



# Homes England

Date: 13 November 2023

Our Ref: RFI4512

Tel: 0300 1234 500

Email: [infogov@homesengland.gov.uk](mailto:infogov@homesengland.gov.uk)

██████████  
By Email Only

Dear ██████████

## **RE: Request for Information – RFI4512**

Thank you for your request for information which was processed in accordance with the Freedom of Information Act 2000 (FOIA).

You requested the following information:

**Full copies of all communications with Bristol City Council and Cratus Communications Limited including:**

- Emails
- Letters
- WhatsApp messages
- MS Teams messages
- Records of meetings and telephone calls

**Relating to the Redcatch Quarter/Broadwalk Shopping Centre development in Bristol dated January 2022 to August 2023.**

**Where an email has been identified please disclose the full thread for context. Please also search draft and (where possible) deleted email folders.**

**Please also include any attachments.**

**Where a meeting/call has been identified please include the minutes, agendas and briefing materials along with any other information handed out at the meeting.**





# Homes England

The Housing and Regeneration Agency

Date: 13 November 2023

Our Ref: RFI4512

Tel: 0300 1234 500

Email: [infogov@homesengland.gov.uk](mailto:infogov@homesengland.gov.uk)

## **Response**

We can confirm that Homes England does not hold the information detailed in your request.

In order to conclude that the information is not held, we have searched with the following teams who would have the requested information if held:

- Planning and Enabling
- Affordable Housing Programme
- Project Management
- Development

The FOIA does not oblige a public authority to create information to answer a request if the requested information is not held. The duty under section 1(1) is only to provide the recorded information held.

The full text of section 1 in the legislation can be found here:

<https://www.legislation.gov.uk/ukpga/2000/36/section/1>

## **Advice and Assistance**

We have a duty to provide advice and assistance in accordance with Section 16 of the FOIA. To comply with this duty, we are able to confirm that Homes England are not involved in or financially supporting the development in Bristol known as the Redcatch Quarter or Boardwalk Shopping Centre.

## **Right to Appeal**

If you are not happy with the information that has been provided or the way in which your request has been handled, you may request an internal review. You can request an internal review by writing to Homes England via the details below, quoting the reference number at the top of this letter.

Email: [infogov@homesengland.gov.uk](mailto:infogov@homesengland.gov.uk)

Information Governance Team  
Homes England  
Windsor House

6<sup>th</sup> Floor  
Windsor House  
42 - 50 Victoria Street, Westminster  
London, SW1H 0TL

0300 1234 500  
@HomesEngland  
[www.gov.uk/homes-england](http://www.gov.uk/homes-england)





# Homes England

Date: 13 November 2023

Our Ref: RFI4512

Tel: 0300 1234 500

Email: [infogov@homesengland.gov.uk](mailto:infogov@homesengland.gov.uk)

6<sup>th</sup> Floor  
42-50 Victoria Street  
London  
SW1H 0TL  
United Kingdom

Your request for review must be made in writing, explain why you wish to appeal, and be received within 40 working days of the date of this response. Failure to meet this criteria may lead to your request being refused.

Upon receipt, your request for review will be passed to an independent party not involved in your original request. We aim to issue a response within 20 working days.

You may also complain to the Information Commissioner's Office (ICO) however, the Information Commissioner does usually expect the internal review procedure to be exhausted in the first instance.

The Information Commissioner's details can be found via the following link:

<https://ico.org.uk/>

Please note that the contents of your request and this response are also subject to the Freedom of Information Act 2000. Homes England may be required to disclose your request and our response accordingly.

Yours sincerely,

**The Information Governance Team**  
For Homes England

6<sup>th</sup> Floor  
Windsor House  
42 - 50 Victoria Street, Westminster  
London, SW1H 0TL

0300 1234 500  
@HomesEngland  
[www.gov.uk/homes-england](http://www.gov.uk/homes-england)

