



Ministry of Defence

Defence Business Services
Secretariat
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Lancashire FY5 3WP

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Ref: FOI2023/12736

[REDACTED]

1 December 2023

Dear [REDACTED]

Thank you for your email of 26 September 2023 to the Ministry of Defence (MOD) requesting the following information:

"I would like to make the following request under the Freedom of Information Act, in respect of Shared Services Connected Limited, a joint venture company partly owned by the Cabinet Office which provides payroll services to the MoD.

- 1. The total monetary value of overpayments Shared Services Connected Limited identified had been made to employees of the MoD in each of the last three financial years.*
- 2. Please also provide the total amount that was recovered from overpayments in each of the same years.*
- 3. Please also provide the total financial value of identified overpayments that are currently outstanding. If any outstanding amounts have been written off please provide the total amount written off each year."*

On 20 October 2023 you provided the following clarification:

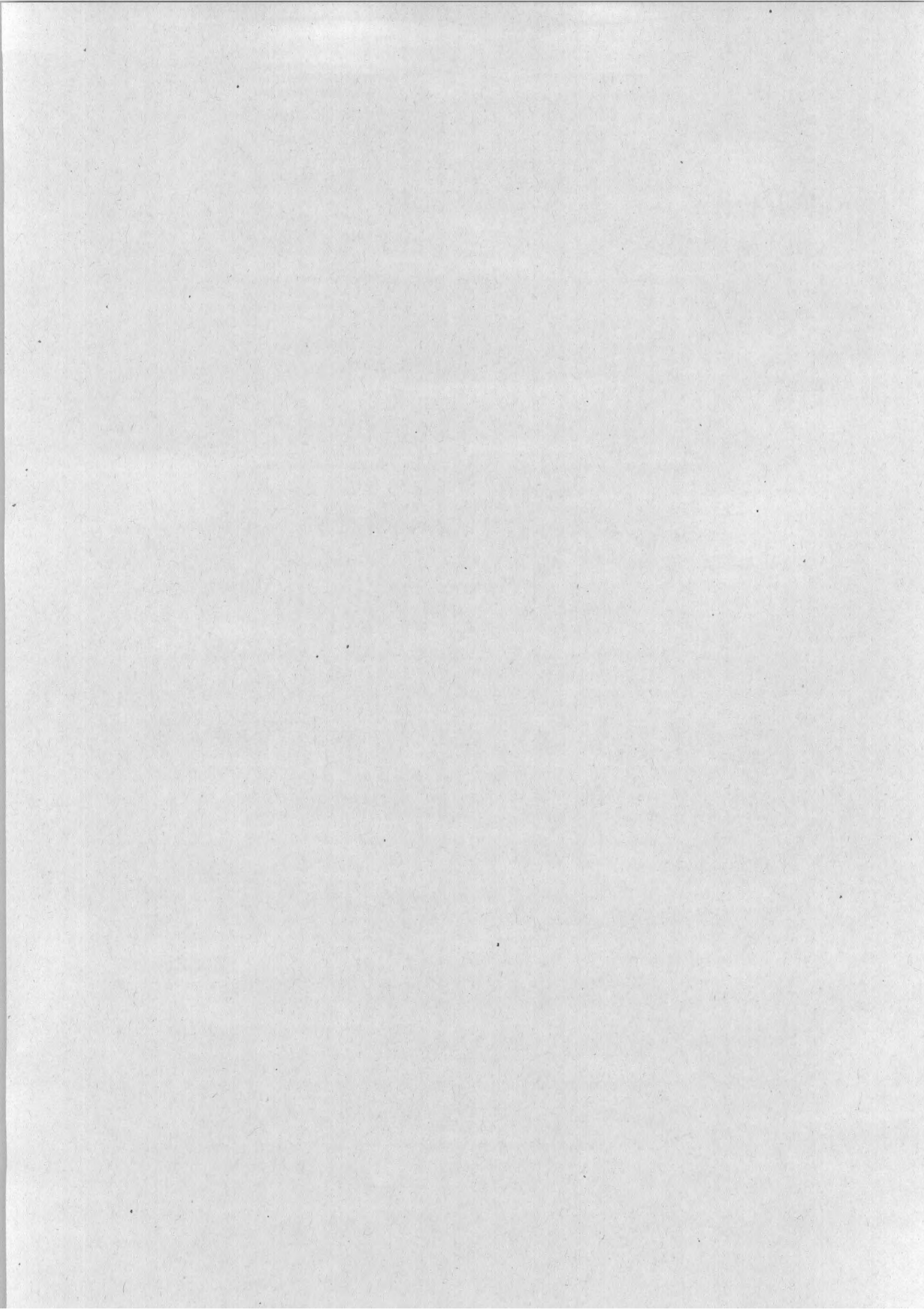
"Please restrict this request to overpayments identified by the contracting authority, without reference to a specific contractor. By an employee of the MoD I mean civil servants.

My query relates to overpayments arising from pay and pay related allowances to current and former employees (within the last three years).

Please let me know if you require further clarification."

I am treating your correspondence as a request for information under the Freedom of Information Act 2000 (FOIA).

A search for the information has now been completed within the Ministry of Defence (MOD), and I can confirm that some of the information in scope of your request is held.



Q1 - The total monetary value of overpayments made to civilian employees of the MOD in each of the last three financial years - £5,476,724.93.

Q2 - The total amount that was recovered from overpayments in each of the same years - £5,598,075.95.

Please be aware that the reason why the overpayment's recovered figure is higher than the value of overpayments figure is because recoveries can span many years. Overpayments that occurred before the three-year period but were then repaid during the three-year period have been included.

Q3 - The total financial value of identified overpayments that are currently outstanding. If any outstanding amounts have been written off please provide the total amount written off each year.

Information relating to overpayments which have been written off is it not held.

Under Section 16 (Advice and Assistance) please be aware that overpayments can occur due to many reasons, including incorrect claims, payroll errors or changes in circumstances. The MOD has a duty in managing public money to reduce and recover overpayments wherever practicable.

If you have any queries regarding the content of this letter, please contact this office in the first instance.

If you wish to complain about the handling of your request, or the content of this response, you can request an independent internal review by contacting the Information Rights Compliance team, Ground Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail CIO-FOI-IR@mod.gov.uk). Please note that any request for an internal review should be made within 40 working days of the date of this response.

If you remain dissatisfied following an internal review, you may raise your complaint directly to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not normally investigate your case until the MOD internal review process has been completed. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website at <https://ico.org.uk/>.

Yours sincerely,



Defence Business Services (Secretariat)

