

KEY
Extant operational policy
policy - Denotes extant operational policy but not published on gov.uk
Cancelled/Replaced/ Obsolete policies are shaded and text struck through
Extant operational policy but currently going through the cancellation process and expected to be cancelled

PRISON SERVICE ORDERS – NUMERICAL LIST

PSO NUMBER	PSO TITLE	ISSUE NUMBER	ISSUE DATE	CONTACTS	NOTES & ASSOCIATED PRISON SERVICE INSTRUCTIONS
0001	<i>Prison Service instructions system</i>	01 80 188 247	23/01/1998 2nd ed. 13/04/2000 3rd ed. 07/10/2003 4th ed. 06/09/2005		<i>PSI 01/1998</i> <i>New version of Annex A – Business case for OPG – issued 23/07/2004</i> <i>PSI 21/2006; PSI 40/2007</i> <i>Replaced by PSI 23/2009 The Instructions System – The Approval and Implementation of Policy and Instructions</i>
0050	Public relations	180	04/07/2003	New Contact 11/05/2017 – georgina.mear@justice.gsi.gov.uk Communications and Information Directorate	Cancelled by DOPT Jan 2019
0100	The Prison Rules 1999; The Young Offender Institution (Amendment)(No.2) Rules 1999	43	30/03/1999	Operational Policy: System Delivery and Reform Team Operational_policy1@justice.gov.uk	PSI 27/1999
0101	The Young Offender Institution (Amendment) Rules 2000	100	26/07/2000	HMPPS Youth custody service YCSFrameworkengagement@justice.gov.uk	
0105	The Prison (Amendment) (No 2) Rules 2000 & the Prison Young Offender (Amendment) (No 3) Rules 2000	109	31/10/2000	New Contact 11/05/2017 – ruth.power@justice.gov.uk MoJ Operational Policy Team	Cancelled March 2018. Reported changes to the prison rules, for information no longer required as the latest published prison rules reflect the current statutory position.

PSO NUMBER	PSO TITLE	ISSUE NUMBER	ISSUE DATE	CONTACTS	NOTES & ASSOCIATED PRISON SERVICE INSTRUCTIONS
0150	Reform of the civil justice system	42 71	29/03/1999 2 nd ed. 04/02/2000		PSI 26/1999 PSI 06/2000 Cancelled April 2018. Superseded by PSI 31/2015
0160	Magistrates' training visits to Prison Service establishments	111	14/11/2000		
0200	Performance Standards	-	20/05/1999		Replaces Operating Standards 1994 PSIs 45/1999, 69/1999, 75/1999, 03/2000 Replaced by Prison Service Standards 27/04/2000
0200	Prison Service Standards	-	2 nd ed. 27/04/2000 28 th June 2000 26 th Sept 2000 7 th December 2000 29 th March 2001 29 th March 2001 22 nd May 2001		PSIs 35/2000 (introduces 2 nd ed) PSI 43/2000 issued as a supplement to PSI 35/2000 & introduces the following new standards: Equal opportunities (staff), External recruitment, Industrial relations, Management (staff), Mother & baby units, Prisoner's property, Prison Service planning, Applicability matrix. PSO 1025 supports the delivery of escorts, prisoner induction & prison security PSI 74/2000 issued as a supplement to PSI 35/2000, introduces the following standards; Fire safety, Health & safety, Prisoner's cash, Procurement and materials management, Reception, Resettlement, Safer prisons, Security. PSI 18/2001 issued as a supplement to PSI 35/2000 and introduces the following standards; Conduct and discipline, Discharge, Filling vacancies by internal means, Hygiene, Prisoner's communications, Prisoner's family life, Public protection, Religion, Sentence calculation PSI 19/2001 supercedes PSI 35/2000 also introduces the following standards; Accommodation, Enterprise & work, Complaints procedure, Drug strategy, Grievance procedure (staff), KPI and KPT data quality, Prisoner induction, Prison shop, Regimes, Treatment of the public PSI 30/2001 introduces the revised Performance

PSO NUMBER	PSO TITLE	ISSUE NUMBER	ISSUE DATE	CONTACTS	NOTES & ASSOCIATED PRISON SERVICE INSTRUCTIONS
					<i>manual (PSO 0200)</i>
0200	<i>Prison Service Standards Manual</i>	-	<i>3rd ed. July 2002</i>		<i>PSI 28/2002 (introduces 3rd ed), email amendments 21/08/2002 & 09/09/2002,</i>
0200	<i>Prison Service Standards Manual 3rd ed. continued</i>		<i>17th July 2003</i>		<i>PSI 46/2002 amends No. 39.</i>
			<i>26th January 2004</i>		<i>PSI 09/2003 amend No. 2, 5, 13, 17, 26, 30, 31, 34, 36, 48, 54, 58, 60, 61.</i>
			<i>6th February 2004</i>		<i>New edition of No. 33 & 17</i>
			<i>April – May 2004</i>		<i>New edition of No. 15 & 21</i>
			<i>June 2004</i>		<i>Temporary removal of 16</i>
			<i>July 2004</i>		<i>New editions of No. 7, 19, 22, 23, 30 34, 47, 54, 57,</i>
			<i>1st October 2010</i>		<i>No. 3 is cancelled and has been incorporated in No. 54 security</i>
			<i>6th October 2010</i>		<i>New editions of Nos. 58, 28, 49</i>
					<i>New edition of No. 58</i>
					<i>PSI 52/2010 replaces No. 42 & 49</i>
					<i>PSI 53/2010 replaces No. 9</i>
					<i>Made obsolete by the Deregulation Team in March 2017. No longer in use</i>
					<i>Policy cancelled December 2017 – obsolete.</i>
0250	<i>Standards audit</i>	239	20/07/2005		<i>Title amended by PSO 0250 Iss. 281</i>
0250	Self-audit	281	13/09/2007	New Contact 11/05/2017 – Liam.Orme@noms.gsi.gov.uk Standards Audit	PSO Obsolete. Cancelled by OPSDR Dec 19
0400	<i>Corporate issues chapter one: flags</i>	61	27/08/1999		<i>PSI 64/1999</i>
					<i>Made obsolete by the Deregulation Team in February 2017 as no longer in use</i>
0400	<i>Prisoners' information book.</i>	122	22/02/2001		<i>Replaces PSI 65/1998 & PSI 71/1999</i>

PSO NUMBER	PSO TITLE	ISSUE NUMBER	ISSUE DATE	CONTACTS	NOTES & ASSOCIATED PRISON SERVICE INSTRUCTIONS
	<i>Corporate issues (2)</i>				<i>Made obsolete by the deregulation team January 2017 as no longer in use</i>
0450	Open government: the code of practice on access to government information	91	23/05/2000	New Contact 11/05/2017 – dean.osborn@noms.gsi.gov.uk Digital and Change	Cancelled by DOPT April 2018 – replaced by freedom of information Act (2014/44 covers)
<i>0490</i>	<i>Managing the Impact of Change on the Operational Line</i>				<i>Made obsolete by the Deregulation Team in November 2016</i> <i>It relates to old procedures for managing change</i>
<i>0500</i>	<i>Reception</i>	<i>204</i>	<i>11/06/2004</i>		<i>Replaces Standing Order 1A Reception procedures PSI 16/2006</i> <i>Cancelled by PSI 52/2010</i> <i>Cancelled by 74/2011</i>
<i>0550</i>	<i>Prisoner induction</i>	<i>103</i> <i>232</i>	<i>30/08/2000</i> <i>Rev. ed.</i> <i>18/05/2005</i>		<i>PSI 26/2002; PSI 09/2003</i> <i>PSI 16/2006</i> <i>Partially replaced by PSI 52/2010</i> <i>Cancelled by 74/2011</i>
<i>0900</i>	<i>Categorisation and allocation</i>	<i>99</i>	<i>24/07/2000</i>		<i>Replaces Chapter 7 of PSO 2200 and CI 2/91.</i> <i>PSI 13/2001, PSI 35/2002; PSI 17/2003</i> <i>Cancellations:</i> <i>Categorisation and allocation cancelled by PSI 39/2011 & PSI 40/2011, Chapter. 3 cancelled by PSI 41/2011</i>
0905	Operation of the Police National Computer	38	01/03/1999	Security, Order and Counter Terrorism. Operational Security Projects and Procedures Unit SOCT.Procedures@justice.gov.uk	PSI 19/1999. June 2023 Cancelled by Use of PNC in Prisons PF
1000	Security manual	10	June 1998 -R		<i>PSI 27/1998; amended by PSI's 82/1999, 54/2000, 23/2001, 57/2001 (ch.36), 58/2001 (ch.15)</i> <i>PSI 35/2002; 37/2002; 09/2003; 02/2005; 38/2005</i> <i>The manual was superseded in 2004 by the intranet website "National Security Framework"</i> <i>PSI 22/2012 replaces PSO 1000 – National Security</i>

PSO NUMBER	PSO TITLE	ISSUE NUMBER	ISSUE DATE	CONTACTS	NOTES & ASSOCIATED PRISON SERVICE INSTRUCTIONS
					<i>Framework Function 4 regarding covert surveillance.</i>
1005	<i>THE TITLE IS UNKNOWN</i> <i>RESTRICTED</i>		<i>R</i>		<i>Cancelled by PSI 43/2011</i>
1010	<i>Category A prisoners: Reviews of security category</i>	117 214	04/01/2001 <i>Rev. ed.</i> 15/11/2004		<i>Cancelled by PSI 03/2010</i>
4025	Communicating Information About Risks on Escort or Transfer — The Prisoner Escort Record	404 312	26/09/2000 <i>Rev. ed.</i> 01/05/2009	Security, Order and Counter Terrorism— Operational Security Projects and Procedures Unit SOCT.Procedures@justice.gov.uk	April 2021 Replaced by the Person Escort Record PF
1030	Video Links Between Magistrates' Courts and Local Prisons	135	21/01/2002		
4050	Prison Service dogs, chapter one — standards <i>RESTRICTED</i>	30	07/12/1998	New Contact 11/05/2017 — Graham.Batchford@noms.gsi.gov.uk NTSG	PSI 69/1998; amended by PSI 32/1999, PSI 09/2003 PSI 32/1999 states: PSO 1050 Chapter 1 is not restricted and therefore must be placed in Prison libraries. Cancelled by PSI 20/20014
4050	Prison Service dogs, chapter two — training aids <i>RESTRICTED</i>	31	07/12/1998	New Contact 11/05/2017 — Graham.Batchford@noms.gsi.gov.uk NTSG	PSI 70/1998 PSI 32/1999 states: PSO 1050 Chapter 2 is not restricted and therefore must be placed in Prison libraries. Cancelled by PSI 20/20014
4053	Prison Service dogs, chapter three — external perimeter dog patrols	32	09/02/1999 <i>R</i>	New Contact 11/05/2017 — Graham.Batchford@noms.gsi.gov.uk NTSG	PSI 07/1999 PSI 32/1999 states: PSO 1053 Chapter 3 is restricted and must not be placed in Prison libraries. Cancelled by PSI 20/20014
1100	<i>Conveyance of unauthorised articles and other related offences</i>	293	26/03/2008		<i>Replaced by PSI 10/2012</i>
1150	<i>Improvised Explosive Devices</i> <i>RESTRICTED</i>		<i>R</i>		<i>Replaced by PSI 20/2012</i>
1205	<i>Prison Service security passes</i>	406	16/10/2000		<i>Replaced by PSI 44/2012, AI 12/2012.</i>
1210	<i>Security aspects of personnel management and recruitment</i>	48	14/08/1998 <i>R</i>		PSI 32/1998 <i>Replaced by online edition of PSO 8100 Recruitment via Prison Service intranet 22/10/2003</i>

PSO NUMBER	PSO TITLE	ISSUE NUMBER	ISSUE DATE	CONTACTS	NOTES & ASSOCIATED PRISON SERVICE INSTRUCTIONS
1215	<i>Professional standards: preventing and handling staff wrongdoing</i>	167	17/02/2003		<i>Cancelled and replaced by PSI 01/2016 AI 04/2016 Corruption Prevention – How to Identify, Report and Manage Staff Corruption (Official and Official Sensitive Versions)</i>
1250	<i>Prisoners property</i>	209	24/09/2004		<i>Replaces property procedures in Standing Order 1C. Also cancels CI 48/1992, CI 51/1992, IG 104/1995, IG 87/1996, PSI 23/1997 & part 1 of SO 4. Amended by PSI 11/2010 Cancelled by PSI 12/2011</i>
1251	<i>Transfer of public records from prisons to local records offices</i>	67	30/12/1999		<i>PSI 89/1999. Replaced by revised edition Iss. 243.</i>
1251	<i>National Archives</i>	243	<i>Rev. ed. 02/07/2005</i>		<i>Replaced by PSI 35/2014</i>
1300	Investigations	95 175	19/06/2000 Rev. ed. 19/06/2003	Security, Order and Counter Terrorism. Operational Security Projects and Procedures Unit Security.Procedures@justice.gov.uk	<i>PSI 09/2003</i> 26/04/2005 Contact details updated to show move to Park House
1301	<i>Investigating deaths in custody</i>	154	24/06/2002		<i>PSI 09/2003. Cancelled by PSI 20/2004</i>
1310	Anti-fraud strategy	215 291	08/10/2004 Rev. ed. 04/03/2008	HMPPScounterfraud@justice.gov.uk	
1400	<i>Incident management manual</i>	143	11/02/2002 <i>R</i>		<i>Supersedes PSO 1450 & PSO 1500 Amended by PSO 2710 Iss. 153 PSI 24/2004, PSI 29/2005 amends chapter 8 No copy in library Amendments introduced by PSI 64/2011 Replaced by PSI 09/2014</i>
1401	<i>HQ business continuity management manual</i>	255	09/02/2006 <i>R</i>		<i>Replaced by PSI 13/2014</i>
1450	<i>Contingency planning for the refusal to work by staff – tripartite planning</i>	82	12/04/2000 <i>R</i>		<i>PSI 29/2000. Superseded by PSO 1400 No copy in library</i>

PSO NUMBER	PSO TITLE	ISSUE NUMBER	ISSUE DATE	CONTACTS	NOTES & ASSOCIATED PRISON SERVICE INSTRUCTIONS
1500	<i>Incident reporting system (IRS)</i>	50	29/04/1999 <i>R</i>		<i>Replaces 1997 edition</i> <i>PSI 21/1999</i> <i>Superseded by PSO 1400 Iss. 143</i>
1600	Use of force	48 -	20/04/1999 Intranet ed. 31/08/2005	Security, Order and Counter Terrorism. Operational Response and Resilience Unit ORRU.enquiries@noms.gsi.gov.uk	PSI 38/1999; PSI 09/2003 Online edition via Prison Service intranet 31/08/2005 PSI 64/2011 Amended by PSI 06/2014 Use of Force section 2 and annex A amendments and removal of annex H introduced by PSI 30/2015 31/12/23 — updated to show policy no longer applies to the adult estate, where it has been replaced by the UoF PF 05/02/2024 — replaced by the <i>Use of Force, Restraint and Restrictive Practices in the Children and Young People Secure Estate PF.</i>
1604	<i>Control and restraint manual</i>	92	12/06/2000 <i>R</i>		<i>No copy in library. Replaced by Use of Force Training Manual CD-ROM 31/08/2005</i>
1602	<i>Control and restraint – advanced</i>	139	20/11/2001 <i>R</i>		<i>No copy in library. Replaced by Use of Force Advanced Manual 31/08/2005</i>
1700	<i>Management of segregation units & management of prisoners under rule 45 (YOI rule 49)</i>	138	04/11/2001		PSI 09/2003 <i>Replaced by PSO 1700 online edition via Prison Service intranet 06/10/2003</i>
1700	Management of Segregation Units and Management of Prisoners under rule 45 (YOI Rule 49)	192	Intranet ed. 06/10/2003	Security, Order and Counter Terrorism. Operational Security Projects and Procedures Unit SOCT.Procedures@justice.gov.uk	Online edition via Prison Service intranet came into force 17/11/2003. Supersedes paper editions of PSOs 1700 & 1704 24/08/2015 — Amended contact details Amended by PSI 17/2006
1700	Management of Segregation Units and Management of Prisoners under rule 45 (YOI Rule 49)		May 2022	Security, Order and Counter Terrorism. Operational Security Projects and Procedures Unit Security.Procedures@justice.gov.uk	May 2022 - The minimum level of authority for Segregation Reviews has been revised

PSO NUMBER	PSO TITLE	ISSUE NUMBER	ISSUE DATE	CONTACTS	NOTES & ASSOCIATED PRISON SERVICE INSTRUCTIONS
1701	<i>Removal from association – good order or discipline</i>	59	27/07/1999		<i>PSI 61/1999. Replaced by PSO 1700 online edition via Prison Service intranet 06/10/2003</i>
1702	<i>Anti-bullying strategy</i>	60	23/07/1999		<i>PSI 62/1999. Replaced by PSO 2750 06/06/2007</i>
1801	<i>Production of prisoners at the request of the police</i>	102	29/08/2000		<i>Replaces IG 18/1996 Replaced by PSI 26/2012 – Production of Prisoners at the Request of Warranted Law Enforcement Agencies</i>
1810	Maintaining Order in Prisons	237	25/07/2005	Security, Order and Counter Terrorism Operational Response and Resilience Unit ORRU.enquiries@noms.gsi.gov.uk	Replaces IG 55/1994 and IG 28/1993 Replaced by PSI 9/2014 Feb 2022 PSO cancelled as already obsolete. It was superseded by the IMM and subsequent revisions up to and including the currently active PSI 09/2014 Incident Management –
1900	<i>Certified prisoner accommodation</i>	133	08/08/2001		<i>PSI 64/2011 Cancelled by PSI 17/2012</i>
2000	<i>The Prison Discipline Manual: adjudications</i>	253	30/12/2005		<i>Replaces previous Prison Discipline Manual PSI 11/2008 PSI 13/2010 replaces paragraphs C13 and C15 of Annex C PSI 32/2010 replaces paragraphs 1.4, 8.6 and 9.1 Cancelled by PSI 47/2011 – NB “Where a prisoner has been charged and/or an adjudication hearing has begun before the effective date of this PSI it must be completed according to the procedures set out in PSO 2000.” See Executive summary page 3. PSI 47/2011.</i>
2200	Sentence management and planning: an operational guide	24	March 1997		PSI 26/1997 Amended by PSIs 54/1998, 15/2000, 50/2000, 41/2002. Chapter 7 replaced by PSO 0900 Iss. 99 Made obsolete by the Deregulation Team in March 2017

PSO NUMBER	PSO TITLE	ISSUE NUMBER	ISSUE DATE	CONTACTS	NOTES & ASSOCIATED PRISON SERVICE INSTRUCTIONS
2205	Offender Assessment and Sentence Management – OASys	179 228	10/07/2003 Rev. ed. 20/04/2005	Safety and 10 Prisons Project omic@hmps.gsi.gov.uk	PSI 53/2005 Quality Management Plan PSI 02/2007
2300	Resettlement	134	23/10/2001	New Contact 11/05/2017 – anthony.lowes@justice.gsi.gov.uk Commissioning and Contract Management	PSI 47/2003 amends paragraph 3.25 Paragraphs 3.25 to 3.32 subsequently replaced by PSO 4745 Iss. 198 PSI 03/2005 new rate of Discharge Grant PSI 47/2005 amends chapter 7 Amended by PSI 76/2011 PSI 76/2011 Prisoners' Earning Act 1996 supersedes reference to the Act not been implemented. All but Chapter 7 cancelled by PSI 12/2012 PSI 13/2015 Annex G and F (Memoranda of understanding for paid and unpaid work placements) replace those included in PSO 2300 – Resettlement and PSI 76/2011 – Prisoner Earnings Act 1996. Cancelled March 2018. Replaced by PSI 04/2015
2350	Housing needs and assessment document	229	05/05/2005	New Contact 11/05/2017 – Rachel Reynolds Commissioning Group	PSI 30/2009 amends paragraphs 1.1, 1.2 & 2.3 Cancelled March 2018. Policy is no longer required as it has been superseded into CRC contracts
2400	Democratic therapeutic communities	218	06/12/2004	Health and Care Partnerships Group health@justice.gov.uk	
2510	<i>Prisoners' request and complaints procedures</i>	148	21/02/2002		<i>Replaces the Prisoners' requests/complaints manual of 1990</i> <i>Chapter 10 & annex H cancelled by PSI 75/2011 Residential Services</i> <i>Cancelled by PSI 02/2012 Prisoner Complaints</i>
2520	<i>The Prisons Ombudsman</i>	64	28/10/1999		<i>PSI 77/1999; Replaced by new edition Iss. 140</i>
2520	<i>The Prison & Probation Ombudsman</i>	140	12/12/2001		<i>Replaces PSO 2520 Iss. 64; Replaced by PSI 58/2010</i>
2600	Legal issues relating to	190	27/10/2003	nlt@justice.gov.uk	Replaces SO 12, SO 16, CI 18/1985 & CI 35/1989

PSO NUMBER	PSO TITLE	ISSUE NUMBER	ISSUE DATE	CONTACTS	NOTES & ASSOCIATED PRISON SERVICE INSTRUCTIONS
	prisoners			NLT@noms.gsi.gov.uk	
2605	<i>The role of the legal services (previously legal aid) officer</i>	89 131	18/05/2000 Rev. ed. 05/06/2001		PSI 57/2000 PSI 09/2003 amends paragraphs 2.8 & 6.2 Cancelled by PSI 74/2011
2700	<i>Suicide and self-harm prevention</i>	160	04/11/2002		Supersedes AG 30/1993, IG 1/1994 & IG 79/1994, PSI 32/1997 & 27/2000 & Guide to policy & procedures: caring for the suicidal in custody. PSI 51/2003; PSI 18/2005 Replaced by PSO 2700 Iss 283 Cancelled by PSI 64/2011
2700	<i>Suicide prevention and self-harm management</i>	283	26/10/2007		Replaces: PSO 2700 Iss 160; PSIs 52/2002, 42/2003, 51/2003, 18/2005, 32/2006; <i>Suicide Prevention strategies: guidance on preventing prisoner suicide and reducing self-harm;</i> <i>Working with people who harm or injure themselves in prison;</i> <i>Good Practice Guide for peer support schemes</i> Cancelled & replaced by PSI 64/2011
2710	<i>Follow up to deaths in custody</i>	20 153 248	28/08/1998 2 nd ed. 29/05/2002 3 rd ed. 02/11/2005		PSI 37/1998 2 nd ed. amends PSO 8801 Iss. 54 and PSO 1400 Iss. 143 3 rd ed. replaces PSI 20/2004 Cancelled & replaced by PSI 64/2011
2750	<i>Violence reduction</i>	201 274	10/05/2004 Rev. ed. 06/06/2007		Rev. ed. replaces PSO 1702, PSI 32/2005 & PSI 36/2006 PSI 09/2011 cancels and replaces Chapter 5 and Annex B Cancelled & replaced by PSI 64/2011
2800	<i>Race relations</i>	5a	29/05/1997		PSI 27/1997, 11/2000, 09/2003, 37/2005

PSO NUMBER	PSO TITLE	ISSUE NUMBER	ISSUE DATE	CONTACTS	NOTES & ASSOCIATED PRISON SERVICE INSTRUCTIONS
					<i>Reissued in 2000, bound with PSI 11/2000 (text not amended)</i>
2800	<i>Race equality</i>	264	25/09/2006		<i>PSI 25/2009 cancels chapter 5 and annexes 3, 4 and 5 Cancelled by PSI 32/2011</i>
2855	<i>The management of prisoners with physical, sensory or mental disabilities</i>	35 66	26/02/1999 <i>Rev. ed. 20/12/1999</i>		<i>PSI 14/1999 PSI 87/1999 introduces new edition</i>
2855	<i>Prisoners with disabilities</i>	241 295	<i>Rev. ed. 27/07/2005 03/04/2008</i>		<i>Replaces earlier editions of PSO 2855 PSI 25/2009 cancels chapter 4 Cancelled by PSI 32/2011</i>
3050	Continuity of Healthcare for Prisoners	254	10/02/2006	Health and Care Partnerships Group health@justice.gov.uk	
3100	Clinical Governance – Quality in Prison Healthcare	163	16/01/2003	Health and Care Partnerships Group health@justice.gov.uk	
3200	Health promotion	189	23/10/2003	Health and Care Partnerships Group health@justice.gov.uk	
3550	Clinical Services for Substance Misusers	116	20/12/2000	Health and Care Partnerships Group health@justice.gov.uk	PSI 09/2003
3601	Mandatory Drug Testing	56 219 250	21/06/1999 2 nd ed. 24/12/2004 3 rd ed. 18/11/2005	Security, Order and Counter Terrorism. Operational Security Projects and Procedures Unit HMPPSDrugStrategy@justice.gov.uk	PSI 51/1999 2 nd edition also revises the Manual of Policy and Procedures (January 1997). The former PSO 3605 is subsumed as an appendix. Amended by PSI 16/2005. PSI 24/2006, PSI 11/2007, PSI 08/2014 2022_08_11 Updated following review of the Prisons (Substance Testing) Act 2021)
3605	<i>Procedures for the independent analysis of mandatory drug test samples</i>	83	<i>05/04/2000</i>		<i>PSI 30/2000 PSO subsumed as an Appendix in PSO 3601 Iss. 219</i>

PSO NUMBER	PSO TITLE	ISSUE NUMBER	ISSUE DATE	CONTACTS	NOTES & ASSOCIATED PRISON SERVICE INSTRUCTIONS
3610	<i>Measures to deal with visitors and prisoners who smuggle drugs through visits</i>	40	09/03/1999		<i>PSI 22/1999 Cancelled by PSI 15/2011</i>
3620	<i>Voluntary drug testing units and the framework for voluntary drug testing</i>	96	11/07/2000		<i>Replaced by PSI 31/2009</i>
3625	Vetting & Testing of Specialist External Drug Workers	130	04/06/2001	Security.Procedures@justice.gov.uk	
3630	<i>Counselling, assessment, referral, advice and throughcare services</i>	145	12/02/2002		<i>Made obsolete by the Deregulation Team in March 2017</i>
3650	<i>Discontinuing the random mandatory drug testing of immigration detainees held in dedicated prisons or discrete units within a prison</i>	123	06/03/2004		<i>Superseded: See PSO 4630</i>
3800	Food Safety Act 1990: Agricultural Business Enterprise	15	11/06/1998	Public Sector Prison Industries PSPI@justice.gov.uk	PSI 29/1998
3801	<i>Health and safety policy statement</i>	13 222 273	09/09/1998 Rev. ed. 24/02/2005 Rev. ed. 20/04/2007		<i>PSI 35/1998 PSI 10/2006 amends paragraph 1.5.2 PSI 19/2007 amends paragraph 3.12 Replaced by PSI 42/2010</i>
3802	Management of Inadvertent Exposure to Asbestos	193	13/01/2004	HR (H&S) Health-Safety.national@justice.gov.uk	
3803	<i>Fire safety</i>	277	09/07/2007		<i>Amended by PSI 13/2009, Amended by PSI 22/2011 Cancelled and replaced by PSI 11/2015</i>
3805	Zoonotic Infections (Zoonoses)	87	10/05/2000	HR (H&S) Health-Safety.national@justice.gov.uk	
3806	Display screen equipment health and safety issues	94	12/06/2000	New Contact 11/05/2017 – jim.noonan@noms.gsi.gov.uk HR (H&S)	Amended by PSI 37/2008 Cancelled by DOPT Jan 2019
3810	<i>Health and safety –</i>	39	17/12/1998		<i>PSI 72/1998</i>

PSO NUMBER	PSO TITLE	ISSUE NUMBER	ISSUE DATE	CONTACTS	NOTES & ASSOCIATED PRISON SERVICE INSTRUCTIONS
	<i>arrangements for consultation with staff</i>				<i>Cancelled by PSI 06/2007 and replaced by Health and Safety Guidance Note 03/2006 Consultation with Staff.</i>
3842	<i>Radiation safety strategy and operational procedures for ensuring protection against ionising radiations used in health care centres</i>	16	10/08/1998		<i>PSI 42/1998, PSI 09/2003, PSI 39/2007 Replaced by revised edition Iss. 302</i>
3842	Radiation safety— dental and medical x-ray equipment	302	25/11/2008	New Contact 11/05/2017— jim.noonan@noms.gsi.gov.uk HR (H&S)	Cancelled by DOPT Jan 2019
3843	<i>Radiation safety strategy and operational procedures for ensuring the safe use of X-ray security equipment</i>	17	10/08/1998		<i>PSI 42/1998, PSI 09/2003 Replaced by revised edition Iss. 272</i>
3843	<i>Radiation safety— security X-ray equipment</i>	272	30/03/2007		<i>Cancelled by PSI 18/2015</i>
3845	<i>Blood borne and related communicable diseases</i>	34	30/04/1999		<i>PSI 12/1999 Cancelled and replaced by Health and Safety Guidance Note 02/2005 Risk Assessment and Immunisation for Communicable Diseases 22/01/2007. (Superseded direction is not stated in the Guidance Note, but rather is listed in PSI 06/2007).</i>
4000	<i>Incentives and earned privileges. Earned community visits and compacts</i>	77	28/01/2000		<i>PSI 90/1999; PSI 42/2002 Replaced by revised edition of 2006</i>
4000	<i>Incentives and earned privileges</i>	266	18/10/2006		<i>Cancelled by PSI 11/2011</i>
4100	<i>Claims for repayment of board and lodging deductions from prisoners' earnings</i>	65	26/11/1999		<i>PSI 86/1999</i>
4100	<i>Retail sales outlet</i>	90	26/05/2000		<i>Replaced by PSO 5200</i>
4101	<i>Managing risk in Prison Enterprises</i>	58 235	16/07/1999 Rev. ed. 04/07/2005		<i>PSI 53/1999</i>

PSO NUMBER	PSO TITLE	ISSUE NUMBER	ISSUE DATE	CONTACTS	NOTES & ASSOCIATED PRISON SERVICE INSTRUCTIONS
		299	<i>Rev. ed. 19/06/2008</i>		<i>Cancelled by PSI 14/2010</i>
4180 (8250)	<i>Prison Officer entry-level training</i>	136	21/01/2002		<i>Issued under wrong PSO number. See PSO 8250. Cancelled by PSI 09/2003</i>
4190	Strategy for working with the voluntary and community sector	152	15/06/2002		Made obsolete by the Deregulation Team November 2016 This policy is no longer required. Information can be found in the 'What works' page on the Intranet
4200	<i>Education and training: the Prison Service education curriculum framework (the core curriculum)</i>	2	17/07/1997		<i>PSI 57/1997, PSI 62/1997 Cancelled and replaced by PSI 06/2012</i>
4200	<i>Vocational training</i>	27	<i>Not issued 02/11/98</i>		<i>PSI 61/1998. PSO was not issued Replaced and cancelled by PSI 06/2012</i>
4201	<i>Open University: operation of the Prison Service scheme</i>	55	10/06/1999		<i>PSI 50/1999 Replaced by PSI 33/2010</i>
4205	<i>Education in prisons</i>	84	18/04/2000		<i>Replaced and cancelled by PSI 06/2012</i>
4250	<i>Physical education</i>	70 221 308	29/12/1999 <i>Rev. ed. 23/02/2005 Rev. ed. 19/01/2009</i>		<i>PSI 91/1999 Cancelled by PSI 58/2011</i>
4275	<i>Time in the open air</i>	26	23/10/1998		<i>PSI 50/1998 Cancelled by PSI 10/2011</i>
4350	Effective regime interventions	161	23/12/2002	Rehabilitation and Support Services Group NationalPsychologyService@hmps.gsi.gov.uk	Replaced by the National Framework for Interventions PF December 2023
4360	<i>Correctional Services Accreditation Panel</i>	166 205	10/02/2003 <i>Rev. ed. 25/06/2004</i>		<i>Replaces AG 45/1996 PSI 31/2004 introduces revised edition Made obsolete by the Deregulation Team in November 2016 it was replaced by PSI 31/2004</i>
4400	<i>Prisoner communications chapter 1: child protection</i>	14	21/07/1998		<i>PSI 41/1998 Replaced by Public Protection Manual, March 2009.</i>

PSO NUMBER	PSO TITLE	ISSUE NUMBER	ISSUE DATE	CONTACTS	NOTES & ASSOCIATED PRISON SERVICE INSTRUCTIONS
	<i>measures</i>				
4400	<i>Prisoner communications chapter 4 Prisoners use of telephones</i>	121 - 244	12/02/2001 - Rev. ed. 29/07/2005		<i> Cancels:</i> <i> Home Office Circular 47/1992,</i> <i> CI 50/1988, CI 61/1989, CI 21/1992,</i> <i> IG 64/1994, IG 13/1995, IG 73/1995, SO 5G.</i> <i>Cancelled by PSI 49/2011</i>
4400	<i>Prisoner communications chapter 2 The Protection from Harassment Act 1997</i>	23	15/10/1998		<i>PSI 48/1998</i> <i>Cancelled by PSI 08/2009, which introduces the Public Protection Manual.</i>
4400	<i>Prisoner communications chapter 3 Criminal Cases Review Commission</i>	114	19/12/2000		<i>Replaces PSI 38/1997</i> <i>PSI 02/2005</i> <i>Replaced by PSI 49/2011 made obsolete by the deregulation programme November 2016</i>
4400	<i>Prisoner communications chapter 4 Prisoners use of telephones</i>	121 - 244	12/02/2001 - Rev. ed. 29/07/2005		<i> Cancels:</i> <i> Home Office Circular 47/1992,</i> <i> CI 50/1988, CI 61/1989, CI 21/1992,</i> <i> IG 64/1994, IG 13/1995, IG 73/1995, SO 5G.</i> <i>Cancelled by PSI 49/2011</i>
4405	<i>Assisted prison visits scheme</i>	7 33 110 164 207	02/04/1998 2 nd ed. 11/03/1999 3 rd ed. 01/11/2000 4 th ed. 10/02/2003 5 th ed. 20/07/2004		<i>PSI 05/1998. Replaced by revised edition Iss. 33</i> <i>PSI 11/1999, PSI 68/1999</i> <i>Made obsolete by the Deregulation Team in March 2017. There is no longer any requirements for AVPs therefore the policy is no longer required.</i> <i>PSO cancelled December 2017. Mandatory elements incorporated into PSI 16/2011.</i>
4410	<i>Prisoner communications—visits</i>	279	05/09/2007		<i>Consolidates and replaces guidance on visits in Standing Order 5A, CI 11/1991 & IG 10/1994.</i>

PSO NUMBER	PSO TITLE	ISSUE NUMBER	ISSUE DATE	CONTACTS	NOTES & ASSOCIATED PRISON SERVICE INSTRUCTIONS
					<i>Cancelled and replaced by PSI 16/2011</i>
4411	<i>Prisoner communications— correspondence</i>	280	05/09/2007		<i>Consolidates and replaces guidance on correspondence in Standing Order 5B, CI 10/1991, IG 113/1995 & PSI 02/2005. Replaced and cancelled by PSI 06/2011.</i>
4445	<i>Civil partnership registration</i>	284	18/10/2007		<i>Replaced and cancelled by PSI 14/2016</i>
4450	<i>Marriage of prisoners</i>	285	18/10/2007		<i>Replaces CI 35/1998 Replaced and cancelled by PSI 14/2016</i>
4450 (Revised edition)	<i>Marriage of prisoners</i>	285	05/10/2015		<i>New contact details. Replaced and cancelled by PSI 14/2016</i>
4455	Requests from Prisoners to Change their Name	187	01/10/2003	Equalities, Interventions & Operational Practice Group nlt@justice.gov.uk	Amended by PSI 07/2011
4460	Prisoners' Pay (revision)	142	27/01/2020 – Revision	Operational Policy: System Delivery and Reform Operational_policy1@justice.gov.uk	Amended by PSI 76/2011 PSI 76/2011 Prisoners' Earnings Act 1996 supersedes reference to the act not been implemented. PSI 13/2015 paragraphs 4.10 and 4.11 amend paragraphs 2.7.3 to 2.7.5 of PSO 4460. January 2020 – Minor changes to align with new Incentives PF.
4465	<i>Prisoners personal financial affairs</i>	270	23/01/2007		<i>Supersedes relevant chapters of SO 1C, SO 4, CI 04/1993, PSI 08/2003, PSI 42/2005. Amended by PSI 30/2008 Replaced and cancelled by PSI 01/2012.</i>
4470	<i>Prisoners' access to the media [Cover title: Media access for prisoners]</i>	246	03/08/2005		<i>Replaces the provisions set out in SO 5A paragraph 37 and 37A, SO 5B paragraph 34(9) and PSO 4400 Chapter 4 paragraph 6.10. Cancelled and replaced by PSI 37/2010</i>
4480	Prisoners' Representative Associations	155	03/07/2002	Equalities, Interventions & Operational Practice Group nlt@justice.gov.uk	

PSO NUMBER	PSO TITLE	ISSUE NUMBER	ISSUE DATE	CONTACTS	NOTES & ASSOCIATED PRISON SERVICE INSTRUCTIONS
4500	<i>Use of incense for private religious practice</i>	76	28/02/2000		<i>PSI 14/2000</i> <i>Cancelled by PSI 18/2003 and replaced by PSO 4550 Chapter 2.</i>
4550	<i>Religion</i>	108	<i>30/10/2000</i> <i>Introduction and Chapter 3 only.</i>		<i> Cancels SO 7A.</i> <i>PSI 54/2002 Chapters 1, 4 & annex to chapter 3.</i> <i>PSI 18/2003 Chapter 2</i> <i>PSI 36/2003 annexes to Chapter 1</i> <i>PSI 45/2003 annexes to Chapter 1</i> <i>PSI 21/2005 amends Chapter 3</i> <i>PSI 33/2005 annex H to Chapter 1</i> <i>PSI 28/2007 annexes to Chapter 1</i> <i>Amended by PSI 16/2009</i> <i>Cancelled and replaced by PSI 51/2011</i>
4600	Unconvicted, Unsented and Civil Prisoners (revision)	165	27/01/2020 – Revision	Equalities, Interventions & Operational Practice Group nlt@justice.gov.uk	Updates SO 08, SO 12, SO 16, CI 18/1985 & CI 30/1990. Sections on Confiscation Orders replaced by PSO 4620 Iss. 212 January 2020 – Minor changes to align with new Incentives PF.
4615	Prolific and other priority offenders strategy	216	08/10/2004	New Contact 11/05/2017 – louise.hubbard@noms.gsi.gov.uk SCPPG	Amended by PSI 12/2010
4620	<i>Confiscation orders</i>	212	<i>27/08/2004</i>		<i>Replaces sections in PSO 4600 and PSO 6650 that refer to Confiscation Orders.</i> <i>Replaced by PSI 16/2010</i>
4625	Productions in Civil Proceedings	147	12/02/2002	Equalities, Interventions & Operational Practice Group nlt@justice.gov.uk	
4630	<i>Management of immigration act detainees</i>	25	<i>09/12/1998</i>		<i>PSI 53/1998</i> <i>Replaced by revised edition Iss. 211</i>
4630	<i>Immigration and foreign nationals in prisons</i>	211	<i>31/08/2004</i> <i>New ed.</i>		

PSO NUMBER	PSO TITLE	ISSUE NUMBER	ISSUE DATE	CONTACTS	NOTES & ASSOCIATED PRISON SERVICE INSTRUCTIONS
		261 287	17/07/2006 <i>New ed.</i> 11/01/2008		<i>PSI 21/2007, PSI 22/2007.</i> <i>PSI 02/2009 amends paragraphs 8.1 – 8.2</i> <i>Cancelled and replaced by PSI 52/2011</i>
4650	Prisoners' Voting Rights	120	29/02/2001	Equalities, Interventions & Operational Practice Group NLT@noms.gsi.gov.uk	Cancelled by The Restriction on Prisoner Voting PF 11/08/2020
4695	<i>DNA sampling of prisoners</i>	206	16/07/2004		<i>Replaces PSI 15/2003</i> <i>Made obsolete by the Derogulation Team in January 2017 programme has now ended</i>
4700	<i>Lifer manual</i>	51	<i>May 1999</i>		<i>Replaces IG 44/1996.</i> <i>PSI 08/1999 Introduces PSO 4700 – The Lifer Manual</i> <i>PSI 16/2001 Revised chapters 13 & 14</i> <i>PSI 31/2001 amends chapter 8</i> <i>PSI 45/2001 Revised appendix 4</i> <i>PSI 56/2001 Revised chapter 5</i> <i>PSI 09/2002 Revised chapters 4 & 7</i> <i>PSI 29/2002 appendix 4</i> <i>PSI 57/2002 amends paragraph 4.7</i> <i>PSI 08/2004 amends Chapter 4</i> <i>PSI 16/2004 provides guidance for operational staff involved in the compilation of Confidential Summary Dossiers [CSD] to be placed alongside chapter 4.</i> <i>PSI 28/2004 Revised appendix 4</i> <i>PSI 11/2005 Announces forthcoming changes being made to IT systems (LIDS/HIS and OASys) to reflect new sentences. These will be explained in revised manuals for the respective systems.</i> <i>PSI 15/2006 Revises chapters 1, 3, 5, 6, 12 and 13, cancels Chapters 2 & 14, and appendices 1-9</i> <i>PSI 26/2006 amends Chapter 4.</i>

PSO NUMBER	PSO TITLE	ISSUE NUMBER	ISSUE DATE	CONTACTS	NOTES & ASSOCIATED PRISON SERVICE INSTRUCTIONS
4700	Indeterminate Sentence manual (formerly Lifer manual) April 2019 – Chapter 12 is the only extant part of this PSO			Bail, Sentencing and Release Policy release.policy@justice.gov.uk	PSO 6010 updates & replaces chapters 5 & 6 PSI 22/2009 cancels chapters 1, 4.7, 5, 6 & 9, and changes title to Indeterminate Sentence Manual PSI 29/2010 – The following amendments have been made: Chapter 3 Tariff, Chapter 10 Young Male Offenders, Chapter 12 Compassionate Release and Chapter 15 Mentally Disordered Indeterminate Sentenced Prisoners have had minor amendments to ensure they apply equally to both lifer and IPP offenders and to ensure departments are correctly referenced. Chapter 4 replaced by PSI 36/2010 Chapter 7 Risk Assessment is being withdrawn as this policy is now covered by Chapter 9 of the Public Protection Manual. Chapter 8 Life Sentence Plan is being withdrawn as this policy is now covered by the OMIII Implementation manual. Chapter 11 Temporary Release is being withdrawn as it has been replaced by PSO 6300 Release on Temporary Licence. Chapter 13 cancelled by PI 08/2015 13/5/2022 Chapter 12 cancelled by the Early Release on Compassionate Grounds PF
4745	Multi-agency public protection arrangements	194 198	05/01/2004 Rev. ed. 26/02/2004		Replaces paragraphs 3.25 to 3.32 of PSO 2300 Iss. 134. PSI 02/2007 Cancelled by PSI 08/2009 Public Protection Manual.
4800	Women prisoners	297	28/04/2008	New Contact 11/05/2017 – Claire.Wiggins@noms.gsi.gov.uk	PSO Obsolete – Replaced by Womens Policy Framework
4801	The management of mother and baby units and the	74	21/02/2000 2 nd ed.		PSI 12/2000

PSO NUMBER	PSO TITLE	ISSUE NUMBER	ISSUE DATE	CONTACTS	NOTES & ASSOCIATED PRISON SERVICE INSTRUCTIONS
	<i>application process</i>	88 220	10/05/2000 3rd ed. 25/01/2005		<i>Cancelled and replaced by PSI 54/2011</i>
4801	<i>The management of mother and baby units</i>	296	4 th ed. 30/04/2008		<i>Replaces PSO 4801 Iss. 220 Cancelled & replaced by PSI 54/2011</i>
4950	<i>Regimes for prisoners under 18 years old</i>	52	29/07/1999		<i>PSI 49/1999</i> <i>Annex F issued with PSI 20/2001</i> <i>Chapter 8 paragraph 2 issued with PSI 49/2001 & reissued with PSI 51/2001.</i> <i>Amended by PSI 09/2003</i> <i>Replaced by revised edition Iss. 208</i>
4950	<i>Regimes for young women under 18 years old</i>	73	11/02/2000		<i>PSI 09/2000</i> <i>Amended by PSI 09/2003</i> <i>Replaced by revised edition Iss. 208</i>
4950	<i>Regimes for juveniles</i>	208	10/09/2004		<i>Replaced by revised edition Iss. 268</i>
4950	<i>Care and management of young people</i>	268 290	06/12/2006 New ed. 21/02/2008		<i>Replaced by PSI 28/2009</i>
4960	Detention Under Section 92 of the Powers of Criminal Courts (Sentencing) Act 2000 (Formerly Section 53 of the Children & Young Persons Act 1933): Young People Serving Longer Sentences for Serious Offences	128	09/05/2001	HMPPS Youth custody service YCSFrameworkengagement@justice.gov.uk	
5000	<i>Prison Service catering manual</i>	28 132	24/05/99 Rev. ed. 23/07/2001		<i>PSI 34/1999</i> <i>PSI 09/2003</i>
5000	<i>Prison catering services</i>	294	Rev. ed. 09/04/2008		<i>Replaced by PSI 44/2010</i>
5005	<i>Single portion beverage and breakfast packs</i>	107	23/10/2000		WITHDRAWN

PSO NUMBER	PSO TITLE	ISSUE NUMBER	ISSUE DATE	CONTACTS	NOTES & ASSOCIATED PRISON SERVICE INSTRUCTIONS
5010	<i>Prison Service catering: staffing of prisons kitchens</i>	97	06/07/2000		<i>Amended by PSI 09/2003</i> WITHDRAWN
5200	<i>Prison retail</i>	301	09/10/2008		<i>Replaced and cancelled by PSI 53/2011, PSI 23/2013</i>
5400	Transport manual	78	18/04/2000	Transport Unit MoJTransportUnitBranston@hmps.gsi.gov.uk	PSI 32/2000, PSI 10/2008
5800	Estate management chapter 1: responsibility for the prison estate	09	24/01/1998	New Contact 11/05/2017 – will.loader@justice.gsi.gov.uk Estates	PSI 19/1998
5900	<i>Prison Service technical order</i>	46	<i>Online edition via Prison Service intranet 19/04/1999</i> <i>R</i>		<i>PSI 33/1999</i> <i>Removed from Prison Service intranet 21/07/2010. Until the new version becomes available please direct enquiries to the policy holders Malcolm.Boyd@noms.gsi.gov.uk and Tom.Brockbanks@noms.gsi.gov.uk</i>
5901	Maintenance of Prison Service Buildings	225	08/03/2005	Prisons Estate Maintenance and Improvement Programme PrisonMaintenanceGroup-Compliance@justice.gov.uk	
6000	<i>Parole, release and recall manual</i>	69	03/11/1999		<i>PSI 80/1999 introduces 1999 edition</i> <i>Replaces PSO 6600 Parole, early release and recall manual</i> <i>Cancels paragraphs 2.1 – 2.5, 2.11 – 2.24, and all of Part 3 of PSI 51/1998.</i> <i>Cancels paragraphs 3(b) – 3 (f) of PSI 03/1999</i> <i>PSI 17/2001 cancels Chapter 8</i> <i>Amended by PSI 37/2004</i> PSI 64/2014

PSO NUMBER	PSO TITLE	ISSUE NUMBER	ISSUE DATE	CONTACTS	NOTES & ASSOCIATED PRISON SERVICE INSTRUCTIONS
6000	Parole, Release and Recall April 2019 Chapter 12 is the only extant Chapter in this PSO	226	31/03/2005	Bail, Sentencing and Release Policy release.policy@justice.gov.uk	PSI 11/2005 introduces 2005 edition Cancels PSI 27/2003, PSI 27/2004, PSI 29/2004, PSI 37/2004 PSI 16/2006 issued under PSO 6000 process heading but only amends PSOs 0500 & 0550 PSI 43/2007 amends Chapter 5 PSI 48/2007 amends Chapters 7 & 14 PSI 17/2008 amends Chapters 5 & 9 PSI 19/2008 amends Chapter 9 PSI 29/2008 amends Chapter 7 PSI 45/2008 amends Chapter 9 Amended by PSI 55/2010 & PSI 64/2010 PSI 34/2011 cancels Chapter 5 Amended by PSI 37/2011 PSI 42/2011 End of Polygraph Pilot associated document PSI 59/2011, PSI 38/2012 replaces and cancels Chapter 9 PSI 64/2011 PSI 37/2012 cancels Chapter 10 — Young offenders PSI 04/2013 cancels Chapter 9 PSI 19/2013 cancels chapter 5 PSI 18/2013 cancels chapter 11 PSI 26/2014 / PI 22/2014 Cancels and replaces Chapter 5 section 5.16. Effective from 01 June 2014. April 2019 Chapter 12 is the only extant Chapter in this PSO 13/5/2022 Ch 12 cancelled by the Early Release on Compassionate Grounds PF
6010	Generic parole process	310	02/04/2009		Replaced and cancelled by PSI 36/2012
6100	*The Bail System*	62	02/09/1999		PSI 66/1999

PSO NUMBER	PSO TITLE	ISSUE NUMBER	ISSUE DATE	CONTACTS	NOTES & ASSOCIATED PRISON SERVICE INSTRUCTIONS
					PSI 48/2000 replaces Chapters 3 & 5
6101	Bail Information Schemes	63	02/09/1999		PSI 67/1999 PSI 09/2003 amends paragraph 2.1 PSI 29/2007 inserts new Chapter 8 PSI 34/2010 cancels PSI 29/2007 and inserts new chapter 8 PSI 25/2013 cancels PSI 34/2010 and inserts new chapter 8
6200	Transfer of prisoners: inter prison escorts	41	24/03/1999		PSI 23/1999 Made obsolete by the Deregulation team in January 2017. This PSO launched the move from "in house" inter prison transfers to contractors which at the time was G4S in 1999 and is linked to PSI 23/1999 which is no longer relevant.
6300	Release on Temporary Licence (ROTL) – U18 in YOIs Only	251	29/11/2005	HMPPS Youth custody service YCSFrameworkengagement@justice.gov.uk	Replaces IG 36/1995, PSI 46/1998, PSI 53/2000, & PSI 40/2003. Amended by PSIs 02/2007, 21/2007, 36/2007, 17/2008, 21/2008, 29/2008, 21/2012 PSI 13/2015, PI 10/2015 wholly replaces PSO 6300 for all offenders aged 18 and over. Copies of PSO 6300 should be retained solely in relation to temporary release applications by young people (ie under 18s), pending revision of the operational instructions applicable to them.
6400	Discharge	249	31/10/2005		Replaces SO 11 and PSI 03/2005 PSI 02/2009 inserts new Annex B PSI 21/2009 amends paragraph 5.1 and removes use of form DFB1 Replaced by PSI 53/2010
6600	Parole, early release and recall manual	08	01/05/1998		PSI 15/1998 Replaces CI 27/1992 (HOC 86/92), CI 26/1992 (HOC 85/92), CI 34/1992 (HOC 96/92), CI 36/1992 (HOC 103/92), IG 30/1994, IG 105/1995, IG 53/1996, IG 85/1996, &

PSO NUMBER	PSO TITLE	ISSUE NUMBER	ISSUE DATE	CONTACTS	NOTES & ASSOCIATED PRISON SERVICE INSTRUCTIONS
					<p><i>PSI 83/1997.</i></p> <p><i>Amended by PSI 51/1998</i></p> <p><i>Replaced by PSO 6000 Iss. 69</i></p>
6650	<i>Sentence calculation</i>	157	23/10/2002		<p><i>Replaces:</i></p> <p><i>PSI 43/1997, PSI 04/1998, PSI 51/1998, PSI 74/1998, PSI 17/2000, PSI 33/2004</i></p> <p><i>SO 3C, SO 15</i></p> <p><i>CI 33/1986, CI 29/1992, CI 39/1992</i></p> <p><i>IG 19/1995, IG 24/1995, IG 107/1995, IG 110/1995, IG 20/1996, IG 63/1996, IG 64/1996, IG 72/1996, IG 75/1996, IG 78/1996, IG 92/1996, AG 58/1996</i></p> <p><i>PSI 35/2003 amends Chapter 7</i></p> <p><i>PSO 4620 Iss. 212 replaces section on Confiscation Orders</i></p> <p><i>PSI 10/2005 amends Chapter 4 and Annex A</i></p> <p><i>PSI 11/2005</i></p> <p><i>PSI 13/2005 amends Chapter 18</i></p> <p><i>PSI 17/2008 amends Chapters 1 & 5</i></p> <p><i>PSI 20/2008 amends Chapter 7</i></p> <p><i>PSI 26/2008 amends Chapter 18</i></p> <p><i>PSI 28/2008 amends Chapters 7 & 18</i></p> <p><i>PSI 29/2008 (amended issue) amends Chapters 6 & 18</i></p> <p><i>PSI 42/2008 amends Chapter 18</i></p> <p><i>PSI 48/2008 amends Chapter 18</i></p> <p><i>PSI 17/2009 amends Chapters 2 & 18</i></p> <p><i>Amended by PSI 55/2010</i></p> <p><i>Replaced and cancelled by PSI 39/2012</i></p> <p><i>PSO cancelled by PSI 13/2013.</i></p>
6700	Home detention curfew	21	02/10/1998 Consolidated	New Contact 11/05/2017 – chris.potter2@justice.gsi.gov.uk	<p>PSIs 56/1998, 31/1998, 56/1998, 02/1999, 03/1999, 63/1999.</p>

PSO NUMBER	PSO TITLE	ISSUE NUMBER	ISSUE DATE	CONTACTS	NOTES & ASSOCIATED PRISON SERVICE INSTRUCTIONS
		70	edition 12/01/2000	Sentencing Policy Unit	PSIs 02/2000, 09/2001, 19/2002, 39/2002, 03/2003, 31/2003, 53/2004, 31/2006, 29/2007, 41/2008, 34/2010, 55/2010 PSI 25/2013 amends para. 5.17.8 and replaces annex 1 PSI/PI 01/2018 Replaces chapter 5 in full and forms HDC 1, 1a, 2, 3, 3a, 3b, 4, 6 and 9. Replaced by HDC Policy Framework April 2019
6710	<i>Prison libraries</i>	113	<i>11/12/2000 with wrong issue no. of 112</i>		<i>PSI 61/2001 amends Chapter 7 Replaced and cancelled by PSI 45/2011</i>
7030	<i>Annual reporting of Prison Service research</i>	144	<i>04/02/2002</i>		<i>Cancelled by PSI 41/2010</i>
7035	<i>Research applications and ethics panel</i>	195	<i>26/01/2004</i>		<i>PSI 08/2005 Cancelled by PSI 41/2010</i>
7100	<i>Key performance indicators and key performance targets. Sources and calculations guidance notes 2001-2002</i>	127	<i>30/04/2001</i>		
7100	<i>Key performance indicators and key performance targets. Sources and calculations guidance notes 2002-2003</i>	156	<i>23/06/2002</i>		<i>PSI 09/2003 amends Chapter 13</i>
7100	<i>Key performance indicators and key performance targets. Sources and calculations guidance notes 2003-2004</i>	177	<i>02/07/2003</i>		<i>Amendments to Chapters 16 & 17 published online via Prison Service intranet 18/08/2003 but not issued as a PSI.</i>
7100	<i>Key performance indicators and key performance targets. Sources and calculations guidance notes 2004-2005</i>	203	<i>31/07/2004</i>		
7100	<i>Key performance indicators and key performance targets. Sources and calculations guidance notes 2005-2006</i>	240	<i>19/07/2005</i>		
7100	<i>Key performance indicators, key performance targets and</i>	265	<i>18/10/2006</i>		

PSO NUMBER	PSO TITLE	ISSUE NUMBER	ISSUE DATE	CONTACTS	NOTES & ASSOCIATED PRISON SERVICE INSTRUCTIONS
	<i>additional measures. Sources and calculations guidance notes 2006-2007</i>				
7100	Key performance indicators, key performance targets and additional measures	286	02/11/2007		Made obsolete by the Deregulation Team in January 2017 because it has been replaced by individual Technical Notes for metrics on the NOMS Performance Hub.
7100	<i>PUMIS sources and calculations guidance notes</i> <i>Also republished in 1998 with text and date unchanged, but titled PSO 7100 In year management processes chapter 2: PUMIS</i>	4	<i>November 1997</i>		<i>Issued as Annex to PSI 77/1997</i>
7100	<i>PUMIS sources and calculations guidance notes 1999-2000</i>	47	<i>15/04/1999</i>		<i>Issued as Annex to PSI 35/1999</i>
7100	<i>PUMIS sources and guidance notes 2000-2001</i>	79	<i>30/03/2000</i>		<i>PSI 26/2000</i>
7100	<i>Regime monitoring system guidance notes</i> <i>Also republished in 1998 with text and date unchanged, but titled PSO 7100 In year management processes chapter 1: regime monitoring system</i>	3	<i>November 1997</i>		<i>Issued as Annex to PSI 76/1997</i>
7100	<i>Regime monitoring system: guidance notes 1999-2000</i>	44	<i>15/04/1999</i>		<i>PSI 28/1999</i>
7100	<i>Regime monitoring system: guidance notes 2000-2001</i>	81	<i>20/03/2000</i>		<i>PSI 21/2000</i>
7100	<i>Regime monitoring system: guidance notes 2001-2002</i>	125	<i>23/04/2001</i>		
7100	<i>Regime monitoring system: guidance notes 2002-2003</i>	150	<i>11/04/2002</i>		
7100	<i>Regime monitoring system: guidance notes 2003-2004</i>	178	<i>02/07/2003</i>		

PSO NUMBER	PSO TITLE	ISSUE NUMBER	ISSUE DATE	CONTACTS	NOTES & ASSOCIATED PRISON SERVICE INSTRUCTIONS
7100(RM)	<i>Regime monitoring guidance notes-February 2007</i>	269	22/02/2007		
7101	Regime monitoring guidance notes	282	12/10/2007		Obsolete
7500	<i>Finance (version 3.2)</i>	11 02 185	1997 January 1998 February 2000		<i>PSI 24/1997</i> <i>Amended by PSI 64/1998</i> <i>PSIs 16/2000, 44/2000, 06/2001, 25/2001 (revises Chapters 26 & 27), 34/2001, 03/2002, 27/2002.</i> <i>Print edition superseded by Intranet publication 01/09/2003</i>
7500	<i>Finance</i>	<i>Intranet ed.</i>	01/09/2003		<i>Online edition via Prison Service intranet 01/09/2003</i> <i>PSI 04/2010 amends Chapter 9</i> <i>Cancelled by PSI 26/2011 AI 08/2011 NOMS Finance Manual</i>
7501	Taxation	186	Intranet publication 01/09/2003	New Contact 11/05/2017 – martin.watson@noms.gsi.gov.uk Taxation	Online edition via Prison Service intranet 01/09/2003 PSO 7501 Taxation is currently being updated as large parts of it are now obsolete. Any person holding paper copies taken from the intranet should not use them until they have checked that the information is still extant. In the first instance enquires should be made through the units functional mailbox: taxation@hmpr.gsi.gov.uk For further information contact: 0300 047 6559 Cancelled April 2018. Policy is now obsolete and replaced by the online edition which can be found on the Intranet
7700	<i>Procurement and materials management</i>	93	05/07/2000		<i>Replaces Home Office Procurement Manual and PSI 31/2000</i> <i>PSI 02/2002 amends Chapter 6</i> <i>PSI 10/2002 amends Chapters 2 & 10</i> <i>PSI 22/2002 amends Chapter 5</i> <i>PSI 11/2003 amends Chapter 6.9</i>

PSO NUMBER	PSO TITLE	ISSUE NUMBER	ISSUE DATE	CONTACTS	NOTES & ASSOCIATED PRISON SERVICE INSTRUCTIONS
					<p><i>PSI 50/2003 amends Chapter 7</i></p> <p><i>PSI 07/2004</i></p> <p><i>PSI 09/2004 amends Chapter 2</i></p> <p><i>PSI 23/2004</i></p> <p><i>PSI 39/2004 amends Chapter 7</i></p> <p><i>PSI 06/2005 amends Chapters 1, 3, 7 & 10</i></p> <p><i>PSI 09/2005</i></p> <p><i>REPLACED 2005. Information on procurement is now available on the MoJ Intranet – See Commercial & contract management pages.</i></p>
7850	Interface between CCG and Area Managers	98	19/07/2000	New Contact 11/05/2017 – Kate Robinson Contracts and Competition Group	<p>Replaces AG 21/1995</p> <p>Cancelled by DOPT April 2018 – Instruction out of date</p>
8005	<i>Establishing an appropriate staff gender mix in establishments</i>	129	30/05/2001		<i>Cancelled by PSI 33/2011</i>
8010	<i>Equal opportunities for staff</i>	86	05/06/2000		<p><i>Replaces IG 51/1996, IG 79/1996, IG 81/1996, AG 60/1995, HON 144/1994</i></p> <p><i>PSI 42/2000 introduces Chapter 7</i></p> <p><i>PSI 03/2001 introduces Chapter 8</i></p> <p><i>PSI 41/2001</i></p> <p><i>PSI 09/2003</i></p> <p><i>PSI 19/2003 amends Chapters 7 & 8</i></p> <p><i>PSI 30/2003</i></p> <p><i>PSI 07/2006 introduces Chapter 11</i></p> <p><i>PSI 13/2006 introduces Chapter 12</i></p> <p><i>Cancelled by PSI 33/2011</i></p>
8100	<i>Recruitment</i>	19	14/08/1998		<p><i>PSI 32/1998, PSI 59/1998</i></p> <p><i>PSI 57/1999 Amendment no. 01</i></p> <p><i>PSI 76/1999 Amendment no. 02</i></p>

PSO NUMBER	PSO TITLE	ISSUE NUMBER	ISSUE DATE	CONTACTS	NOTES & ASSOCIATED PRISON SERVICE INSTRUCTIONS
					<p><i>PSI 52/2000 Amendment no. 03</i></p> <p><i>PSI 58/2000 Amendment no. 04</i></p> <p><i>PSI 66/2000 Amendment no. 05</i></p> <p><i>PSI 27/2001 Amendment no. 06</i></p> <p><i>PSI 54/2001 Amendment no. 08</i></p> <p><i>PSI 04/2002 Amendment no. 08</i></p> <p><i>PSI 06/2002 Amendment no. 07</i></p> <p><i>PSI 08/2002 Amendment no. 09</i></p> <p><i>PSI 51/2002 Amendment no. 10</i></p> <p><i>PSI 02/2003, PSI 09/2003, PSI 22/2003, PSI 24/2003</i></p> <p><i>Replaced by online edition via Prison Service intranet 05/02/2004</i></p>
8100	<i>Security aspects of personnel management and recruitment</i>	-	14/09/1998 R		<p><i>PSI 32/1998</i></p> <p><i>Replaced by online edition of PSO 8100 Recruitment via Prison Service intranet 05/02/2004</i></p>
8100	<i>Recruitment website</i>	197	<i>Online edition via Prison Service intranet 22/10/2003</i>		<p><i>Replaces PSOs 8100, 8120, 1210 & other supporting PSIs</i></p> <p><i>Numerous updates listed on website on Updates page</i></p> <p><i>Replaced by PSO 8100 Iss. 314</i></p>
8100	<i>Staff resourcing</i>	314	24/06/2009		<p><i>Replaces PSO 8100 Iss. 197 and PSO 8110 online edition</i></p> <p><i>Replaced by PSI 62/2010</i></p>
8105	<i>Age retirement</i>	276	28/06/2007		<i>Replaced by PSI 21/2010</i>
8110	<i>Filling vacancies internally</i>	79 [68], 112 (ch.3)	22/11/1999 Chapter 3 issued 30/11/2000		<p><i>PSI 79/1999</i></p> <p><i>PSI 72/2000 amends chapter 3</i></p> <p><i>PSI 18/2002 amends paragraph 7.12</i></p> <p><i>PSI 20/2002</i></p> <p><i>PSI 01/2003, PSI 02/2003, PSI 09/2003, PSI 32/2003, PSI 37/2003</i></p>

PSO NUMBER	PSO TITLE	ISSUE NUMBER	ISSUE DATE	CONTACTS	NOTES & ASSOCIATED PRISON SERVICE INSTRUCTIONS
					<i>Replaced by PSO 8110 online edition via Prison Service intranet 05/07/2004</i>
8110	<i>Filling vacancies website</i>	-	<i>Online edition via Prison Service intranet 05/07/2004</i>		<i>Replaces PSO 8110 Iss. 79 [68] Updates displayed on webpage List of Updates Replaced by PSO 8100 Iss. 314</i>
8120	<i>Welfare to work – the new deal. Prison Service participation as an employer. A guide to recruiting New Deal employees</i>	36 151	26/02/1999 Rev. ed. 09/05/2002		<i>PSI 20/1999 Replaced by PSO 8100 Recruitment website on Prison Service intranet 05/02/2004</i>
8150	<i>Post incident care for staff</i>	12 75	11/06/1998 Version 2 18/02/2000		<i>PSI 28/1998 PSI 13/2000, PSI 33/2000 replaces page 1, PSI 09/2003</i>
8150	<i>Post incident care</i>	292	03/03/2008		<i>Replaced by PSI 08/2010</i>
8200	<i>Staff training and development: central and local planning and management Originally published with incorrect title, Training plan and monitoring arrangements for 1999-2000</i>	45	12/04/1999 with incorrect title Corrected title page issued 26/05/1999		<i>PSI 29/1999 Cancelled by PSI 09/2003</i>
8220	HR Learning & Development Curriculum Development Gateway	303	06/10/2008		<i>This pso has been withdrawn, it is superseded by the L&D commissioning function, for further details contact Michael Harrison</i>
8250	<i>Prison officer entry-level training</i>	136	21/01/2002 displaying incorrect PSO no. 4180.		<i>Cancelled by PSI 09/2003</i>
8260	Custodial Care NVQ levels 2 & 3	275 275	08/06/2007 Rev. ed. 05/09/2007		
8400	<i>Devolution of management of long term sick absence</i>	-			<i>Replaced by PSO 8403</i>
8400	<i>Personnel casework Originally issued as Devolution</i>	05	13/06/1997 Reissued in		<i>PSI 50/1997 Replaced by PSO 8403 Iss. 159</i>

PSO NUMBER	PSO TITLE	ISSUE NUMBER	ISSUE DATE	CONTACTS	NOTES & ASSOCIATED PRISON SERVICE INSTRUCTIONS
	<i>of personnel casework</i>		<i>1998 with same date under other title</i>		
8401	<i>Management of long term sick absence</i> <i>Originally issued as Devolution of management of long term sickness management</i>	06	17/12/1997 <i>Originally issued earlier in 1997 displaying PSO no. 8400</i>		<i>PSI 82/1997</i> <i>Replaced by PSO 8403 Iss. 159</i>
8401a	<i>Managing attendance strategy 1999-2003</i>	49	26/04/1999		<i>PSI 39/1999</i> <i>Replaced by PSO 8403 Iss. 159</i>
8402	<i>Management of attendance procedures</i>	126	25/04/2001		<i>Replaced by PSO 8403 Iss. 159</i>
8403	<i>Management of attendance procedures</i>	159	21/10/2002		<i>Issued with IP 04/2002</i> <i>Replaces PSOs 8400, 8401, 8401a, 8402.</i> <i>Replaced by PSO 8404 Iss. 307</i>
8404	Management of attendance	307	19/11/2008		Replaces PSO 8403 Iss. 159 PSI 18/2010 cancels paragraph 1.1 PSI 20/2010 cancels chapter 7 PSI 10/2014 alters Para. 2.38 and 2.43 Cancelled by PSI 01/2017 AI 01/2017 PI 01/2017
8410	*Flexible working hours*	149 224	04/03/2002 Rev. ed. 21/06/2005	MoJ People Group hrdpolicy@Justice.gov.uk	Replaces PSI 13/1999
8450	<i>Performance management</i>	8a 146 262	<i>March 1998</i> <i>Rev. ed.</i> 12/02/2002 <i>Rev. ed.</i> 30/08/2006		<i>PSI 11/1998 incorrectly displays reference to PSO 8400.</i> <i>PSI 09/2003, PSI 29/2003, PSI 43/2003</i> <i>Cancelled by PSI 24/2010</i>
8460	<i>Conduct and discipline</i>	170	26/02/2003		<i>Replaced by Conduct and Discipline online edition via Prison Service intranet, 2007</i>
8460	<i>Conduct and discipline website</i>	-	<i>Online edition via Prison Service intranet</i>		<i>Updates displayed on webpage List of Updates</i> <i>Replaces PSO 8460 Iss. 170</i>

PSO NUMBER	PSO TITLE	ISSUE NUMBER	ISSUE DATE	CONTACTS	NOTES & ASSOCIATED PRISON SERVICE INSTRUCTIONS
			2007		This PSO has been cancelled and replaced by PSI 06/2010 AI 05/2010 Conduct and Discipline
8480	<i>Performance recognition</i>	115 172	21/12/2000 Rev. ed. 08/04/2003		Supersedes IG 14/1996, PSI 41/2000, PSI 32/2002, NTS 05/2002. Replaced by PSI 30/2010
8510	<i>Contracted-out and bringing work in-house – the early planning process: TUPE</i>	267	16/11/2006		Replaced by PSI 22/2010
8525	POA Establishment Level Engagement – Enabling Agreement on Change Proposals and Resolving Disputes	305	11/11/2008	Prisons (ER) EmployeeRelations@justice.gov.uk	
8550	*Staff Grievance Procedures*	169 306	26/02/2003 Rev ed. 05/12/2008	MoJ People Group hrpolicy@Justice.gov.uk	Replaces NTS 7/90 PSI 52/2008 introduces revised edition.
8605	<i>Reporting wrongdoing</i>	231 278	23/05/2005 Rev. ed. 23/08/2007		Replaced by PSI 09/2010
8610	<i>Staff alcohol policy</i>	230	28/05/2005		Replaced by PSI 23/2010
8625	Staff Fitness Strategy	119	25/01/2001	MoJ People Group hrpolicy@Justice.gov.uk	Replaced by the Staff Fitness Policy (Intranet only version) November 2021
8650	<i>Travel & subsistence</i>	22 105	October 1998 Version 2 16/10/2000		PSI 45/1998 PSIs 37/2001, 38/2001, 14/2002, 17/2002, 21/2002, 34/2002 PSIs 06/2003, 12/2003, 33/2003, 34/2003, intranet amendment 27/08/2003, 49/2003, 55/2003 PSIs 30/2004, 47/2004, 28/2005, 30/2005 Replaced by PSI 26/2010
8700	<i>Permanent transfer</i>	53	December 1997		PSIs 37/2001, 21/2002, 30/2002, 06/2003, 12/2003, 30/2004, 34/2008. Replaced by PSI 25/2010

PSO NUMBER	PSO TITLE	ISSUE NUMBER	ISSUE DATE	CONTACTS	NOTES & ASSOCIATED PRISON SERVICE INSTRUCTIONS
8800	*Corporate Image and Uniform*		Intranet ed. 01/06/2005	Strategic Development Group UniformHMPPS@justice.gov.uk	Online edition via Prison Service intranet 01/06/2005 Should be read in conjunction with PSI 57/2010 PSI 64/2011 Cancelled on 31 January 2024 - replaced by the Staff Appearance, Uniform and Work Clothing Policy Framework
8801	<i>Dress code for staff giving evidence in court</i>	54	08/06/1999		PSI 37/1999. Amended by PSO 2710 Iss. 153 Replaced by PSO 8800 online edition 01/06/2005
8805	*Identification of Prison Staff when on duty*	101	26/07/2000	Strategic Development Group UniformHMPPS@justice.gov.uk	Replaces NTS 89/1993 and AG 12/1993 Cancelled on 31 January 2024 - replaced by the Staff Appearance, Uniform and Work Clothing Policy Framework
8900	<i>Occupational health</i>	200	25/06/2004		PSI 05/2007 Replaced by PSI 31/2010
9010	<i>Information technology security policy</i>	85 171	19/03/2001 Rev. ed. 24/03/2003		Replaces PSI 87/1997 & PSI 88/1997 PSI 13/2004
9010	<i>IT security</i>	236	18/07/2005		PSI 19/2009 Replaced by PSO 9040 Replaced by PSO 9010 IT Security 18/07/2005. Cancelled and replaced by psi 25/2014. / PI 19/2014
9015	<i>Information assurance PROTECT</i>	318	29/09/2009		Supersedes Chapter 11 of PSO 9020 Issue 210 PSI 64/2011 Guidance on the Government Protective Marking Scheme in PSO 9015 and PI 09/2009 is replaced by PSI 12/2014 Replaced and cancelled by PI 04/2014 Replaced and cancelled by PSI 24/2014 / PI 18/2014
9020	<i>Data protection</i>	137	11/10/2001		Replaced by PSO 9020 Issue 210
9020	<i>The Data Protection Act 1998 and the Freedom of Information Act 2000</i>	210	09/08/2004		Replaces PSO 9020 Issue 137 Chapter 5 superseded by PSO 9025

PSO NUMBER	PSO TITLE	ISSUE NUMBER	ISSUE DATE	CONTACTS	NOTES & ASSOCIATED PRISON SERVICE INSTRUCTIONS
					<i>Chapter 11 superseded by PSO 9015 Issue 318 Replaced by PSO 9020 Issue 313</i>
9020	<i>The Data Protection Act 1998, The Freedom of Information Act 2000, Environmental Information Regulations 2004</i>	313	29/05/2009		<i>Replaces PSO 9020 Issue 210 - Replaced and cancelled by PSI 44/2014.</i>
9025	<i>HMPS archiving, retention & disposal policy</i>	317	19/08/2009		<i>Supersedes Chapter 5 of PSO 9020 Issue 210 AI 02/2009 rescinds Chapter Five PSO 9020 Freedom of Information & Data Protection Act (issue no. 210 dated 09/08/2004) This PSO is now obsolete and has been replaced by PSI 35/2014 – Records Archiving, Retention and Disposal</i>
9030	Handling and Approval of Requests for IT and Telephony	141 - 217	14/01/2002 Rev. ed. 10/06/2003 Rev. ed. 02/12/2004	IT Steve.dyer@justice.gov.uk	PSI 04/2003 amends chapter 1 - Cancels PSI 04/2000. Annex 2 added and paragraph 5.4 amended by Insert issued on 25/05/2005.
9035	Hard charging of the Quantum IT and Telephony infrastructure costs	233	06/06/2005	New Contact 11/05/2017 – andy.johnson-bailey@hmps.gsi.gov.uk Digital and Change	PSI 11/2006 & PSI 08/2007 update the monthly charges annex
9040	Internet policy	213	23/08/2004		Replaced by PSO 9010 Iss. 236
9050	Functional mailboxes	263	26/09/2006	IT Steve.dyer@justice.gov.uk	PSIs 37/2006, 09/2008, 13/2008, 18/2008, 47/2008, 10/2010