






Samsung Gas Hobs	
Aspect	Details
Product Type	Gas appliances and components – Gas Hob
Product Identifiers	A list of affected models is attached below. Affected models were manufactured between October 2019 and January 2023.
Product Description	Gas hob supplied with elbow joint on the connecting pipework.
Country of Origin	China
Counterfeit	No
Risk Level	Serious
Risk Type	Poisoning, burns or gas explosion and/or fire.
Risk Description	<p>The elbow on the connecting pipework of affected gas hobs can fail resulting in a significant gas leak, regardless of whether the hob is switched on and in use. Hazards resulting from a gas leak include burns, fire and explosion and poisoning from inhalation. The risk levels vary from low risk to serious risk, with the risk presented from fire and explosion being the worst case. The risk of fire and explosion in traditional built residences is high risk, and the risk of fire and explosion in a caravan or leisure homes is serious risk.</p> <p>The products are not in conformity with the requirements of Regulation 2016/426.</p>
Corrective Measures	<p>Samsung have initiated a modification programme for certain products in scope of the safety issue. OPSS is urging all affected members of the public, including those unsure whether they are affected or not, to check the model links and contact the manufacturer.</p> <p>While all affected consumers should check the model links, owners and consumers in caravans, leisure homes and motorhomes should do this as a matter of urgency. If they are using an affected appliance with Liquefied Petroleum Gas (LPG), they should disconnect it from the LPG cylinder immediately.</p> <p>Owners and consumers in domestic premises should continue to be vigilant. If they smell gas or are concerned that their product poses a risk, they should contact the National Gas Emergency Helpline for their area (0800 111 999 in England, Wales and Scotland, and 0800 002 001 in Northern Ireland) or a Gas Safe registered installer.</p> <p>Contact Samsung to arrange a free of charge modification via:</p> <ul style="list-style-type: none">• Tel: 0800 046 5458• The Samsung website: https://www.samsung.com/uk/support/home-appliances/safety-notice-gas-hobs/



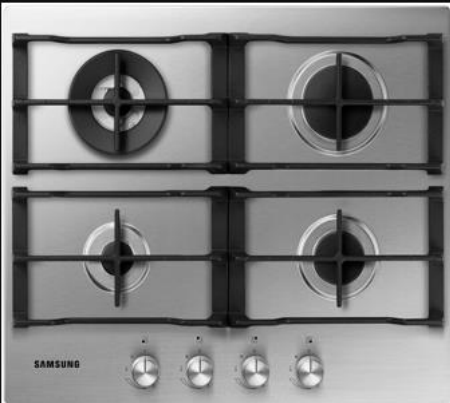

	Alternatively, go to https://gashobsrepair.mktpoint.com and enter your details.
Online Marketplace	N/A
Notifier	Office for Product Safety and Standards

List of Affected Model Numbers

PSD Reference Number	Model Numbers	Image
2309-0132	NA64H3000AK	
2309-0133	NA64H3110AS	
2309-0135	NA75J3030AS	



Product Safety Report

2309-0136	NA64H3030AS	 A stainless steel Samsung gas hob with four burners. The burners are arranged in a 2x2 grid. Each burner has a black grate. Below the burners are four control knobs. The Samsung logo is visible on the left side of the control panel.
2309-0137	NA64H3010AS	 A stainless steel Samsung gas hob, similar to the NA64H3030AS model. It features four burners in a 2x2 grid with black grates and four control knobs. The Samsung logo is on the left side of the control panel.