

IVA 1H

APPLICATION FOR INDIVIDUAL VEHICLE APPROVAL (IVA)

Goods vehicles having a maximum mass exceeding 3500kg - N2/N3 CATEGORY VEHICLES

The Road Vehicles (Approval) Regulations 2020

Before completing this form, you **MUST READ** and understand the information provided in the corresponding **IVA 1H Guidance Notes**.

FAILURE TO COMPLETE THE FORM ACCURATELY OR IN FULL COULD RESULT IN DELAYS OR REJECTION

Where the application is supported by a copy of a **valid** 'incomplete' or 'complete' EC Certificate of Conformity and the 'base' vehicle has not been modified, it will not be necessary to complete the items that have a shaded (blue) background (i.e. items 3b, 3k, 3n, 3p, 3q, 6c and in respect of general haulage only 7a (i)).

SECTION A - GENERAL						\L_											
?	1a. <i>i</i>	APPL	ICA1	ΓΙΟΝ	TYPI	E								oropri a a in Gu			
		STAT	UTOF	RY (Co	mple	te)	> [] ◀	VOLUNTARY (Complete)					
?	1b.	APPL	ICAI	NT C	ONTA	ACT I	DETA	ILS				(Se	e note	1b in	Guida	nce N	otes)
	Cont	act N	ame :														
	Com	pany	Name	(if ap	plicab	le) :											
	Addı	ress :															
	Post	code	:			Те	lepho	ne No	.:								
	Ema	il:															
	2. TEST LOCATION Please tick/complete the appropriate boxes below ▼ (See Note 2 in Guidance Notes inc. restrictions at Northam)																
(S)	2. W	2. Which test location would you prefer? or															
	Note: Restrictions on vehicle types apply at Northam (Southampton).																
3. VEHICLE DETAILS Please tick/complete the appropriate boxes to (See note 3 in Guidance Note)																	
?	3a. V	ehicle	Iden	tificat	ion N	umbe	r (VIN) or c	hassis	s num	ber :						

	3. VEHICLE DETAILS cont.	ease tick/complete the appropriate boxes below ▼ (See note 3 in Guidance Notes)								
	3b. Position of Vehicle Identification Number (VIN) stamped on vehicle structure :									
?	3c. What is the category of vehicle? (See not Category N2 ► (N2 - Over 3,500kg and	d not more than 12	,000kg (
	Does the vehicle require testing or plating and t	esting?	YES	NC	,					
	Category N3 ► (N3 - Over 12,000kg (GVW)								
	Does the vehicle require testing or plating and t	esting?	YES	NC) <u> </u>					
	3d. Vehicle make and model :									
?	3e. Vehicle Type: Rigid Artic									
	If <i>Rigid</i> , is it equipped to: (i) draw a trailer?	YES	NO							
	(ii) carry a spectac	le lift? YES	NO							
	If 'YES' please confirm coupling type: Ball / Pin (suitable for O1, O2 trailers only)									
	If a 'Jaw' type coupling, please provide the following ▼									
	Make:	Model :								
	Coupling 'D' value : kN '	Dc' value :	ı	κN						
?	3f. Date of Manufacture (complete vehicle) :	Month :		Ye	ar :					
	3g. Number of Axles :									
	3h. Type of body (e.g. flat/box) : Colour :									
?	3i. What type of transmission does it have?	Manual]	Autom	atic					
?	3j. Fuel type: Please specify below ▼									
	Petrol Diesel Gas Ipg Gas cng Gas Ing Hydrogen Electric									
	3k. Engine make and code :									
	3I. Engine number :									
?	3m. Where is the engine number located?									
?	3n. Number and arrangement of cylinders :									
?	3p. Engine capacity :	Alea availies	cm ³							
?/)	3q. What is the engine maximum power <u>AND</u> speed at which it is obtained?	tne engine		kW @		RPM				
	3r. Number of seating positions (including d	river) :								

SECTION B - APPROVAL		
4. VEHICLE COMPLIANCE Please tick/complete the app (See note	ropriate boxes e 4 in Guidance	
4a (i). Has the vehicle been imported from another country?	YES	NO
4a (ii). If 'YES' • From which country?		
 Was the vehicle registered / used in that country? 	YES	NO
 Is the vehicle suitable for use in 'left hand' traffic? 	YES	NO
4b (i). Is the vehicle a Special Purpose Vehicle (SPV)?	YES	NO
4b (ii). If 'YES' • Which type of SPV?		
Is the vehicle to be approved for STGO only?	YES	NO 🗌
 Is the vehicle to be approved for both STGO and general use? 	YES	NO 🗌
4c (i). Is the vehicle compliant with either a European Community Who Approval (ECWVTA) or a National Small Series Type Approval (N	•	pe
a complete/completed vehicle? YES NO an incomplete vehi	icle? YES	NO _
4c (ii). If 'NO' to 4c (i), is the vehicle non-compliant ONLY because it :		
a) is of a height more than 4 metres, or	YES	NO
b) has 4 or more axles and is exempt from turning circle requirements	YES	NO
If 'YES' to 4c (i) or 4c (ii), please give the Approval and Variant numbers ▶		
4d. Does the vehicle have an Individual Approval Certificate from another EU country? If 'YES' please include a copy with your IVA 1H.	YES	NO
4e. Has the vehicle been modified since either being approved or completed to a known NSSTA or ECWVTA approval standard? If 'YES' please give details below. If 'NO' please explain why you require an IVA certificate ▼	YES	NO
4f (i). Has the vehicle been fitted with any electronic equipment following approval?	YES	NO _
If 'YES' what equipment is fitted?		
4f (ii). Is the equipment operational when the vehicle is being used on the road?	YES	NO
If 'YES' to 4f (ii), is the equipment approved and displaying a manufacturer's 'e', 'E' or 'CE' approval marking?	YES	NO
4g. Is the vehicle fitted with a Combustion Heater?	YES	NO
If 'YES' is the equipment approved and displaying a manufacturer's 'e' or 'E' approval marking?	YES	NO

4. VEHICLE COMPLIANCE cont. Pease tick/complete the appro-	opriate boxes e 4 in Guidan	
4h (i). Is the vehicle fitted with a rear under-run device?	YES	NO 🗌
4h (ii). If 'YES', is the device :		
original vehicle manufacturer's equipment?	YES	NO
• an 'after market' product supplied by a component manufacturer? If 'YES', is the application supported by :	YES	NO
 an approval or test report to the EC Directive standards, or 	YES	NO
 calculations of EC Directive compliance verified by a Technical Service? 	YES	NO
If 'NO' to 4h (i), is the vehicle considered exempt?	YES	NO
If 'YES' why is it exempt?*		
* Where the vehicle is considered exempt, but not for one of the reasons Inspection manual, item 3B (Rear Protective Devices), please provide why the device would be incompatible with its use. See IVA 1H Guidance	a photograp	
4j. Is the vehicle fitted with AEBS?	YES	NO 🗌
If 'NO', is the vehicle considered exempt?	YES	NO 🗌
If 'YES', please state below why it is exempt ▼		
4k. Is the vehicle fitted with LDWS?	YES	NO 🗌
If 'NO', is the vehicle considered exempt?	YES	NO
If 'YES', please state below why it is exempt ▼		
4m. Has the vehicle had a 'One-off' Test?	YES	NO 🗌
If 'YES' please give the Test Report Number ▶		
4n. Is the vehicle a precedent vehicle used to create a Model Report?	YES	NO
If 'YES' please give the Test Report Number ▶		
4p. Is the vehicle to be assessed against an existing Model Report?	YES	NO
(i) If 'YES' please give the Model Report Number ▶		
(ii) Is the Model Report required to confirm brake compliance at a specified design weight?	YES	NO 🔲
If yes and the vehicle is fitted with hydraulic foundation brakes it may ne non DVSA site. Please check with the report owner or DVSA approvals required in addition submit form IVA9* on the Technical Application Sys (*Application form for a Model Report / Tilt Examination at a non DVS	team and if th tem.	

?	5. BRAKES,	TYRES AND SUS	PENSION	Please tid	=	the appropriat te 5 in Guidanc		
?	5a. What type	of brake system is f	itted?					
	Full Air	Air/Vacuum	Hydraulic	Electric	Othe	er		
?		the 'split' arrangeme? (See Guidance No		ervice brake				
?	(ii). Is the manufacturer's designated secondary brake part of the YES NO service brake system? (See Guidance Notes)							
	(iii). If the answer to 5b (ii) is <i>'NO'</i> , which axle or axles operate on the secondary brake system? ▼							
	Axle 1	Axle 2	Axle 3		Axle 4	Axle 5		
	(iv). Which ax	tle or axles have park	king brakes	fitted?				
	Axle 1	Axle 2	Axle 3		Axle 4	Axle 5		
?	5c. Is there a	transmission parking	g brake fitte	ed?	YES	NO		
?	5d. Which tyre	e use condition appli	es? (2B, 2J	J, 2R etc)				
?	5e. Tyre/susp	ension fitment detail	s (Please c	omplete <u>ALL</u>	columns) :			
	Axle (numbered front to rear)	Tyre Size and Type	Load Index	Speed Rating	Twin or Single	Suspension (air, steel, hyder) etc)	5 .	
	Axle 1							
	Axle 2							
	Axle 3							
	Axle 4							
	Axle 5							
	6. DIMENSIO	ONS	ı	Please compl	• •	ropriate boxes 6 in Guidance		
?	6a. Overa	II Length	mm		Overall Wid	th :	mm	
	6b. Distan	ice from centre of fo	remost axle	to centre of	rearmost ax	de :	mm	
?	6c. Distan	ce between closely	spaced axle	es : (Multi axle	ed vehicles o	nly)		
	1 - 2	mm 2 - 3	mm	3 - 4	mm	4 - 5	mm	
	(For dr	nce from the centre or rawbar rigids and artic nicles with a variable p	ulated tracto	ors only. The	minimum din	nension is only	needed	
	Maxim	num (mm)		Minim	num (mm)			

Continued overleaf ▶

-	7. WEIGHTS	Pl	lease tick/compl	ete the appropriate (See note 7 in Gu		▼	
	7a (i). Original Manufacturer's Weights (kg)	Maximum Weight (intended) in Great Britain	Maximum Design Weight (general haulage)	Maximum Weight for STGO (if applicable)	Steered (S) or Drive (D) Axle		
	Gross Weight						
	Gross Train Weight						
	Axle 1						
	Axle 2						
	Axle 3						
	Axle 4						
	Axle 5						
	Mass of vehicle with running order** ▶	bodywork in		**Applies to artic unit crane and to other ve (if available) – see G	ehicles		
7	7a (ii). If axles 1 and 2 a design weight, do between the axles	es the design inco			YES NO		
7	7b. Do you require a 're maximum permitted		r than the	YES N	o		
	If 'YES' please	give the revenue we	ight required ►		kgs		
7	7c. Do you require a lower Gross Vehicle Weight than allocated by the manufacturer? (See Guidance Notes)						
	If 'YE	S' please give the G	VW required ►		kgs		
-	7d. Is the vehicle an 'alt	ernatively fuelled v	ehicle'?	YES N	o 🗌		
	If 'YES' how much heavier is the alternative fuel power train than the conventional power train normally fitted to the vehicle? ▶ kgs						
	SECTI	ON C - EXAM	INATION RE	QUIREMENTS			
	The conditions that apply at the time of examination are listed in the application appointment letter you will receive after your application has been processed.						
	Potential for the Approval Authority to consider a Remote Assessment.						
1	The approval authority may choose to offer an examination following a Remote Assessment Procedure (RAP) i.e. a process where our examiner is office based and connects with your facility remotely through a video link and guides your employee to demonstrate vehicle compliance by enabling the examiner to see all the relevant items.						

Continued overleaf ▶

SECTION C – EXAMINATION REQUIREMENTS

Potential for the Approval Authority to consider a Remote Assessment (cont)

This process requires the following to be met:

- Suitable connectivity in the inspection area :
 - that you test your video/audio equipment prior to the test date,
 - that your camera/phone has a fully charged battery.
- Level area free from obstructions.
- Vehicle/trailer clearance: Front/rear 3 metres Side 2 metres.
- Underside inspection facility: Inspection pit, vehicle hoists or ramps:
 - Hoist attached equipment used to raise vehicle i.e. column lift.
 - Ramp platform that supports vehicle being raised i.e. four post lift.
- Adequate lighting for both topside and underside inspections.
- Your nominated employee will require an assistant.
- Equipment required :
 - 15 metre tape measure
 - Plumb bob
 - Chalk
 - Hand Torch

Note - The Examiner will suspend/terminate the inspection, if due to technical issues a thorough test cannot be carried out.

You (the presenter) are responsible for ensuring compliance with all Health & Safety requirements during the assessment.

Please confirm :						
	a. You can meet all the above RAP requirements and would accept ARAP if the option is offered to you?					
b. From what	date the vehicle will be available for examination ▶					
If 'YES' please provide the contact details for the person nominated to conduct the examination ▼						
Name :						
Phone Number :						
Email :						

Continued overleaf ▶



SECTION D - DATA PROTECTION, DECLARATION AND SIGNATURE

DATA PROTECTION – We collect, use and store your personal data so that we can process your IVA 1H application form.

We may share your personal data if we have a lawful reason. For example as part of a criminal investigation or to prevent fraud. Find out more at www.gov.uk/dvsa/privacy.

DECLARATION –

I, the undersigned, declare that:

- If the vehicle is examined by the Remote Assessment Procedure (RAP), the requirements in Section C will be met.
- If the vehicle is examined by the Remote Assessment Procedure I accept that;
 - it may be subject to future inspection,
 - the issue of an Approval Certificate must not be taken as absolute evidence that the vehicle can legally be used on the road, as there may be other applicable requirements contained in other regulations.
- If using a Model Report, I agree to the conditions that apply to the compliance check arrangements described in the Guidance Notes that accompany this form.
- I have read and understand the IVA Cancellation and Amendment Policy.

I confirm that, to the best of my knowledge, all statements in this application are true.

Signature :		Date :					
Print Full Name :							
Please Note: All 'Declaration' sections above must be completed. A typed 'Signature' is acceptable if sending your form electronically.							

If you have not provided a statement of compliance from the vehicle manufacturer of 'Stage 1', please now complete ANNEX A



ANNEX A

This application is required to be supported by evidence of Directive compliance. Please indicate what evidence is being provided in respect of the items listed. The mandatory evidence of compliance listed in the Annex (Section 1) is applicable to a vehicle having a date of manufacture of 29th April 2009 onwards.

Vehicles having a date of manufacture before this date are required to meet the 'Age Related IVA' criteria as given in the Individual Vehicle Approval (IVA) inspection manual for vehicle categories N2 and N3. Where this application is made for a vehicle having an 'incomplete' EC Certificate of Conformity, it will be necessary to demonstrate by original evidence from the manufacturer (e.g. a statement of Directive Compliance) which Directives are included within the approval to which the certificate relates.

As an alternative to compliance with the listed Directives, evidence of compliance with the comparable ECE Regulations will be acceptable.

Note: For assessment purposes, an authorised copy of the evidence of compliance will be acceptable in most cases.

PLEASE NOTE: YOU MUST PRODUCE THE ORIGINALS AT THE TIME OF TEST OR EVIDENCE THAT THE INFORMATION ORIGINATED FROM THE MANUFACTURER



SECTION 1 - MANDATORY EVIDENCE OF DIRECTIVE COMPLIANCE REQUIRED						
Item No.	Subject	Directive Requirement	Test Report, Model Report or Approval Number or Statement Demonstrating Compliance			
1	Noise	70/157/EEC to 1999/101/EC				
	Emissions (Light Duty) (N2 Only) Date of Manufacture 1st October 1990 onwards	70/220/EEC to 88/436/EC Row B				
	Emissions (Light Duty) (N2 Only) Date of Manufacture 1st October 1994 onwards	70/220/EEC to 93/59/EC (Euro 1)				
	Emissions (Light Duty) (N2 Only) Date of Manufacture 1 st October 1998 onwards	70/220/EEC to 96/69/EC Annex 1, Para 5 (Euro 2)				
2	Emissions (Light Duty) (N2 Only) Date of Manufacture 1 st January 2001 onwards	70/220/EEC to 98/69/EC Annex 1, Para 5 (Phase 1) Row A limits (Euro 3)				
LIGHT DUTY	Emissions (Light Duty) (N2 Only) Date of Manufacture 1st January 2006 onwards	70/220/EEC to 98/69/EC Annex 1, Para 5 (Phase 2) Row B limits (Euro 4)				
	Emissions (Light Duty) (N2 Only) Date of Manufacture 1st September 2012 onwards	Regulation (EC) 715/2007 Annex 1, Table 1 (Euro 5)				
	Emissions (Light Duty) (N2 Only) Date of Manufacture 1st September 2016 onwards	Regulation (EC) 715/2007 Annex 1, Table 2 (Euro 6)				
	Emissions (Light Duty) (N2 Only) Date of Manufacture 1st March 2020 onwards	Regulation (EU) 2017/1151 (WLTP)				
2	Emissions (Heavy Duty) 1st October 1993 onwards	91/542/EEC Row A limit values (Euro 1)				
HEAVY DUTY	Emissions (Heavy Duty) 1st October 1996 onwards	88/77/EC to 91/542/EEC Row B limit values (Euro 2)				
2011	Emissions (Heavy Duty) 1st October 2001 onwards	88/77/EEC to 1999/96/EC Row A limit values (Euro 3)				



SECTION 1 - MANDATORY EVIDENCE OF DIRECTIVE COMPLIANCE REQUIRED							
Item No.	Subject	Directive Requirement	Test Report, Model Report or Approval Number or Statement Demonstrating Compliance				
	Emissions (Heavy Duty) 1st October 2006 onwards	88/77/EEC to 1999/96/EC Row B1 or ECE 49.04 B1 (Euro 4)					
2	Emissions (Heavy Duty) 1st October 2009 onwards	88/77/EEC to 1999/96/EC Row B2 or ECE 49.04 B2 (Euro 5)					
HEAVY DUTY	Emissions (Heavy Duty) Complete or completed vehicles 1st September 2018 onwards	Regulation (EC) No.595/2009 Annex 1 limit values (Euro 6)					
	Alternative mobile crane or vehicles having a design combination weight exceeding 200 tonnes	EU 2016/1628					
3 A	Fuel Tank(s)	PETROLEUM FUELS 70/221/EEC to 2006/20/EC or ECE 34.02 LPG ECE 67.01 or Retrofit ECE 115.00 or installation cert. CNG & LNG ECE 110.00 or Retrofit ECE 115.00 or installation cert. HYDROGEN EC 79/2009 or ECE Regulation 134					
3B	Rear Under-Run *see Guidance Notes	70/221/EEC to 2006/20/EC or ECE 58.01					
5	Steering Effort	70/311/EEC to 1999/7/EC or ECE 79.01					
9	Braking (See Guidance Notes in respect of STGO compliance)	71/320/EEC to 98/12/EC or ECE 13.08					
10	EMC (Base vehicle only)	72/245/EEC to 2006/28/EC or ECE 10.02					
13	Anti-Theft (See Guidance Notes)	74/61/EEC to 95/56/EC					
57	Front Under-Run Protection (Vehicles more than 7500kg only)	2000/40/EC or ECE 93.00					



)	SECTION 1 - MANDATORY EVIDENCE OF DIRECTIVE COMPLIANCE REQUIRED						
	Item No.	Subject	Directive Requirement	Test Report, Model Report or Approval Number or Statement Demonstrating Compliance			
	65	Advanced Emergency Braking System (AEBS) 1st September 2018 onwards	EU 347/2012 or ECE Reg. 131				
	66	Lane Departure Warning System (LDWS) 1st September 2018 onwards	EU 351/2012 or ECE Reg. 130				
	69	Electrical Safety (Vehicle powered by electric only)	ECE 100.01				

	SECTION 2 - EVIDENCE OF DIRECTIVE COMPLIANCE (OPTIONAL)							
Item No.	Subject	Directive Requirement	Test Report, Model Report or Approval Number or Statement Demonstrating Compliance					
4	Rear Registration Plate Space	70/222/EEC						
6	Door Latches and Hinges	70/387/EEC to 2001/31/EC or ECE 11.02						
7	Audible Warning	70/388/EEC to 87/354/EEC or ECE 28.00						
8	Indirect Vision	2003/97/EC or ECE 46.02						
15	Seat Strength	74/408/EEC to 2005/39/EC or ECE 80.01						
17	Speedometer and Reverse Gear	75/443/EEC to 97/39/EC or ECE 39.00						
18	Statutory Plates	76/114/EEC to 78/507/EEC						
19	Seat Belt Anchorages	76/115/EEC to 2005/41/EC or ECE 14.05						
20	Installation of Lights	UNECE Reg. 48.03						
21	Retro Reflectors	76/757/EEC to 97/29/EC or ECE 3.02/104						
22	End Outline, Position, Stop and Side Marker Lamps	76/758/EEC to 97/30/EC or ECE 7.02 / 87.00 / 91.00						

SECTION 2 - EVIDENCE OF DIRECTIVE COMPLIANCE (OPTIONAL)								
Item No.	Subject	Directive Requirement	Test Report, Model Report or Approval Number or Statement Demonstrating Compliance					
23	Direction Indicators	76/759/EEC to 99/15/EC or ECE 6.01						
24	Rear Registration Lamp(s)	76/760/EEC to 97/31/EC or ECE 4.00						
25	Headlamps	76/761/EEC to 99/17/EC or ECE 1.01 / 5.02 / 8.04 / 20.02 31.02 / 98.00 / 112.00 / 123.00						
26	Front Fog Lamps	76/762/EEC to 98/18/EC or ECE 19.02						
27	Towing Hooks	77/389/EEC to 96/64/EC						
28	Rear Fog Lamp(s)	77/538/EEC to 99/14/EC or ECE 38.00						
29	Reverse Lamp(s)	77/539/EEC to 97/32/EC or ECE 23.00						
31	Seat Belts	77/541/EEC to 2005/40/EC or ECE 16.04						
33	Identification of Controls	78/316/EEC to 94/53/EC or ECE 121.00						
34	Defrost/Demist	Visual Inspection						
35	Wash/Wipe	Visual Inspection						
36	Heating System (if fitted)	2001/56/EC to 2006/119/EC or ECE 122.00						
42	Lateral Protection	89/297/EEC or ECE 73.00						
43	Spray Suppression	91/226/EEC						
45	Safety Glass	UNECE Reg. 43.00						
46	Tyres	92/23/EEC to 2005/11/EEC or ECE 30.02 / 54.00 / 64.01 / 117.01						
47	Speed Limiters	92/24/EC to 2004/11/EC or ECE 89.00						

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SECTION 2 - EVIDENCE OF DIRECTIVE COMPLIANCE (OPTIONAL)								
Item No.	Subject	Directive Requirement	Test Report, Model Report or Approval Number or Statement Demonstrating Compliance					
48	Masses and Dimensions	97/27/EC to 2003/19/EC						
49	External Projections of Cabs	92/114/EEC or ECE 61.00						
50	Couplings	94/20/EC or ECE 55.01						

PLEASE NOW COMPLETE SECTION E - PAYMENT DETAILS



SECTION E - PAYMENT DETAILS

Please tick/complete the appropriate boxes below ▼

You can pay the application fee by one of the following methods:

- 1. Cheques/postal orders Payable to the 'Driver and Vehicle Standards Agency' (or 'DVSA') and only accepted with postal applications.
- 2. Credit/debit card If you choose to pay by this method, then once your application has been received, you will be contacted by email with instructions on how to arrange your card payment.
- 3. DVSA Pre-Funded Customer Account If you are a regular user of the scheme this is the quickest method to use. For pre-funded customer accounts, the signatory on the application must be a delegate authorised to use the account. Find out how you can apply for a DVSA pre-funded customer account.

You can see the **Vehicle Approvals fees online** or by telephoning our **Customer Service Centre** on **0300 123 9000**.

IVA Cancellation and Refund Policy - Please refer to the **IVA 1H Guidance Notes** (Section E) for further details.

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8a. How are you paying for this application? (Please tick one box)								
	Cheque / Postal Order Payable to 'Driver and Vehicle Standards Agency' or 'DVSA' (only with postal applications).					Agency'		
	Credit / Debit Card	I 🗌	Payment to be made after application is received.					
DVSA Pre-Fu	unded Customer Accoun	t 🗌	Account '	C' No. :				
I hereby authorise the Driver and Vehicle Standards Agency to take the amount stated below from my bank / pre-funded customer account in respect of my application for an IVA inspection.								
		£	·					
8b. Signature details: Please sign and print your name if you are either the card holder or DVSA customer account delegate. A typed signature is acceptable if sending your form electronically.								
Signature :					Date :			
Print Full Name :								

ON COMPLETION

Please attach your **fully completed** application to the **'Technical Application System' (TAS)** available via: **www.gov.uk/apply-vehicle-approval**

Should you experience problems accessing TAS, please try an alternative web browser.

For further information, please either email:

enquiries@dvsa.gov.uk

or telephone:

DVSA Customer Contact Centre: 0300 123 9000