



# Homes England

Date: 4 October 2023

Our Ref: RFI4480

Tel: 0300 1234 500

Email: [infogov@homesengland.gov.uk](mailto:infogov@homesengland.gov.uk)

[REDACTED]  
By Email Only

Dear [REDACTED]

## **RE: Request for Information – RFI4480**

Thank you for your request for information which was processed in accordance with the Freedom of Information Act 2000 (FOIA).

You requested the following information:

### **Data Protection Compliance**

- 1. Does your organisation use any applications or software to record Record of Processing Activity (ROPA)? If so, please state the product name(s) and version numbers(s) (if known)**
- 2. Does your organisation use any applications or software to support preparation for, or maintenance of ISO 27001 and/or ISO 27701 compliance? If so, please state the product name(s) and version numbers(s) (if known)**
- 3. Does your organisation use any applications or software associated with data breach management?**
- 4. Does your organisation use any applications or software associated with Freedom of Information management? If so, please state the product name(s) and version numbers(s) (if known)**
- 5. Does your organisation use any applications or software for Policy Management? If so, please state the product name(s) and version numbers(s) (if known)**
- 6. Does your organisation use any eLearning for Data Protection and Security Awareness? If so, please state the product name(s) and version numbers(s) (if known)**





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**7. Has your organisation reviewed / explored the market regarding the provision of technology which supports the delivery of Information Governance functions?**

**If yes - please specify what actions have been taken?**

**If no - does your organisation have any plans to review / explore this market in the next 3 years?**

**8. Has your organisation allocated budget / financial resources regarding the commissioning / procurement of technology which supports the delivery of Information Governance functions?**

**If yes - please specify what actions have been taken?**

**If no - does your organisation have any plans to allocate budget / financial resources in the next 3 years?**

**9. Has your organisation developed a business case (outline or otherwise) regarding the commissioning / procurement of technology which supports the delivery of Information Governance functions?**

**If yes - please specify what actions have been taken?**

**If no - does your organisation have any plans to develop a business case in the next 3 years?**

**10. Will there be any opportunities to engage with your organisation regarding the commissioning / procurement of technology which supports the delivery of Information Governance function in the next three years?**

### **Response**

We can confirm that we do hold some of the requested information. We will address each of your questions in turn.

**1. Does your organisation use any applications or software to record Record of Processing Activity (ROPA)?**

Yes, we use Corestream.

**2. Does your organisation use any applications or software to support preparation for, or maintenance of ISO 27001 and/or ISO 27701 compliance?**

No.

**3. Does your organisation use any applications or software associated with data breach management?**

Yes, Corestream.





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**4. Does your organisation use any applications or software associated with Freedom of Information management?**

Yes, Microsoft Dynamics.

**5. Does your organisation use any applications or software for Policy Management?**

Yes, NetConsent.

**6. Does your organisation use any eLearning for Data Protection and Security Awareness?**

Yes, Essential Skills (E-Learning Provider)

**7. Has your organisation reviewed / explored the market regarding the provision of technology which supports the delivery of Information Governance functions?**

No and we can confirm there are no plans to review or explore this market in the next 3 years.

**8. Has your organisation allocated budget / financial resources regarding the commissioning / procurement of technology which supports the delivery of Information Governance functions?**

No and we can confirm there are no plans to allocate budget or financial resources in the next 3 years.

**9. Has your organisation developed a business case (outline or otherwise) regarding the commissioning / procurement of technology which supports the delivery of Information Governance functions?**

No and we can confirm there are no plans to develop a business case in the next 3 years.

**10. Will there be any opportunities to engage with your organisation regarding the commissioning / procurement of technology which supports the delivery of Information Governance function in the next three years?**

No.

## **Right to Appeal**

If you are not happy with the information that has been provided or the way in which your request has been handled, you may request an internal review. You can request an internal review by writing to Homes England via the details below, quoting the reference number at the top of this letter.

Email: [infogov@homesengland.gov.uk](mailto:infogov@homesengland.gov.uk)





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Information Governance Team

Homes England

Windsor House

6<sup>th</sup> Floor

42-50 Victoria Street

London

SW1H 0TL

United Kingdom

Your request for review must be made in writing, explain why you wish to appeal, and be received within 40 working days of the date of this response. Failure to meet this criteria may lead to your request being refused.

Upon receipt, your request for review will be passed to an independent party not involved in your original request. We aim to issue a response within 20 working days.

You may also complain to the Information Commissioner's Office (ICO) however, the Information Commissioner does usually expect the internal review procedure to be exhausted in the first instance.

The Information Commissioner's details can be found via the following link:

<https://ico.org.uk/>

Please note that the contents of your request and this response are also subject to the Freedom of Information Act 2000. Homes England may be required to disclose your request and our response accordingly.

Yours sincerely,

**The Information Governance Team**

For Homes England

6<sup>th</sup> Floor  
Windsor House  
42 - 50 Victoria Street, Westminster  
London, SW1H 0TL

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