



Ideal Heating Logic 2 Combi & System Boiler Range	
Aspect	Details
Images	Images attached below
PSD Number	2401-0138
Product Type	Gas appliances and components – Domestic Gas Boiler
Product Identifiers	<p>228307 - IDEAL LOGIC COMBI2 C24 BOILER 228308 - IDEAL LOGIC COMBI2 C30 BOILER 228309 - IDEAL LOGIC COMBI2 C35 BOILER 228352 - IDEAL LOGIC SYSTEM2 S15 BOILER 228353 - IDEAL LOGIC SYSTEM2 S18 BOILER 228354 - IDEAL LOGIC SYSTEM2 S24 BOILER 228355 - IDEAL LOGIC SYSTEM2 S30 BOILER 228334 - IDEAL LOGIC MAX COMBI2 C24 BOILER 228335 - IDEAL LOGIC MAX COMBI2 C30 BOILER 228336 - IDEAL LOGIC MAX COMBI2 C35 BOILER 228376 - IDEAL LOGIC MAX SYSTEM2 S15 BOILER 228377 - IDEAL LOGIC MAX SYSTEM2 S18 BOILER 228378 - IDEAL LOGIC MAX SYSTEM2 S24 BOILER 228379 - IDEAL LOGIC MAX SYSTEM2 S30 BOILER 228329 - IDEAL LOGIC+ COMBI2 C24 BOILER 228330 - IDEAL LOGIC+ COMBI2 C30 BOILER 228331 - IDEAL LOGIC+ COMBI2 C35 BOILER 228368 - IDEAL LOGIC+ SYSTEM2 S15 BOILER 228369 - IDEAL LOGIC+ SYSTEM2 S18 BOILER 228370 - IDEAL LOGIC+ SYSTEM2 S24 BOILER 228371 - IDEAL LOGIC+ SYSTEM2 S30 BOILER 228316 - IDEAL INDEPENDENT COMBI2 C24 BOILER 228317 - IDEAL INDEPENDENT COMBI2 C30 BOILER 228318 - IDEAL INDEPENDENT COMBI2 C35 BOILER 28384 - KESTON SYSTEM2 S30 BOILER 228344 - KESTON COMBI2 C30 BOILER 228345 - KESTON COMBI2 C35 BOILER 228319 - I MINI2 C24 BOILER 228320 - I MINI2 C30 BOILER 229983 - I MINI2 C35 BOILER</p> <p><b>The recall applies to all production of these models with a production date of prior to the 8<sup>th</sup> of January 2024.</b></p>
Product Description	White domestic combi boiler with brand “Ideal” printed
Country of Origin	United Kingdom
Counterfeit	No
Risk Type	Fire



## Product Recall

<b>Risk Description</b>	The product presents a risk of fire due to the dry operation, meaning the boiler lights gas but the heat generated does not cool it. There have been three incidents of boilers that have been able to continue to operate when the boiler heat exchanger has been full of air at a low pressure. This has allowed the heat exchanger and associated plastic components to be subject to significant heat allowing the plastic to flash to flame and result in fire outside of the appliance. There has also been a report of a customer having to extinguish flames.
<b>Corrective Measures</b>	Ideal has launched a modification programme to address the safety risk and has advised that customers can continue to use their boiler which should be repressurised to 1.5 bar. Instructions on how to do this can be found on the Ideal safety notice at the following link: <a href="https://idealheating.com/blog/important-customer-safety-notice">https://idealheating.com/blog/important-customer-safety-notice</a>
<b>Online Marketplace</b>	N/A
<b>Notifier</b>	Local Authority Trading Standards

### Images





## Product Recall

