental impact
- Style/how it looks
- Size
- Other - please specify

- Don't know



**Q31 Now thinking about the next time you need to buy or replace your oven, which of these options would you be most likely to choose?**

- An electric oven
- A gas oven
- Other - please specify

Go to Q32

- Not applicable – not my decision to make
- Not applicable – I'm very unlikely to buy or replace an oven

Go to Section G

- Don't know

Go to Q32

**Q32 If you were choosing a new oven, what would be the most important factors in your decision?**

➔ Please cross up to three factors ☒

- Functionality/product features
- Quality/how long it will last
- Fuel type
- Brand
- Similarity to my current oven
- Safety features
- Price/cost
- Energy efficiency rating
- Environmental impact
- How it looks
- Size
- Other - please specify

- Don't know

## Section G: Heating Systems

And now a few more questions about heating systems.

**Q33** How much would you say you know about the following low carbon heating systems?

➡ Please cross one box in each row ☒

	Never heard of this	Hardly anything but I've heard of this	A little	A fair amount	A lot
<b>Air source heat pumps</b> - these extract heat from the outside air to heat your home and water.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Ground source heat pumps</b> - these extract heat from pipes buried in the ground to heat your home and water.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Hybrid heat pumps</b> - these combine heat pump and standard gas boiler technology to heat your home and water.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Heat networks</b> (also known as communal or district heating) – these take heat from a central source and distribute it to multiple customers in a building or across several buildings.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Biomass boilers</b> - these work in a similar way to a standard gas boiler to heat your home and water but instead use a renewable material such as wood pellets as fuel.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Hydrogen boilers</b> - these work in a similar way to standard gas boilers to heat your home and water, but use hydrogen rather than natural gas as fuel. This technology is not currently available in the UK.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Hydrogen-ready boilers</b> - these are designed to use hydrogen but are initially constructed to use natural gas to heat your home and water. This technology is not yet available.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Q34 How likely is it that you would install each of the following heating systems in your home when you next need to change your heating system or boiler?**

➔ Please cross one box in each row ☒

	Air source heat pumps	Ground source heat pumps	Hybrid heat pumps	Biomass boilers
Very likely	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Fairly likely	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Not very likely ➔ Go to Q35	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Not at all likely ➔ Go to Q35	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Not applicable - I already have this installed in my home	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Not applicable – not my decision	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I don't know enough about this heating system to decide	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



If you said you were 'not very likely' or 'not at all likely' to install any of the heating systems at Q34, please answer Q35. Otherwise go to Q36.

**Q35 You said you would be unlikely to install at least one of the heating systems listed in the previous question.**

**Why is this?**

➔ Please cross all that apply ☒

- Don't own the property
- Don't make these decisions in my home
- Concerns about possible cost of installation
- Concerns about possible running costs
- Too much hassle
- Might not be possible to install in my home
- Don't know enough about these heating systems
- Concerned that these systems might be unpleasant to live with (noisy, unsightly etc.)
- Happy with current system/don't want to replace
- Would rather wait and see how this technology develops
- Concerns about performance/efficiency
- Other - please specify

- Don't know

**Q36 How much do you agree or disagree with the following statements?**

➡ Please one box in each row ☒

	Strongly agree	Slightly agree	Neither agree nor disagree	Slightly disagree	Strongly disagree	Don't know / don't have enough information
Low-carbon heating systems are expensive to install	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Low-carbon heating systems would heat people's homes better than the conventional systems (for example, gas or oil boilers)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Low-carbon heating systems are cheaper to run than conventional systems	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Low-carbon heating systems are less reliable than conventional systems	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
To make low-carbon heating systems more attractive, conventional systems should be made more expensive	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I would know where to find reliable information on low-carbon heating systems	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Q37 Which of the following would you trust to provide advice about which heating system to install in your home?**

➡ Please cross all that apply ☒

- A tradesperson (such as builder, plumber, gas fitter)
- Heating system or boiler manufacturer (for conventional boilers)
- Low-carbon heating system specialist
- Friends/family
- An energy supplier
- Energy advice websites or helplines such as 'Find Ways to Save Energy in Your Home'
- Any other Gov.uk information source
- Your housing association
- Your landlord
- Other - please specify

- None of these
- Don't know

## Section H: Electricity Use

**Q38** The next question is about smart meters.

Smart meters are a type of gas and/or electricity meter which automatically send meter readings to your energy supplier and usually come with a monitor or screen (digital in-home display), that provides information about your energy usage. Smart meters also allow prepayment customers to top up their credit online and over the phone.

Does your household have a smart meter?

- Yes
- No
- Don't know

**Q39** Which, if any, of the following do you personally use to monitor your energy use?

➔ Please cross all that apply ☒

- A smart meter In-Home Display (a small portable device with a screen)
- An app provided by your energy supplier
- An app provided by another company
- Website/ online account/ online portal provided by energy supplier
- Any other technology, app or website
- Energy bills
- I do not monitor my energy use



The next few questions are about your household's electricity tariff. An electricity tariff is the pricing plan for the electricity that you use.

**Q40** Some suppliers offer energy tariffs that charge consumers cheaper 'off-peak' rates for their energy at times of night or day when demand is at its lowest, and higher 'peak' rates at more popular times.

Depending on how their energy is used, this can reduce people's electricity bills if they are able to change the times they use their electricity to cheaper 'off peak' times.

Before today, how much, if anything, did you know about these electricity tariffs with different rates depending on time of use?

- Never heard of this
- Hardly anything but I've heard of this
- A little
- A fair amount
- A lot

**Q41** Think about a tariff where pricing varies at different times (for example daytime, night-time and peak rates). If this was available to you, how likely is it that your household would switch to it?

- |   |                  |
|---|------------------|
| <input type="checkbox"/> Very likely                        | <b>Go to Q43</b> |
| <input type="checkbox"/> Fairly likely                      |                  |
| <input type="checkbox"/> Not very likely                    | <b>Go to Q42</b> |
| <input type="checkbox"/> Not at all likely                  |                  |
| <input type="checkbox"/> I already have this type of tariff | <b>Go to Q43</b> |
| <input type="checkbox"/> Don't know/not my decision to make |                  |

**Q42** You said you would be unlikely to switch to a tariff with multiple rates for different time periods. Why is this?

➔ Please cross all that apply ☒

- Happy with current tariff/provider
- Too much time and effort to switch
- Wouldn't save enough money
- Difficult to budget/I like to know my bills in advance
- I don't know enough about this
- I don't have a smart meter
- I don't trust energy companies
- I don't want to have to think about when to use electricity
- It sounds complicated
- Other reason - please specify
- Not applicable - not my decision to make
- Don't know

**Q43** And now some questions about vehicle ownership.

Do you personally own or have regular use of a car or van?

Please include any company cars that are also driven for private use

➔ Please cross one box only ☒

- |   |                  |
|---|------------------|
| <input type="checkbox"/> Yes, one           | <b>Go to Q44</b> |
| <input type="checkbox"/> Yes, more than one | <b>Go to Q44</b> |
| <input type="checkbox"/> No                 | <b>Go to Q46</b> |

**Q44** Thinking about the car or van which you use most often, what type of car or van is this?

➔ Please cross one box only ☒

- |   |                  |
|---|------------------|
| <input type="checkbox"/> Petrol car or van                | <b>Go to Q46</b> |
| <input type="checkbox"/> Diesel car or van                |                  |
| <input type="checkbox"/> Electric/battery only car or van |                  |
| <input type="checkbox"/> Hybrid (petrol/electric)         | <b>Go to Q45</b> |
| <input type="checkbox"/> Don't know                       | <b>Go to Q46</b> |

**Q45** What type of hybrid car or van is this?

➔ Please cross one box only ☒

- A plug-in hybrid (that plugs in to an external power source to recharge)
- A non-plug-in hybrid (that recharges while driving and cannot be plugged in to an external power source)
- Don't know which type

**Q46** Smart electric vehicle charging is a way of charging an electric vehicle (EV) at times when demand for electricity is lower, for example at night.

Charging during these off-peak times can help reduce costs for EV drivers by using cheaper energy rates. It can also help reduce periods of high demand for electricity from the national grid (the system which distributes electricity throughout the country).

Before today, how much, if anything, did you know about the concept of smart electric vehicle charging?

- Never heard of this
- Hardly anything but I've heard of this
- A little
- A fair amount
- A lot

## Section I: Information Sources

**Q47** Looking at the following sources, from which, if any, of these do you hear or read about actions you can take to tackle climate change? This might include making choices about travel, product purchases, or how to save energy at home.

➔ Please cross all that apply ☒

- Newspapers or newspaper websites
- TV news such as BBC, Sky, ITV, C4 (including TV news websites and apps)
- Social media (for example, Facebook, Tik Tok, Instagram, Twitter, Reddit)
- TV and radio documentaries/podcasts
- UK Government/government information websites
- Charities, environmental or campaign groups
- Magazines/books (including e-books and magazines)
- Friends, family, work colleagues
- Searching online
- Energy supplier
- Other - please specify

- None of these
- Don't know

**Q48** Which, if any, of the following would you like to have more information on? Please select any that apply.

➔ Please cross all that apply ☒

- How to reduce energy consumption at home
- Choosing products that have less impact on the environment
- How to make travel choices that will have less impact on the environment
- Choosing green financial products (for example, products that invest in environmentally-friendly goods, services or infrastructure)
- Choosing jobs or careers that will help the environment (for example, jobs that help address climate change)
- Other information about environmentally friendly or green choices - please specify

- None of these
- Don't know

## Section J: A Little More About You

Finally, a few questions about you and your circumstances. All the answers you give will be kept completely confidential and will be used for research purposes only, to help us categorise the answers you have already given. We appreciate these questions may be sensitive and therefore, if you would prefer not to answer a question, you have the option to leave it blank.

### Q49 Does your household own or rent the accommodation where you live?

- |  |                      |
|--|----------------------|
| <input type="checkbox"/> Own outright                              | <b>Go to<br/>Q51</b> |
| <input type="checkbox"/> Own with a mortgage or loan               |                      |
| <hr/>  |                      |
| <input type="checkbox"/> Part-own and part rent (shared ownership) | <b>Go to<br/>Q50</b> |
| <input type="checkbox"/> Rent it (with or without housing benefit) |                      |
| <input type="checkbox"/> Live here rent-free                       |                      |

### Q50 Who is your landlord?

- ➔ Please cross one box only ☒
- The local authority or council or ALMO
  - A housing association, RSL, charitable trust or Local Housing Company
  - Employer (organisation) of a household member
  - Another organisation
  - Relative or acquaintance of any current household member from before this tenancy started
  - Employer (individual) of a household member
  - Another individual private landlord

### Q51 Do you (and your household) live in...

➔ Please cross one box only ☒

#### A whole house or bungalow that is:

- detached
- semi-detached
- terraced (including end-terrace)

#### A flat, maisonette or apartment that is:

- in a purpose-built block of flats or tenement
- part of a converted or shared house (including bedsits)
- part of another converted building (for example, former school, church or warehouse)
- in a commercial building (for example, in an office building, hotel, or over a shop)

#### A mobile or temporary structure:

- a caravan or other mobile or temporary structure
- Some other type of accommodation

### Q52 What is your highest qualification?

Please include your highest educational, professional or vocational qualification.

- Degree level or above
- Another kind of qualification
- No qualifications
- Don't know

### Q53 How often do you use the internet?

- Almost all the time
- Many times a day
- About once a day
- Several times a week
- Less often
- Never



**Q54 What is your current working status?**

➔ Please cross one box only ☒

- Working full time (30 or more hours a week)
- Working part time (less than 30 hours a week)
- On maternity or paternity leave

**Go to Q56**

- On government supported training
- Unemployed and available for work
- Wholly retired from work
- Full-time education at school, college or university
- Looking after home or family
- Permanently sick or disabled
- Doing something else

**Go to Q55**

**Q55 Have you EVER had a paid job, apart from casual or holiday work?**

- Yes ➔ **Go to Q56**
- No ➔ **Go to Q61**

**Q56 Please think about your (last) main job – that is the one with the most hours.**

**Are/Were you working as an employee or are/were you self-employed?**

- Employee ➔ **Go to Q57**
- Self-employed with employees ➔ **Go to Q59**
- Self-employed or freelance without employees ➔ **Go to Q60**

**Q57 In your job, do/did you have responsibility for supervising the work of other employees on a day-to-day basis?**

- Yes
- No

**Q58 How many people work/worked for your employer at the place where you work or worked?**

- 1 to 24
- 25 or more
- Don't know

➔ **Go to Q60**

**Q59 How many people do/did you employ?**

- 1 to 24
- 25 or more
- Don't know

**Q60 Which of the following best describes the type of work you do/did in your (last) main job?**

➔ Please cross one box only ☒

- Modern professional occupations such as: teacher, nurse, physiotherapist, social worker, welfare officer, artist, musician, police officer (sergeant or above) or software designer
- Clerical and intermediate occupations such as: secretary, personal assistant, clerical worker, office clerk, call centre agent, nursing auxiliary or nursery nurse
- Senior managers or administrators (usually responsible for planning, organising and co-ordinating work and for finance) such as: finance manager or chief executive
- Technical and craft occupations such as: motor mechanic, fitter, inspector, plumber, printer, tool maker, electrician, gardener or train driver
- Semi-routine manual and service occupations such as: postal worker, machine operative, security guard, caretaker, farm worker, catering assistant, receptionist or sales assistant
- Routine manual and service occupations such as: HGV driver, van driver, cleaner, porter, packer, sewing machinist, messenger, labourer, waiter or waitress, or bar staff
- Middle or junior managers such as: office manager, retail manager, bank manager, restaurant manager, warehouse manager or publican
- Traditional professional occupations such as: accountant, solicitor, medical practitioner, scientist, or civil or mechanical engineer

**Q61 Which of the following best describes who is mainly responsible for decisions about this household, for example paying household bills or choosing a provider for energy or broadband?**

➔ Please cross one box only ☒

- Me only
- Somebody else (for example spouse/partner/parent/another adult)
- I share responsibility with somebody else
- Don't know

**Q62 What is your ethnic group?**

➔ Please cross one box only ☒

**White**

- English or Welsh or Scottish or Northern Irish or British
- Irish
- Gypsy or Irish Traveller
- Any other White background (please specify)

**Mixed or multiple ethnic groups**

- White and Black Caribbean
- White and Black African
- White and Asian
- Any other mixed or multiple ethnic background (please specify)

**Asian or Asian British**

- Indian
- Pakistani
- Bangladeshi
- Chinese
- Any other Asian background (please specify)

**Black or Black British**

- African
- Caribbean
- Any other Black or African or Caribbean background (please specify)

**Other ethnic group**

- Arab
- Any other ethnic group (please specify)

- Don't know

**Q63** As a thank you for returning a completed version of this questionnaire, a £5 shopping voucher will be posted to your address within 5 working days.

**In order for us to address the voucher to you personally, please enter your full name in the box below.**

First name

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Last name

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**Q64** Finally, before submitting your response to this survey, please sign your name to confirm that you answered the questions as accurately as possible and that the answers reflect your own personal views.

I confirm that I answered the questions as accurately as possible and that the answers reflect my own personal views.

--

Signature

D	D	M	M	Y	Y
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Date

**Thank you for completing the questionnaire.  
Please return it to us in the envelope provided.**