

Product Recall

Card Factory Wonderful Teacher Mug	
Aspect	Details
Images	There
Alert Number	2108-0366
Product Type	Kitchen / Cooking Accessories – Mug
Product Identifiers	TE20042
Product Description	Floral mug in pink and green with 'wonderful teacher' printed in the middle.
Country of Origin	Unknown
Counterfeit	No
Risk Type	Burns
Risk Level	Serious
Risk Description	The product presents a serious risk of burns as the item is labelled incorrectly as microwave safe, so it is highly foreseeable that customers will place this item in the microwave. The item has a metallic coating on the hand which contains about 5% metal, therefore the handle of the mug can easily overheat due to good heat conductivity of metal, resulting in burns to the skin. The product does not meet the requirements of the General Product Safety Regulations 2005.
Corrective Measures	The product has been recalled from end users. For more information, please access the Card Factory website at https://www.cardfactory.co.uk/product-recall.html
Online Marketplace	N/A
Notifier	Local Authority Trading Standards

The OPSS Product Safety Alerts, Reports and Recalls Site can be accessed at the following link: https://www.gov.uk/guidance/product-recalls-and-alerts