

## **Product Safety Report**

Massage Machine	
Aspect	Details
Images	
Alert Number	2310-0235
Product Type	Electrical appliances and equipment - Massage Machine
Product Identifiers	SKU: THD-D28-RG Other product identifiers: X001PVLJ47, FBA15HPFZYRU000002
Product Description	Massage machine with product case and power supply
Country of Origin	China
Counterfeit	No
Risk Type	Electric shock
Risk Level	Serious
Risk Description	The product presents a serious risk of electric shock as the plug is counterfeit. The plug is too small for a standard UK socket and the plug pins are too close to the periphery of the plug. If the user plugs in the item, they could therefore receive an electric shock if touching the pins. There were no instructions supplied with the product to ensure the correct and safe use of the equipment. The electrical equipment had also not been marked with the name, trademark, or other means for the identification of the manufacturer as required by the regulation. The product does not meet the requirements of the Electrical Equipment (Safety) Regulations 2016.
Corrective Measures	The import has been rejected at the border
Online Marketplace	N/A
Notifier	Local Authority Trading Standards

The OPSS Product Safety Alerts, Reports and Recalls Site can be accessed at the following link: <a href="https://www.gov.uk/guidance/product-recalls-and-alerts">https://www.gov.uk/guidance/product-recalls-and-alerts</a>