

Company Director and/or Secretary  
Thames Water Utilities Ltd  
Clearwater Court  
Floor 3 – East  
Vastern Road  
Reading  
RG1 8DB

**Date:** 29.02.2024

Dear Company Director and/or Secretary,

**Your permit surrender is complete**

**Permit reference:** EPR/VP3336UR

**Operator:** THAMES WATER UTILITIES LIMITED

**Facility:** Kempton Park G A C Regeneration Plant, Feltham Hill Road, Hanworth, TW13 6XH

I'm pleased to confirm that our determination of your above application is complete.

We're satisfied that you have taken necessary measures to:

- avoid a pollution risk from the operation of the regulated facility; and
- return the site to a satisfactory state, having regard to the state of the site before the facility was put into operation.

We therefore accept the permit surrender, which takes effect from **20.02.2024**.

If you're entitled to a pro rata refund of previously paid subsistence fees, our Finance Team will arrange this. For billing queries, please contact the address on your subsistence invoice. You can also find charging information on our website at:

<https://www.gov.uk/government/publications/environmental-permitting-charging-scheme-2019>

If you want to carry out any activities that need an environmental permit you must apply for a new one.

If you have any questions about permitting, please phone our Customer Contact Centre on 03708 506 506. They will put you in touch with a local area officer.

The National Permitting Service is committed to improving its customer service. By completing our customer satisfaction survey you can tell us what we are doing right and what we could do better. The survey should take no more than 10 minutes to complete and you can do so by clicking [NPS Survey](#).

Yours faithfully

**Marcus Woodward**  
**Permitting Team Leader**