

## FOI 23/006

27<sup>th</sup> January 2023

Dear

Thank you for your email.

Please find below answers to the questions you raise in blue below.

1. Number of MFDs (Multi-functional devices) & photocopiers at the Medicines & Healthcare Products Regulatory Agency - [32](#)
2. Name of incumbent - [Canon](#)
3. Start/end date of contract (if expired, WHEN do you expect to revisit the marketplace) – [31<sup>st</sup> August 2023 \(plan to revisit marketplace in next couple of months\)](#)
4. Details of any extension options – [N/A](#)
5. What framework / Route to market used – [CCS RM6174](#)
6. Number of regular/desktop printers (in addition to above) – [N/A for MFD requirements](#)
7. Is there a support contract on above, if yes please state start/end date – [inclusive in current contract as per Q3](#)
8. Do you have a Print Room – [Yes \(Self Service\)](#)
9. If yes, name of supplier, number of devices and start/end date of contract, also details of any extension options – [as detailed above](#)
10. Total annual print/copy volumes including, if applicable your Print Room, for (a) mono (b) colour  
[As at Aug 2022, Total Mono – 448,520 ; Total Colour – 200,384](#)
11. What Print software do you run - [UniFLOW Output Manager](#)
12. Your total annual spend on print - [~30k](#)
13. Name of person responsible for the running of MFDs and, if applicable, your Print Room – [Self Service and Managed by Service Management Team](#)

If you have a query about the information provided, please reply to this email

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date you receive this response and addressed to: [info@mhra.gov.uk](mailto:info@mhra.gov.uk)

If you remain dissatisfied following any internal review, you may ask the Information Commissioner (ICO) to decide on whether or not we have interpreted the FOIA correctly in dealing with the request and subsequent internal review. Please bear in mind that the Information Commissioner will not normally review our handling of your request unless you have first contacted us to conduct an internal review. The ICO's address is:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Yours sincerely

MHRA Customer Service Centre