
From: Enquiries

Sent: 06 November 2023 09:48

To: request-1040857-74adc6e7@whatdotheyknow.com

Cc: Enquiries <enquiries@ssro.gov.uk>

Subject: RE: Freedom of Information request - Data Protection Compliance RFI 081

Dear [REDACTED]

Thank you for your FOI request, allocated reference RFI 081 and received on 25 October.

We have replied to your questions in red below. While we use Excel and Sharepoint for some of the issues you have raised (both of which are used for management of Freedom of Information requests for example), we do not believe that such generic, multi-purpose software fits with your definition of "software associated with management" of the issues you have listed.

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original request and should be addressed to: John Russell, c/o Enquiries, enquiries@ssro.gov.uk.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or ico.org.uk.

Kind regards,

[REDACTED]

Enquiries
Single Source Regulations Office
G51/G52
100 Parliament Street
London SW1A 2BQ
☎: 020 3771 4764

From: [REDACTED] <request-1040857-74adc6e7@whatdotheyknow.com>

Sent: 25 October 2023 10:29

To: Enquiries <enquiries@ssro.gov.uk>

Subject: Freedom of Information request - Data Protection Compliance

Dear Single Source Regulations Office,

1. Does your organisation use any applications or software to record Record of Processing Activity (ROPA)?

No

If so, please state the product name(s) and version numbers(s) (if known)

2. Does your organisation use any applications or software to support preparation for, or maintenance of ISO 27001 and/or ISO 27701 compliance?

No

If so, please state the product name(s) and version numbers(s) (if known)

3. Does your organisation use any applications or software associated with data breach management?

No

4. Does your organisation use any applications or software associated with Freedom of Information management?

No

If so, please state the product name(s) and version numbers(s) (if known)

5. Does your organisation use any applications or software for Policy Management?

No

If so, please state the product name(s) and version numbers(s) (if known)

6. Does your organisation use any eLearning for Data Protection and Security Awareness?

Yes:

- **Staff are required to undertake the information security online course provided by Civil Service Learning.**
- **Included within our Microsoft M365 licencing is the capability to run phishing awareness exercises. This includes targeted**

e-learning modules that are generated for staff depending on the actions they took with the exercise emails.

If so, please state the product name(s) and version numbers(s) (if known)

7. Has your organisation reviewed / explored the market regarding the provision of technology which supports the delivery of Information Governance functions? **Yes**

If yes - please specify what actions have been taken?

We tested the use of a product called Acuity Stream several years ago. It was felt that these products were not suitable for an organisation of our small size, and we have no further plans to explore products in this market.

If no - does your organisation have any plans to review / explore this market in the next 3 years?

8. Has your organisation allocated budget / financial resources regarding the commissioning / procurement of technology which supports the delivery of Information Governance functions?

No

If yes - please specify what actions have been taken?

If no - does your organisation have any plans to allocate budget / financial resources in the next 3 years?

No

9. Has your organisation developed a business case (outline or otherwise) regarding the commissioning / procurement of technology which supports the delivery of Information Governance functions?

No

If yes - please specify what actions have been taken?

If no - does your organisation have any plans to develop a business case in the next 3 years?

No

10. Will there be any opportunities to engage with your organisation regarding the commissioning / procurement of technology which supports the delivery of Information Governance function in the next three years?

No

Yours faithfully,

Please use this email address for all replies to this request:

request-1040857-74adc6e7@whatdotheyknow.com

Is enquiries@ssro.gov.uk the wrong address for Freedom of Information requests to Single Source Regulations Office? If so, please contact us using this form:

https://www.whatdotheyknow.com/change_request/new?body=ssro

Disclaimer: This message and any reply that you make will be published on the internet. Our privacy and copyright policies:

<https://www.whatdotheyknow.com/help/officers>

For more detailed guidance on safely disclosing information, read the latest advice from the ICO:

<https://www.whatdotheyknow.com/help/ico-guidance-for-authorities>

<https://www.whatdotheyknow.com/help/ico-anonymisation-code>

Please note that in some cases publication of requests and responses will be delayed.

If you find this service useful as an FOI officer, please ask your web manager to link to us from your organisation's FOI page.
