



Ministry of Defence Police

Freedom of Information Manager

Ministry of Defence Police

Palmer Pavilion,

Building 666,

RAF Wyton, Huntingdon,

Cambs, PE28 2EA

E-mail: MDP-FOI-DP@mod.gov.uk

Our Ref: eCase: FOI 2023/07569

RFI: 152/23

Date: 13th July 2023

Dear [REDACTED]

FREEDOM OF INFORMATION ACT 2000: MINISTRY OF DEFENCE POLICE: SOCIAL MEDIA MANAGEMENT.

We refer to your email dated 15th June 2023 to the Ministry of Defence Police which was acknowledged on the 19th June 2023 by The Ministry of Defence Police.

We are treating your email as a request for information in accordance with the Freedom of Information Act 2000 (FOIA 2000).

In your email you requested the following information:

- 1) Do you use a social media management platform?
- 2) If so, what tools do you use?
- 3) How much do you spend annually on a Social media management tool?
- 4) Which month & year does your contract with your supplier end?
- 5) Do you use a social listening/media monitoring platform?
- 6) If so, what tools do you use?
- 7) How much do you spend annually on a social listening/media monitoring tool?
- 8) Which month & year does your contract with your supplier end?
- 9) Who is the senior officer in charge of these contracts?

A search for information has now been completed and I can confirm that the Ministry of Defence Police do hold information in scope of your request.

- 1) Do you use a social media management platform?

Yes

- 2) If so, what tools do you use?

Hootsuite

3) How much do you spend annually on a Social media management tool?

There is no cost for MDP.

4) Which month & year does your contract with your supplier end?

The contact is managed by another MOD Department.

5) Do you use a social listening/media monitoring platform?

Yes

6) If so, what tools do you use?

Hootsuite and Brandwatch

7) How much do you spend annually on a social listening/media monitoring tool?

£0 - There is no cost for MDP.

8) Which month & year does your contract with your supplier end?

No information held as we do not manage the contract.

9) Who is the senior officer in charge of these contracts?

As this information would contain personal details and it concerns another government body we are exempting this under Section 40 – Personal Information of the Freedom of Information Act.

Section 40 – Personal Information is an absolute exemption and there is no need to conduct a Public Interest Test.

If you wish to complain about the handling of your request, or the content of this response, you can request an independent internal review by contacting the Information Rights Compliance team, Ground Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail CIO-FOI-IR@mod.gov.uk).

Please note that any request for an internal review should be made within 40 working days of the date of this response.

If you remain dissatisfied following an internal review, you may raise your complaint directly to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not normally investigate your case until the MOD internal review process has been completed. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website at <https://ico.org.uk/>.

Yours sincerely

MDP Secretariat and Freedom of Information Office