

ciarb.



Pubs Code  
Adjudicator

## Pubs Code Arbitration Quarterly Report

This report provides information from the  
period 1 October 2023 – 31 December 2023



- This report is based on live arbitration data and is correct at the time it is captured for the purposes of publication
- A referral may include more than one dispute type and so total referrals by Pub-owning Business may not match totals by dispute type
- Closed cases by duration are measured from commencement of the arbitrator appointment date
- Percentages on charts are rounded to zero decimal places

# Accepted Arbitration Referrals

Cases accepted in the three-month period between 1 October 2023 and 31 December 2023

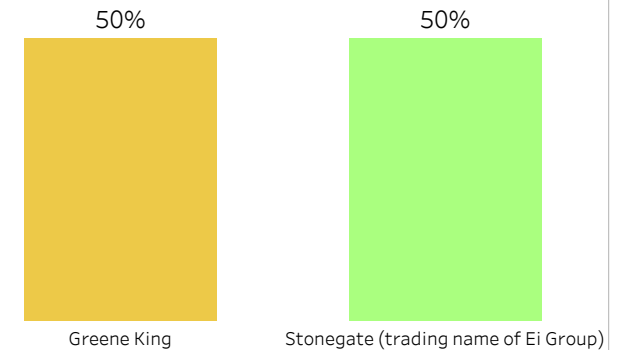
## Accepted Referrals by Pub-owning Business and Dispute Type

This table shows the comparison to accepted cases in the previous three-month period (between 1 July 2023 and 30 September 2023) and the cumulative total for the year (beginning 1 April 2023 to 30 September 2023)

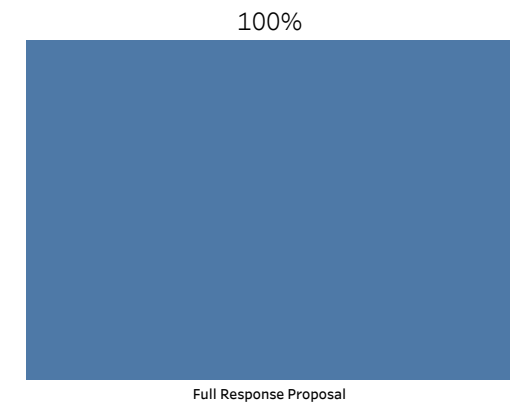
Pub-owning Business	Dispute Type	This Quarter 01/10/2023 to 31/12/2023	Last Quarter 01/07/2023 to 30/09/2023	Variance to Last Quarter	Year to Date 01/04/2023 to 31/03/2024
Greene King*	Total	1	2	-1	5
	Business Development Managers	0	0	0	1
	Full Response Proposal	1	2	-1	3
	Gaming Machines	0	0	0	1
	Independent Assessor	0	0	0	1
	Schedule 1 Information	0	0	0	1
	Short Agreements	0	0	0	1
	Star Pubs & Bars	Total	0	0	0
	Full Response Proposal	0	0	0	3
Stonegate (trading name of Ei Group)*	Total	1	5	-4	6
	Business Development Managers	0	1	-1	1
	Full Response Proposal	1	4	-3	5
	Premises	0	1	-1	1
	Sustainable Business Plan	0	1	-1	1
<b>Grand Total</b>		<b>2</b>	<b>7</b>	<b>-5</b>	<b>14</b>

\*Indicates more than one dispute type for a single case

## Accepted Referrals by Pub-owning Business for This Quarter 01/10/2023 to 31/12/2023



## Accepted Referrals by Dispute Type for This Quarter 01/10/2023 to 31/12/2023



# Open Arbitration Referrals

Cases open as of 31 December 2023

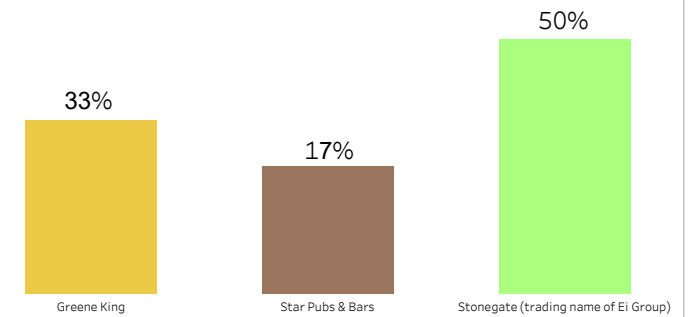
## Open Cases by Pub-owning Business and Dispute Type

This table shows the comparison to open cases at the end of the previous three-month period (open cases as of 30 June 2023).

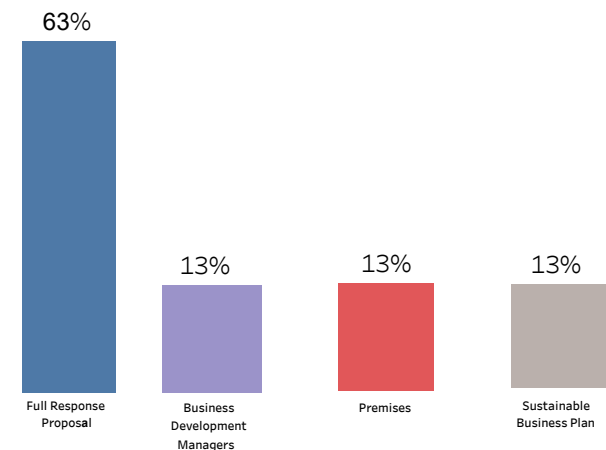
Pub-owning Business	Dispute Type	Open Cases on 31/12/2023	Open Cases on 30/09/2023	Variance to Last Quarter
Greene King*	Total	2	4	-2
	Full Response Proposal	2	3	-1
	Independent Assessor	0	1	-1
Star Pubs & Bars *	Total	1	4	-3
	Business Development Managers	0	1	-1
	Detriment on Ground TPT Code Rights	0	1	-1
	Flow Monitoring Devices	0	1	-1
	Full Response Proposal	1	3	-2
	Gaming Machines	0	1	-1
	Insurance	0	1	-1
	Premises	0	1	-1
Stonegate (trading name of Ei Group)*	Total	3	6	-3
	Business Development Managers	1	1	0
	Full Response Proposal	2	5	-3
	Premises	1	1	0
	Sustainable Business Plan	1	1	0
<b>Grand Total</b>		<b>6</b>	<b>14</b>	<b>-8</b>

\*Indicates more than one dispute type for a single case

## Open Cases by Pub-owning Business as of 31/12/2023



## Open Cases by Dispute Type as of 31/12/2023



# Closed Arbitration Cases

Cases closed in the three-month period between 1 October 2023 and 31 December 2023

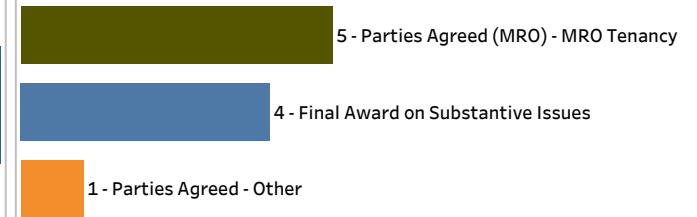
## Closed Cases by Pub-owning Business, Outcome and Dispute Type

This tables show the comparison to closed cases in the previous three-month period (between 1 July 2023 and 30 September 2023) and the cumulative total for the year (beginning 1 April 2023 to 30 September 2023)

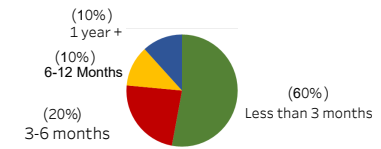
Pub-owning Business	Outcome	Dispute Type	This Quarter 01/10/2023 to 31/12/2023	Last Quarter 01/07/2023 to 30/09/2023	Variance to Last Quarter	Year to Date 01/04/2023 to 31/03/2024
Greene King*	All Outcomes		3	1	2	5
	Final Award on Substantive Issues	Independent Assessor	1	0	1	1
	No Jurisdiction	Business Development Managers	0	1	-1	1
		Gaming Machines	0	1	-1	1
		Schedule 1 Information	0	1	-1	1
		Short Agreements	0	1	-1	1
	Parties Agreed (MRO) - MRO Tenancy	Full Response Proposal	2	0	2	3
Marston's*	All Outcomes		0	0	0	1
	Final Award on Substantive Issues	Business Development Managers	0	0	0	1
Punch Pubs and Co	All Outcomes		0	1	-1	2
	Final Award on Substantive Issues	Full Response Proposal	0	0	0	1
		Independent Assessor	0	1	-1	1
Star Pubs & Bars*	All Outcomes		3	1	2	4
	Final Award on Substantive Issues	Business Development Managers	1	0	1	1
		Detriment on Ground TPT Code Rights	1	0	1	1
		Flow Monitoring Devices	1	0	1	1
		Full Response Proposal	1	0	1	1
		Gaming Machines	1	0	1	1
		Insurance	1	0	1	1
		Premises	1	0	1	1
		Parties Agreed (MRO) - MRO Tenancy	Full Response Proposal	1	1	0
	Stonegate (trading name of Ei Group)	All Outcomes		4	0	4
Final Award on Substantive Issues		Full Response Proposal	1	0	1	1
Parties Agreed - Other		Full Response Proposal	1	0	1	2
Parties Agreed (MRO) - MRO Tenancy		Full Response Proposal	2	0	2	2
All Closed Cases			10	3	7	17

\*Indicates more than one dispute type for a single case

## Closed Cases by Outcome for This Quarter 01/10/2023 to 31/12/2023

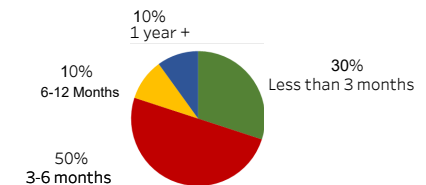


## Closed Cases by Duration from arbitrator appointment to termination of proceedings (minus stay periods agreed by parties) for This Quarter 01/10/2023 to 31/12/2023



Duration (minus stay periods agreed by parties)	Cases Closed This Quarter 01/10/2023 to 31/12/2023	Cases Closed Year to Date 01/04/2023 to 31/03/2024
Less than 3 months	6	9
3-6 months	2	4
6-12 months	1	2
1 year +	1	2
<b>Grand Total</b>	<b>10</b>	<b>17</b>

## Closed Cases by Duration from arbitrator appointment to termination of proceedings (including stay periods agreed by parties) for This Quarter 01/10/2023 to 31/12/2023



Duration (including stay periods agreed by parties)	Cases Closed This Quarter 01/10/2023 to 31/12/2023	Cases Closed Year to Date 01/04/2023 to 31/03/2024
Less than 3 months	3	5
3-6 months	5	7
6-12 months	1	3
1 year +	1	2
<b>Grand Total</b>	<b>10</b>	<b>17</b>