



**O2 Original 20W and 45W Wall Chargers AKOC20WN and AKO45UWN**

Aspect	Details
Images	
Alert Number	2311-0054
Product Type	Electrical appliances and equipment – Mobile phone charger
Product Identifiers	<p>20W Wall Charger Model number: AKOC20WN Barcode: 5056489706723 Affected date range: August 2021–January 2023.</p> <p>Sold affected product configurations include: O2 Original 20W Mains Charger (without cable) O2 Original 20W Mains Charger with USB-C to USB-C Cable O2 Original 20W Mains Charger with USB-C to Lightning Cable</p> <p>45W Wall Charger Model number: AKO45UWN Barcode: 5056489753680 Affected date range: August 2021–January 2023.</p> <p>Sold affected product configurations include: O2 Original 45W Mains Charger (without cable) O2 Original 45W Mains Charger with USB-C to USB-C Cable O2 Original 45W Mains Charger with USB-C to Lightning Cable</p>
Product Description	20W and 45W white wall chargers
Country of Origin	China
Counterfeit	No
Risk Type	Fire
Risk Description	<p>The product presents a low risk of an electrical fault after several reports of black soot coming out of the product due to the capacitor overloading. O2 are recalling the products from the end user.</p> <p>The product does not meet the requirements of the Electrical Equipment (Safety) Regulations 2016.</p>



## Product Recall

<b>Corrective Measures</b>	Recall of the product from end users. The recall is open to anyone who may have purchased a charger, whether that was done as a solo accessory or along with a cable. O2 have not identified the cable as being a safety issue as part of the recall, so they are not recalling or replacing any cables. Only the plugs are subject to the recall and the offer to have them replaced. For more information, please see: <a href="https://www.o2.co.uk/help/safety-and-security/o2-original-plugs-voluntary-product-recall">https://www.o2.co.uk/help/safety-and-security/o2-original-plugs-voluntary-product-recall</a>
<b>Online Marketplace</b>	N/A
<b>Notifier</b>	Local Authority Trading Standards