



Ministry
of Defence

Defence Equipment and Support
Secretariat
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Ministry of Defence
Abbey Wood
Bristol BS34 8JH



Email: DES SEC-PolSec LE-JSC-WPNS@mod.uk

email: [REDACTED]

Our Reference:
FOI2023/09555
Date:
04 August 2023

Dear [REDACTED]

I am writing about your email of 03 August 2023, requesting the following information:

I have purchased an EX-MOD Land Rover Defender 110 ERM 19KK83 VIN SALLDHAC7HA903608 I have looked at the Merlin Archive you have made available but would be grateful for further information about the vehicle:-

- A. It's servicing history and faults*
- B. If possible its unit history*

I am treating your correspondence as a request for information under the Freedom of Information Act 2000 (FOI Act).

A search for the information has now been completed within the Ministry of Defence (MOD) and I can confirm that information in scope of your request is held. The information identified relating to this vehicle is attached, as follows:

- Annex A – Fault History (redacted)
- Annex B – Inspection History
- Annex C – Modification History
- Annex D – Servicing History

It has proved necessary to withhold some information in accordance with qualified exemptions of the FOI Act. Some of the commercially sensitive information in the Fault History (Annex A) relates to contractor repair times, which have been withheld under qualified exemption Section 43(2) (Commercial Interests). Section 43 concerns information which if disclosed would or would likely prejudice the commercial interests of any person (including defence contractors and the public authority holding it).

As the exemption is qualified, it was necessary to undertake a Public Interest Test to determine whether the balance for withholding the information outweighs that for disclosure. General arguments in favour of release were that full disclosure would demonstrate the **Defence Equipment & Support**

MOD's commitment to openness and transparency; and make the UK Government more accountable to the electorate. The FOI Act also contains a presumption for release. However, reporting the time taken by MOD contractors to rectify fault reports could be used, along with already published contractor information, to reveal market sensitive information, such as hourly labour rates, that would likely allow the company's competitors to exploit when bidding for similar work.

Given the arguments described above, on balance, it was determined that the information should be withheld under Section 43(2) (Commercial Interests). The level of prejudice against release of this exempted information has been set at the higher level of "would" rather than "would be likely to".

Some information about your vehicle has previously been published; Section 21(1) of the FOI Act provides that information is exempt if it is reasonably available by other means. The MERLIN archive was released as part of a previous FOI request and can be accessed at the Government publications website via the following link:

<https://www.gov.uk/government/publications/foi-responses-published-by-mod-week-commencing-09-july-2018>

Under Section 16 (Advice and Assistance) of the FOI Act, I can advise you that the MERLIN database in the above link is split into seven spreadsheets. The first has a list of vehicles, while spreadsheets 2 through 7 include the vehicle service histories. To search for a vehicle, you must press Ctrl + F on your computer keyboard, then type in the vehicle registration number (19KK83) and press 'enter'. For ease of reference, the published information concerning your vehicle is available from MERLIN 2.0 attachment 1, Row 56032, and MERLIN 2.0 attachment 3, Rows 8681 – 8687.

You may wish to note that when the MERLIN database was archived into its current format some data may have been lost or corrupted. You should therefore be cautious that some of the data may be inaccurate.

I can advise that no other information on this vehicle is held.

If you have any queries regarding the content of this letter, please contact this office in the first instance. If you wish to complain about the handling of your request, or the content of this response, you can request an independent internal review by contacting the Information Rights Compliance team, Ground Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail CIO-FOI-IR@mod.gov.uk). Please note that any request for an internal review should be made within 40 working days of the date of this response.

If you remain dissatisfied following an internal review, you may raise your complaint directly to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not normally investigate your case until the MOD internal review process has been completed. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website at <https://ico.org.uk/>.

Yours sincerely,

DE&S Policy Secretariat

Defence Equipment & Support

Work Objects

Serial Number: 19KK83
 NSN: 2320998937008

Criteria:
 Repair Level: ALL
 Work Object Status: Closed
 Mission Impact: ALL
 Fault State: ALL
 Escalate Work: ALL
 Work Request ID:
 Assigned Work Status: ALL
 Working Organisation:
 Repair Section:

Fault ID	Work Request ID	Fault Description	Work Status	Fault State	Escalate Work	Repair Level	Batch Fault Group ID Number	Fault Occurrence Date	Mission Impact	Reason For Work	Level 3 Description	Working Organisation	Repair Section	Estimated Repair Time
000000-007393DB		6 MONTHLY 2 YRLY SERVICE & MEI	Closed	Non- Taskworthy	No	Level 2		13 Sep 2012	N/A	Servicing	TUM FFR HARD TOP			
000000-006F8074		DUE	Closed	Non- Taskworthy	No	Level 2		03 Feb 2012	N/A	Servicing	TUM FFR HARD TOP			
000000-004F6C8F	000000- 002AF812	6 MONTHLY SERVICE	Closed	Fully Fit	No	Level 2		19 Apr 2010			TUM FFR HARD TOP			
000000-004D6FBC		Initial Maintenance	Closed	Fully Fit	No	Level 1		25 Feb 2010			TUM FFR HARD TOP			
000000-004D6F2F		Initial Usage	Closed	Fully Fit	No	Level 1		25 Feb 2010			TUM FFR HARD TOP			

Work Objects

Serial Number: 19KK83
 NSN: 2320998937008

Criteria:
 Repair Level: ALL
 Work Object Status: Closed
 Mission Impact: ALL
 Fault State: ALL
 Escalate Work: ALL
 Work Request ID:
 Assigned Work Status: ALL
 Working Organisation:
 Repair Section:

Maintenance Event ID	Work Request ID	Escalate Work	Maintenance Event Name	Next Due Date	Repair Level	Fault State	Work Status	Estimated Repair Time	Working Organisation	Repair Section
000000-00168FFF		No	6 Monthly 6534 Insp	28 Mar 2013	Level 1			000:00		
000000-0017DBD0		No	6 Monthly 6534 Insp	28 Mar 2013	Level 1			000:00		
000000-00160A73		No	MEI (2)	19 Feb 2013	Level 2			000:00		
000000-001BC78C		No	MEI (2)	19 Feb 2013	Level 2			000:00		
000000-001BC78D		No	6 Monthly 6534 Insp	28 Mar 2013	Level 1			000:00		
000000-002167BF		No	6 Monthly 6534 Insp	28 Mar 2013	Level 1			000:00		

Work Objects

Serial Number: 19KK83
 NSN: 2320998937008

Criteria:
 Repair Level: ALL
 Work Object Status: Closed
 Mission Impact: ALL
 Fault State: ALL
 Escalate Work: ALL
 Work Request ID:
 Assigned Work Status: ALL
 Working Organisation:
 Repair Section:

Modification Event ID	Modification Number	Modification Description	Work Request ID	Escalate Work	Production Classification/In Service Classification	Modification Type	Apply When Usage Equals	Embodiment Date	Usage Counter	Fault State	Work Status	Repair Level	Working Organisation	Repair Section	Estimated Repair Time
000000-00007B3F	00026	Wheel Rim Change		No	-/	RTI				Fully Fit	CL				

Work Objects

Serial Number: 19KK83
 NSN: 2320998937008

Criteria:
 Repair Level: ALL
 Work Object Status: Closed
 Mission Impact: ALL
 Fault State: ALL
 Escalate Work: ALL
 Work Request ID:
 Assigned Work Status: ALL
 Working Organisation:
 Repair Section:

Maintenance Event ID	Work Request ID	Escalate Work	Maintenance Event Name	Next Due Date	Repair Level	Fault State	Work Status	Estimated Repair Time	Working Organisation	Repair Section
000000-00160A77		No	Yearly/20000 Kms	19 Feb 2013	Level 1			000:00		
000000-001BC7A6		No	2 Yearly/40000 Kms	19 Feb 2014	Level 1			000:00		
000000-001BC7A7		No	Yearly/20000 Kms	19 Feb 2013	Level 1			000:00		
000000-0017DBB7		No	6 Monthly/10000 Kms	27 Mar 2013	Level 1			000:00		
000000-001BC7A8		No	6 Monthly/10000 Kms	27 Mar 2013	Level 1			000:00		
000000-00160A8C		No	6 Monthly/10000 Kms	27 Mar 2013	Level 1			000:00		
000000-0004DB8F		No	6 Monthly/10000 Kms	27 Mar 2013	Level 1		CL	000:00		
000000-00216782		No	6 Monthly/10000 Kms	27 Mar 2013	Level 1			000:00		