



Department for
Business & Trade

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GLO Scheme: Fixed Sum Award

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Dear GLO Postmaster

As you may have seen, we announced on Wednesday 10 January that we will be offering you and other GLO members the option to settle your claims on the full and final basis for the total sum of £75,000. The announcement can be found [here](#).

We emphasise that accepting the Fixed Sum Award is only an option. Alternatively, you can still choose to claim under the existing process and have your full claim individually assessed in accordance with the Scheme's Guidance and Principles. We remain committed to resolving such claims as quickly as possible. We aim to issue initial offers in 90% of cases with 40 working days of receiving a completed application.

The Fixed Sum Award includes interest, the money which you received from the High Court settlement and our interim compensation payments.

The next steps are as follows:

- If you have already made a claim for less than £75,000, we will shortly send you a formal offer for that amount.
- If your claim is for a larger amount, we will continue to assess it individually unless your legal representative advises us that you would prefer to accept the Fixed Sum Award.
- If your claim has already been settled for less than £75,000, we will send you a further letter offering to top it up to £75,000.

We recommend that you seek advice from your legal representative as to whether you would benefit from accepting the offer. If you choose to take it up, your legal representative will need to complete a brief [form](#). We will not need to assess your claim in detail, so we will be able to respond very quickly.

This offer will speed up compensation process for those who choose to take it up. It should also accelerate resolution of other claims because both your legal representative and DBT will be able to focus on them. In September 2023, I announced a similar fixed sum offer for claimants with overturned convictions, which has already made a real difference to the speed of compensation on that scheme.

Further guidance is available [here](#). If you have questions not answered by that please contact glocompensation@businessandtrade.gov.uk: the team will be happy to help.

Yours sincerely,

KEVIN HOLLINRAKE MP
Minister for Enterprise, Markets and Small Business