









<b>woom Children's Bicycles and Balance Bikes</b>	
<b>Aspect</b>	<b>Details</b>
<b>Alert Number</b>	2308-0066
<b>Product Type</b>	Hobby / Sports Equipment – Children's Bicycles and Balance Bikes
<b>Product Identifiers</b>	Woom ORIGINAL balance bikes (woom 1 and 1PLUS) and woom ORIGINAL bicycles (woom 2, 3, 4, 5 and 6). Model years 2018 to 2021.
<b>Product Description</b>	Seven models of woom children's bicycles and balance bikes, designed for children aged 18 months to 14 years. The affected stem can be identified by the single silver screw.
<b>Country of Origin</b>	Poland
<b>Counterfeit</b>	No
<b>Risk Level</b>	Low
<b>Risk Type</b>	Injuries
<b>Risk Description</b>	<p>The products have been identified as presenting a risk of injuries as it is possible for the stems to become loose or detach, which can cause the user to fall.</p> <p>The products do not meet the requirements of the General Product Safety Regulations 2005.</p>
<b>Corrective Measures</b>	<p>Consumers have been contacted by woom and/or the distributors of the products to warn them of the risks. Consumers will be provided with information directly on how to obtain a stem kit and instructions on how to repair the affected stems.</p> <p>Alternatively, consumers can take their product to any bicycle shop to have the stem inspected/serviced by a bicycle mechanic. Consumers are advised to retain their receipt and they will be reimbursed for this service up to the value of £20.</p> <p>The bicycle stem needs to be maintained over time (by the bike's owner or a mechanic), just like any other bicycle component.</p> <p>Consumers in the UK must use the following email address to contact woom to arrange the delivery of their repair kit, or a repair at a dealer, if they have not yet been contacted: <a href="mailto:productsafetyEU@woom.com">productsafetyEU@woom.com</a></p>
<b>Online Marketplace</b>	N/A
<b>Notifier</b>	Local Authority Trading Standards



## Product Images

	
<p>woom 1 (model year: 2018-2021) - 9120083720013 (woom red), 9120083720020 (woom green), 9120083720037 (sky blue), 9120083720044 (purple haze), 9120083720051 (sunny yellow) woom 1PLUS (model year: 2018-2021): 9120083721225 (woom red), 9120083721249 (woom green), 9120083721232 (sky blue), 9120083721256 (purple haze), 9120083721263 (sunny yellow)</p>	
	
<p>woom 2 9120083720068 (woom red) 9120083720075 (woom green) 9120083720082 (sky blue) 9120083720099 (purple haze) 9120083720105 (sunny yellow)</p>	<p>woom 3 9120083720112 (woom red) 9120083720129 (woom green) 9120083720135 (sky blue) 9120083720143 (purple haze) 9120083720150 (sunny yellow)</p>
	
<p>woom 4 9120083720204 (woom red) 9120083720211 (woom green) 9120083720228 (sky blue) 9120083720235 (purple haze) 9120083720242 (sunny yellow)</p>	<p>woom 5 9120083720266 (woom red) 9120083720273 (woom green) 9120083720280 (sky blue) 9120083720297 (purple haze) 9120083720303 (sunny yellow)</p>



woom 6  
9120083720327 (woom red)  
9120083720334 (woom green)  
9120083720341 (sky blue)  
9120083720358 (purple haze)  
9120083720365 (sunny yellow)