Office for Product
 Safety & Standards

Product Recall

KS Energy KS-SB210 Lithium-ion battery seat base compact series	
Aspect	Details
Images	
Alert Number	2310-0239
Product Type	Other - Lithium-Ion Batteries
Product Identifiers	Brand: KS Energy UK Model: KS-SB210
Product Description	A black lithium-ion battery designed to be fitted under the front driver's seat of a commercial vehicle.
Country of Origin	Ireland
Counterfeit	No
Risk Type	Fire
Risk Description	The product presents a risk of fire as it has been identified that a component of the KS-SB210 battery can short circuit. This can happen at any time that the battery is fully or partially charged, including when the vehicle that it is installed in is being driven. The product does not meet the requirements of the General Product Safety Regulations 2005.
Corrective Measures	 The product has been recalled from end users. KS Energy UK have contacted end users directly. Consumers have been advised to take the following steps: Access the battery via the Phone app and disable the charge function in the control menu (Icon Bottom Left on your phone). Turn OFF charge. Allow discharge to continue by running all your onboard appliances. Once fully discharged (flat) the battery is safe. Minimise vehicle movement while the battery discharges. Once discharged it is safe to move but DO NOT recharge. Recharge will be prevented by the app control. If you intend to continue using the motor home or vehicle before battery replacement, please confirm the battery is fully discharged (flat) in the app.

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	 Turn off any charge source including solar, hook up charger or alternator power (while engine is running) until you can either switch charge OFF in the app or have the fully discharged battery removed from the Vehicle. Affected consumers are given the option to receive a replacement battery or a full refund.
Online Marketplace	N/A
Notifier	Local Authority Trading Standards.