



Ministry  
of Defence



DE&S Policy Secretariat

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Defence Equipment & Support  
Maple 0a #2043  
MOD Abbey Wood  
Bristol BS34 8JH

Reference: FOI2024/01352

31 January 2024

Dear [REDACTED]

Thank you for your email of 22 January 2024, requesting the following information:

- 1) *Vehicle military service history (Units served etc, as contained in MERLIN)*
- 2) *Any Maintenance Records / Work / Faults / Modifications objects related to this vehicle.*

*Vehicle Registration: 93KE54  
Description: Land Rover TUM FFR Hardtop  
Truck Utility Medium TUM 4x4  
Land Rover FFR Hardtop 2.5 LTR Diesel  
Manfr: Rover Group LTD  
Type: -----  
Serial No: SALLDHAC7BA252875  
REG. No: 93KE54  
CON No: FVE-22A-304  
CES No: 31784  
CODE No: NB5010-8100  
N.S.N.: 2320998937008  
Date in Service: 07/01/1986*

I am treating your correspondence as a request for information under the Freedom of Information Act 2000 (FOI Act).

A search for the information has now been completed within the Ministry of Defence (MOD), and I can confirm that information in scope of your request is held. The information identified relating to this vehicle is attached, as follows:

- Annex A – Fault History (redacted)
- Annex B – Inspection History
- Annex C – Servicing History

However, it has proved necessary to withhold some information in accordance with the qualified exemption provided at Section 43(2) (Commercial Interests) of the FOI Act. This has been applied to commercially sensitive information in the Fault History (Annex A) relating to contractor repair times. Section 43 concerns information which if disclosed would or would be

likely to prejudice the commercial interests of any person (including defence contractors and the public authority holding it).

As the exemption is qualified, it was necessary to undertake a Public Interest Test to determine whether the balance for withholding the information outweighs that for disclosure. General arguments in favour of release were that full disclosure would demonstrate the MOD's commitment to openness and transparency. The FOI Act also contains a presumption for release. However, reporting the time taken by MOD contractors to rectify fault reports could be used, along with already published contractor information, to reveal market sensitive information, such as hourly labour rates, that the company's competitors could exploit when bidding for similar work.

Given the arguments described above, on balance, it was determined that the information should be withheld under Section 43(2) (Commercial Interests). The level of prejudice against release of this exempted information has been set at "would be likely to".

Some information about your vehicle has previously been published; Section 21(1) of the FOI Act provides that information is exempt if it is reasonably available by other means. The MERLIN archive was released as part of a previous FOI request and can be accessed at the Government publications website via the following link:

<https://www.gov.uk/government/publications/foi-responses-published-by-mod-week-commencing-09-july-2018>

Under Section 16 (Advice and Assistance) of the FOI Act, I can advise you that the MERLIN database in the above link is split into seven spreadsheets. The first has a list of vehicles, while spreadsheets 2 through 7 include the vehicle service histories. To search for a vehicle, you must press Ctrl + F on your computer keyboard, then type in the vehicle registration number ([Insert ERM]) and press 'enter'. For ease of reference, the published information concerning your vehicle is available from MERLIN 2.0 attachment 1, Row 160881, and MERLIN 2.0 attachment 5, Rows 174034 – 170043.

You may wish to note that when the Management of Equipment, Resources, and Liabilities Information Network (MERLIN) database was archived into its current format some data may have been lost or corrupted. You should therefore be cautious that some of the owner history data may be inaccurate.

I can advise that no other information on this vehicle is held.

If you have any queries regarding the content of this letter, please contact this office in the first instance. If you wish to complain about the handling of your request, or the content of this response, you can request an independent internal review by contacting the Information Rights Compliance team, Ground Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail CIO-FOI-IR@mod.gov.uk). Please note that any request for an internal review should be made within 40 working days of the date of this response.

If you remain dissatisfied following an internal review, you may raise your complaint directly to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not normally investigate your case until the MOD internal review process has been completed. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water

Lane, Wilmslow, Cheshire, SK9 5AF. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website at <https://ico.org.uk/>.

Yours sincerely,

DE&S Policy Secretariat

Work Objects

Serial Number: 93KE54  
 NSN: 2320998937008

Criteria:

Repair Level: ALL  
 Work Object Status: Closed  
 Mission Impact: ALL  
 Fault State: ALL  
 Escalate Work: ALL  
 Work Request ID: ALL  
 Assigned Work Status: ALL  
 Working Organisation: ALL  
 Repair Section: ALL

Fault ID	Work Request ID	Fault Description	Work Status	Fault State	Escalate Work	Repair Level	Batch Fault		Mission Impact	Reason For Work	Level 3 Description	Working Organisation	Repair Section	Estimated Repair Time
							Group ID	Number						
000000-005DA9F1	002D49D6	PLEASE CARRY OUT 2 YEARLY VM TASKS	Closed	Taskworthy	No	Level 2	Level 2	07 Feb 2011	N/A	Servicing	HARD TOP	TUM FFR	000:00	
000000-005CA508	002D49D6	BREAKAWAY ATTACHMENT PLATE	Closed	Fully Fit	No	Level 2	MOD 25	01 Dec 2010	N/A	Failure	HARD TOP	TUM FFR	000:00	
000000-005CA500	002D49D6	BREAKAWAY ATTACHMENT PLATE	Closed	Fully Fit	No	Level 2	MOD 26	01 Dec 2010	N/A	Failure	HARD TOP	TUM FFR	000:00	
000000-0041472B	002D49D6	PLEASE CARRY OUT MEI	Closed	Taskworthy	No	Level 2	Level 2	19 Apr 2009	N/A	Failure	HARD TOP	TUM FFR	000:00	
000000-006867CA	002D4D0C	inspect drop arm	Closed	Fully Fit	No	Level 2	Level 2	20 Jun 2011	N/A	Inspection	HARD TOP	TUM FFR	000:00	
000000-004241C8		SECURE PICKHEAD BRACKET TO REAR DOOR	Closed	Fully Fit	No	Level 1	Level 1	19 May 2009	N/A	Failure	HARD TOP	TUM FFR	000:00	
000000-005DB5B2		INSPECT INTERIOR OF REAR DIFFERENTIAL FOR FILLER PLUG	Closed	Taskworthy	No	Level 2	Level 2	09 Feb 2011	N/A	Inspection	HARD TOP	TUM FFR	000:00	
000000-005DDDF96		RECTIFY SHORT IN DASHBOARD	Closed	Taskworthy	No	Level 2	Level 2	16 Feb 2011	N/A	Inspection	HARD TOP	TUM FFR	000:00	
000000-005DDF8B		RECTIFY /INVESTIGATE SPEEDO INTERMITTANT	Closed	Fully Fit	No	Level 2	Level 2	16 Feb 2011	N/A	Inspection	HARD TOP	TUM FFR	000:00	
000000-005DDF8F		RECTIFY SIDE LIGHTS INOP	Closed	Taskworthy	No	Level 2	Level 2	16 Feb 2011	N/A	Inspection	HARD TOP	TUM FFR	000:00	
000000-005DAA27		PLEASE CARRY OUT ALL OOPM AS PER AESP 2320-H-104-601	Closed	Taskworthy	No	Level 1	Level 1	08 Feb 2011	N/A	Servicing	HARD TOP	TUM FFR	000:00	
000000-005DAA09		PLEASE CARRY OUT 2 YEARLY SERVICE AS PER AESP 2320-H-104-601	Closed	Taskworthy	No	Level 1	Level 1	08 Feb 2011	N/A	Servicing	HARD TOP	TUM FFR	000:00	
000000-005D183E		RENEW STARTER MOTOR	Closed	Taskworthy	No	Level 2	Level 2	14 Jan 2011	N/A	Failure	HARD TOP	TUM FFR	000:00	
000000-0049A7C5		PASSENGER SEAT BELT CLIP INOP.	Closed	Taskworthy	No	Level 2	Level 2	12 Nov 2009	N/A	Failure	HARD TOP	TUM FFR	000:00	
000000-0049A7D2		MISSING LIGHT CONTROL PANEL	Closed	Taskworthy	No	Level 2	Level 2	12 Nov 2009	N/A	Failure	HARD TOP	TUM FFR	000:00	



000000-0049A7C4	MAP LIGHT MISSING	Closed	Fully Fit	No	Level 2	12 Nov 2009	N/A	Failure	TUM FFR HARD TOP
000000-004241D1	MAP LIGHT INOP	Closed	Fully Fit Non-	No	Level 2	19 May 2009	N/A	Failure	TUM FFR HARD TOP TUM FFR
000000-0032B404	PLEASE RECTIFY SPEEDO INOP	Closed	Taskworthy	No	Level 2	20 Nov 2008			HARD TOP
000000-004936EC	OC'S 10% MONTHLY CHECK CARRIED OUT LEVEL 1 JOBS PICK UP THAT SHOULD HAVE BEEN CARRIED OUT.	Closed	Non- Taskworthy	No	Level 1	03 Nov 2009			TUM FFR HARD TOP TUM FFR
000000-0045F2DC	MT SNCO 100% MONTHLY DOCS CHECK	Closed	Fully Fit Non-	No	Level 1	28 Jul 2009			HARD TOP TUM FFR
000000-00420636	PLEASE INSPECT ALL TYRES	Closed	Taskworthy	No	Level 1	12 May 2009			HARD TOP TUM FFR
000000-00423F00	PLEASE CARRY OUT 6 MTHLY LVL2 TASKS	Closed	Fully Fit	No	Level 2	19 May 2009			HARD TOP TUM FFR
000000-00423EF9	PLEASE CARRY OUT 6 MTHLY LVL1 TASKS	Closed	Fully Fit	No	Level 1	19 May 2009			HARD TOP TUM FFR
000000-00423EF1	PLEASE CARRY OUT 6 MTHLY LVL1 TASKS	Closed	Fully Fit	No	Level 1	19 May 2009			HARD TOP TUM FFR
000000-00419417	MTSNCO 100% MONTHLY DOCS CHECK	Closed	Fully Fit Non-	No	Level 1	28 Apr 2009			HARD TOP TUM FFR
000000-0032B4E0	PLEASE RECTIFY W/SCREEN WIPER FAULT	Closed	Taskworthy	No	Level 2	20 Nov 2008			HARD TOP TUM FFR
000000-0039D67E	MTSNCO 100% CHECK	Closed	Fully Fit	No	Level 1	22 Jan 2009			HARD TOP TUM FFR
000000-00326990	PLEASE CARRY OUT 1 YRLY SERVICE LEVEL 1 TASKS	Closed	Fully Fit	No	Level 1	20 Nov 2008			HARD TOP TUM FFR
000000-00326991	PLEASE CARRY OUT 1 YRLY SERVICE LEVEL 2 TASKS	Closed	Fully Fit Non-	No	Level 2	20 Nov 2008			HARD TOP TUM FFR
000000-0026B657	FUEL LEAK	Closed	Taskworthy Non-	No	Level 2	04 Sep 2008			HARD TOP TUM FFR
000000-001A4060	REQ'S 6 MONTHLY VM TASKS	Closed	Taskworthy Non-	No	Level 2	04 Jun 2008			HARD TOP TUM FFR
000000-00163ACF	Replace Odometer	Closed	Taskworthy	No	Level 1	01 May 2008			HARD TOP TUM FFR
000000-00006936	Initial Usage	Closed	Fully Fit	No	Level 1	04 Jan 2006			TUM FFR HARD TOP
000000-00006938	Initial Maintenance	Closed	Fully Fit	No	Level 1	04 Jan 2006			TUM FFR HARD TOP

Work Objects

Serial Number: 93KE54  
NSN: 2320998937008

Criteria:  
Repair Level: ALL  
Work Object Status: Closed  
Mission Impact: ALL  
Fault State: ALL  
Escalate Work: ALL  
Work Request ID:  
Assigned Work Status: ALL

Working Organisation:  
Repair Section:

Maintenance Event ID	Work Request ID	Escalate Work	Maintenance Event Name	Next Due Date	Repair Level	Fault State	Work Status	Estimated Repair Time	Working Organisation	Repair Section
000000-00096AD6	No	No	MEI (2)	28 Mar 2009	Level 2	CL	CL	000:00		
000000-0009C5D8	No	No	First Parade Insp (AR)(1)		Level 1	CL	CL	000:00		

Work Objects

Serial Number: 93KE54  
 NSN: 2320998937008

Criteria:

Repair Level: ALL  
 Work Object Status: Closed  
 Mission Impact: ALL  
 Fault State: ALL  
 Escalate Work: ALL  
 Work Request ID:  
 Assigned Work Status: ALL

Working Organisation:

Repair Section:

Maintenance Event ID	Work Request ID	Escalate Work	Maintenance Event Name	Next Due Date	Repair Level	Fault State	Work Status	Estimated Repair Time	Working Organisation	Repair Section
000000-0015E27F	No	No	Yearly/20000 Kms	09 Feb 2012	Level 1			000:00		
000000-0015E297	No	No	6 Monthly/10000 Kms	11 Aug 2011	Level 1			000:00		
000000-00096B7F	No	No	36000 Kms (2)	27 Nov 2007	Level 2	CL	CL	000:00		
000000-00096B7C	No	No	80000 Kms (2)	30 Dec 2013	Level 1		CL	000:00		
000000-000D54F8	No	No	2 Yearly/40000 Kms	08 Feb 2013	Level 1		CL	000:00		
000000-00096A87	No	No	6 Monthly/10000 Kms	11 Aug 2011	Level 1		CL	000:00		
000000-00096A88	No	No	Yearly/20000 Kms	09 Feb 2012	Level 1		CL	000:00		
000000-0009693A	No	No	2 Yearly/40000 Kms	08 Feb 2013	Level 1		CL	000:00		
000000-000EF1E7	No	No	6 Monthly/10000 Kms	11 Aug 2011	Level 1		CL	000:00		
000000-0009693B	No	No	Yearly/20000 Kms	09 Feb 2012	Level 1		CL	000:00		
000000-00096E66	No	No	36000 Kms (2)	27 Nov 2007	Level 2		CL	000:00		
000000-00096CE7	No	No	2 Yearly/40000 Kms	08 Feb 2013	Level 1		CL	000:00		
000000-00096CE8	No	No	36000 Kms (2)	27 Nov 2007	Level 2		CL	000:00		
000000-000F636C	No	No	6 Monthly/10000 Kms	11 Aug 2011	Level 1		CL	000:00		
000000-0009C5D9	No	No	Weekly (AR)(1)		Level 1		CL	000:00		

000000-000006794	No	Yearly/20000 Kms	09 Feb 2012	Level 1	CL	000:00
000000-000E0073	No	6 Monthly/10000 Kms	11 Aug 2011	Level 1	CL	000:00
000000-000C7C0A	No	6 Monthly/10000 Kms	11 Aug 2011	Level 1	CL	000:00
000000-0015E277	No	2 Yearly/40000 Kms	08 Feb 2013	Level 1		000:00