**Honours, Decorations and Medals – The Volunteer Reserve Service Medal**

**General**

1. The Volunteer Reserve Service Medal (VRSM) is awarded to Volunteer Reserve Service personnel of all ranks in recognition of ten continuous years of efficient service in the Reserve Forces. The award of the VRSM, and its clasps, is governed by the Royal Warrant dated 29 March 1999 which came into effect on 1 April 1999. This DIN provides clarification on VRSM eligibility criteria to support MOD Medal Office with award applications.

**Reviewed Eligibility Criteria**

1. Full details of the eligibility criteria will be published in Chapter Five of JSP 761 (Honours and Awards in the Armed Forces).

1. This DIN applies to all Volunteer Reserve Service Personnel who qualify for the award of the VRSM and its clasps, with effect from 1 April 1999.

1. **Volunteer Reserve Service.** Volunteer Reserve Service personnel are defined as volunteers who accept an annual training commitment, a liability for call-out for permanent service, and are serving in one of the following: Royal Naval Reserve (RNR), Royal Marines Reserve (RMR), Army Reserve, Royal Auxiliary Air Force (RAuxAF) or RAF Reserve (RAFR). Volunteer Reserve Service includes those serving on Additional Duties Commitments (ADC), Full Time Reserve Service (FTRS), High Readiness Reserve (HRR) and Sponsored Reserve commitments.

1. To qualify for the VRSM, Volunteer Reserve Service personnel must be currently engaged or have previously completed a period of Volunteer Reserve Service on or after 1 Apr 1999 and have completed ten years (3650 days[[1]](https://ukc-word-edit.officeapps.live.com/we/wordeditorframe.aspx?ui=en%2DGB&rs=en%2DGB&wopisrc=https%3A%2F%2Fmodgovuk.sharepoint.com%2Fsites%2FDINs%2F_vti_bin%2Fwopi.ashx%2Ffiles%2Fa3e949cb816149efa3cbffb5bbc7f98a&wdpid=7b22d6ce&wdenableroaming=1&mscc=1&hid=292CDEA0-70EB-7000-5C37-100E7A9CA28A&wdorigin=Other&jsapi=1&jsapiver=v1&newsession=1&corrid=26442e10-3e7b-463c-84b3-0880a72576d3&usid=26442e10-3e7b-463c-84b3-0880a72576d3&sftc=1&cac=1&mtf=1&sfp=1&instantedit=1&wopicomplete=1&wdredirectionreason=Unified_SingleFlush&rct=Normal&ctp=LeastProtected#_ftn1)) of continuous service. Within this period, nine efficiency markers must have been achieved. If nine efficiency markers are achieved within the 10-year period, the eligibility date would be the 3650th day of continuous service. If nine efficiency markers are not met within 10 years, the eligibility date will be the date of the ninth efficiency marker. Clasps are available for additional periods of five years (1825 days1) of continuous efficient service.

1. **Continuity of Service.** Breaks in efficient service not exceeding three years (1095 days), will not be considered a break in the continuity of service, though these breaks will not count as efficient service for the VRSM or clasps to the medal. There is no limit to the number of breaks in efficient service providing a single break in service does not exceed three years. If a break in efficient service does exceed three years all previous service is discarded and time towards the VRSM will count from when efficient service resumes.

1. **Efficient Service.** An efficiency marker is achieved by meeting one of the following criteria within a training year. Training years where more than one efficiency marker has been met from the below, will only count as one for that year:

a. achievement of a Certificate of Efficiency (CofE); or

b. receipt of a Bounty payment; or

c. completion of a total of 28 Reserve Service Days (RSDs) or more on an ADC commitment; or

d. completion of a total of 28 days or more Mobilised service; or

e. completion of a total of 28 days or more on an FTRS commitment.

1. **Reckonable Service.** All qualifying reckonable service for the VRSM is shown at Annex A.

1. **Non-Eligibility and Forfeiture of Medal.** Any individual claiming the award of the VRSM must be above reproach in respect of conduct and performance throughout their service. Conduct which brings the Service into disrepute, or conduct which results in a conviction for a military offence or for a serious criminal offence[[2]](https://ukc-word-edit.officeapps.live.com/we/wordeditorframe.aspx?ui=en%2DGB&rs=en%2DGB&wopisrc=https%3A%2F%2Fmodgovuk.sharepoint.com%2Fsites%2FDINs%2F_vti_bin%2Fwopi.ashx%2Ffiles%2Fa3e949cb816149efa3cbffb5bbc7f98a&wdpid=7b22d6ce&wdenableroaming=1&mscc=1&hid=292CDEA0-70EB-7000-5C37-100E7A9CA28A&wdorigin=Other&jsapi=1&jsapiver=v1&newsession=1&corrid=26442e10-3e7b-463c-84b3-0880a72576d3&usid=26442e10-3e7b-463c-84b3-0880a72576d3&sftc=1&cac=1&mtf=1&sfp=1&instantedit=1&wopicomplete=1&wdredirectionreason=Unified_SingleFlush&rct=Normal&ctp=LeastProtected#_ftn2), or which results in an entry on a conduct record, may result in an individual being deemed ineligible to receive the VRSM or for a period of paid service being deemed to be non-qualifying.
2. **Long Service and Good Conduct Medal**[**[3]**](https://ukc-word-edit.officeapps.live.com/we/wordeditorframe.aspx?ui=en%2DGB&rs=en%2DGB&wopisrc=https%3A%2F%2Fmodgovuk.sharepoint.com%2Fsites%2FDINs%2F_vti_bin%2Fwopi.ashx%2Ffiles%2Fa3e949cb816149efa3cbffb5bbc7f98a&wdpid=7b22d6ce&wdenableroaming=1&mscc=1&hid=292CDEA0-70EB-7000-5C37-100E7A9CA28A&wdorigin=Other&jsapi=1&jsapiver=v1&newsession=1&corrid=26442e10-3e7b-463c-84b3-0880a72576d3&usid=26442e10-3e7b-463c-84b3-0880a72576d3&sftc=1&cac=1&mtf=1&sfp=1&instantedit=1&wopicomplete=1&wdredirectionreason=Unified_SingleFlush&rct=Normal&ctp=LeastProtected#_ftn3)**.**

* 1. Service personnel with Regular Service who have not joined the Volunteer Reserve but who serve on FTRS: FTRS service will count only against the LS&GCM eligibility.

* 1. Service Personnel with Regular Service and Volunteer Reserve Service who serve on FTRS: may opt to count their FTRS service against either LS&GCM or VRSM eligibility.

* 1. Service Personnel with Regular Service and Volunteer Reserve Service who are mobilised: may opt to count their mobilised service against either LS&GCM or VRSM eligibility.

* 1. Service Personnel with Volunteer Reserve Service only who are mobilised: may opt to count their mobilised service against either LS&GCM or VRSM eligibility.

* 1. Service Personnel with Volunteer Reserve Service only who serve on FTRS: FTRS service will count only against the VRSM eligibility.

1. Once a medal or clasp has been awarded this may not be exchanged.

1. **Other long service & efficiency medallic recognition.** Any service which has been counted towards another long service award either in the Regular Forces, the Reserve Forces or the Cadet Forces cannot be counted towards the VRSM.

**Exclusion**

1. The following Reserve Forces are excluded from qualifying towards the VRSM:

a. Ex-Regular Reserve Forces. Ex-Regular Forces personnel, who on leaving the Regular Forces retain a liability for call out, but who have not at any point been a member of the Volunteer Reserve,

b. Recall Reserve[**[4]**](https://ukc-word-edit.officeapps.live.com/we/wordeditorframe.aspx?ui=en%2DGB&rs=en%2DGB&wopisrc=https%3A%2F%2Fmodgovuk.sharepoint.com%2Fsites%2FDINs%2F_vti_bin%2Fwopi.ashx%2Ffiles%2Fa3e949cb816149efa3cbffb5bbc7f98a&wdpid=7b22d6ce&wdenableroaming=1&mscc=1&hid=292CDEA0-70EB-7000-5C37-100E7A9CA28A&wdorigin=Other&jsapi=1&jsapiver=v1&newsession=1&corrid=26442e10-3e7b-463c-84b3-0880a72576d3&usid=26442e10-3e7b-463c-84b3-0880a72576d3&sftc=1&cac=1&mtf=1&sfp=1&instantedit=1&wopicomplete=1&wdredirectionreason=Unified_SingleFlush&rct=Normal&ctp=LeastProtected#_ftn4)**.**  Ex-Regulars not in the Reserve Forces, and Ex-Reserve Forces personnel who hold a commission as an officer, who have a liability to be recalled for service in the event of national danger, great emergency or an actual or apprehended attack on the UK.

c. Voluntary Employment for Regular Reserve (VeRRs)[**[5]**](https://ukc-word-edit.officeapps.live.com/we/wordeditorframe.aspx?ui=en%2DGB&rs=en%2DGB&wopisrc=https%3A%2F%2Fmodgovuk.sharepoint.com%2Fsites%2FDINs%2F_vti_bin%2Fwopi.ashx%2Ffiles%2Fa3e949cb816149efa3cbffb5bbc7f98a&wdpid=7b22d6ce&wdenableroaming=1&mscc=1&hid=292CDEA0-70EB-7000-5C37-100E7A9CA28A&wdorigin=Other&jsapi=1&jsapiver=v1&newsession=1&corrid=26442e10-3e7b-463c-84b3-0880a72576d3&usid=26442e10-3e7b-463c-84b3-0880a72576d3&sftc=1&cac=1&mtf=1&sfp=1&instantedit=1&wopicomplete=1&wdredirectionreason=Unified_SingleFlush&rct=Normal&ctp=LeastProtected#_ftn5)**.** Ex-Regular Reserve Forces personnel delivering limited outputs under similar terms to Voluntary Training or Other Duties (VTOD).

d. Other Exclusions. Time spent in the Army Reserve Reinforcement Group[[6]](https://ukc-word-edit.officeapps.live.com/we/wordeditorframe.aspx?ui=en%2DGB&rs=en%2DGB&wopisrc=https%3A%2F%2Fmodgovuk.sharepoint.com%2Fsites%2FDINs%2F_vti_bin%2Fwopi.ashx%2Ffiles%2Fa3e949cb816149efa3cbffb5bbc7f98a&wdpid=7b22d6ce&wdenableroaming=1&mscc=1&hid=292CDEA0-70EB-7000-5C37-100E7A9CA28A&wdorigin=Other&jsapi=1&jsapiver=v1&newsession=1&corrid=26442e10-3e7b-463c-84b3-0880a72576d3&usid=26442e10-3e7b-463c-84b3-0880a72576d3&sftc=1&cac=1&mtf=1&sfp=1&instantedit=1&wopicomplete=1&wdredirectionreason=Unified_SingleFlush&rct=Normal&ctp=LeastProtected#_ftn6) (ARRG) two to four, on a RAF VR(T)[[7]](https://ukc-word-edit.officeapps.live.com/we/wordeditorframe.aspx?ui=en%2DGB&rs=en%2DGB&wopisrc=https%3A%2F%2Fmodgovuk.sharepoint.com%2Fsites%2FDINs%2F_vti_bin%2Fwopi.ashx%2Ffiles%2Fa3e949cb816149efa3cbffb5bbc7f98a&wdpid=7b22d6ce&wdenableroaming=1&mscc=1&hid=292CDEA0-70EB-7000-5C37-100E7A9CA28A&wdorigin=Other&jsapi=1&jsapiver=v1&newsession=1&corrid=26442e10-3e7b-463c-84b3-0880a72576d3&usid=26442e10-3e7b-463c-84b3-0880a72576d3&sftc=1&cac=1&mtf=1&sfp=1&instantedit=1&wopicomplete=1&wdredirectionreason=Unified_SingleFlush&rct=Normal&ctp=LeastProtected#_ftn7) and/or RAF Civilian Component6 commitment is not accruable towards the VRSM. Time spent in ARRG five does not count as qualifying service; ARRG five Service Personnel will be considered for long service and efficiency medallic recognition through their FTRS service.

e. Former Regular Service Personnel on FTRS commitments who have had no prior Volunteer Reserve Service will be able to accrue time towards the LS&GCM only[[8]](https://ukc-word-edit.officeapps.live.com/we/wordeditorframe.aspx?ui=en%2DGB&rs=en%2DGB&wopisrc=https%3A%2F%2Fmodgovuk.sharepoint.com%2Fsites%2FDINs%2F_vti_bin%2Fwopi.ashx%2Ffiles%2Fa3e949cb816149efa3cbffb5bbc7f98a&wdpid=7b22d6ce&wdenableroaming=1&mscc=1&hid=292CDEA0-70EB-7000-5C37-100E7A9CA28A&wdorigin=Other&jsapi=1&jsapiver=v1&newsession=1&corrid=26442e10-3e7b-463c-84b3-0880a72576d3&usid=26442e10-3e7b-463c-84b3-0880a72576d3&sftc=1&cac=1&mtf=1&sfp=1&instantedit=1&wopicomplete=1&wdredirectionreason=Unified_SingleFlush&rct=Normal&ctp=LeastProtected#_ftn8).

1. Time spent in the MOD Sponsored Cadet Forces as an Adult Volunteer or cadet is excluded from qualifying towards the VRSM. Service in the MOD Sponsored Cadet Forces as a uniformed Adult Volunteer is accruable towards the Cadet Forces Medal.

**Post Nominals**

1. The VRSM carries no rights to the use of post nominal letters. The entitlement to use the post nominal of Volunteer Reserve (VR) is a separate criterion published in Chapter Five of JSP 761.

**Applying for the VRSM**

1. Claims for the award of the VRSM or Clasp are to be submitted via the form JPA S005. Claims must be submitted by the unit HR with the relevant checks conducted at unit level. If the MOD Medal Office require further supporting documentation regarding the claim, this will be requested at the time of assessment.

1. Existing and new claims will be assessed under the clarified eligibility criteria. Individuals who have had a previous claim for the award of the VRSM and/or clasp rejected may resubmit their claim if they consider they may now be eligible under the clarified eligibility criteria. Please be aware that the MOD Medal Office are prioritising the existing backlog of claims for the VRSM and/or clasp.

1. If during the assessment process for a clasp to the VRSM it is decided that the original medal eligibility date has changed, the MOD Medal Office will not reissue the medal with a corrected inscription. Any previously unused time will be counted towards the next clasp and the JPA Honours and Awards table will be updated.

**Historical Claims**

1. Veterans of the Reserve Forces may initiate belated claims for the VRSM by submitting the Medal Application Form to the MOD Medal Office. This form can be found on the [gov.uk website](https://www.gov.uk/apply-medal-or-veterans-badge/apply-for-a-medal). The MOD Medal Office is the sole authority for approving or rejecting claims and will inform the claimant whether they are eligible to receive the award.

[[1]](https://ukc-word-edit.officeapps.live.com/we/wordeditorframe.aspx?ui=en%2DGB&rs=en%2DGB&wopisrc=https%3A%2F%2Fmodgovuk.sharepoint.com%2Fsites%2FDINs%2F_vti_bin%2Fwopi.ashx%2Ffiles%2Fa3e949cb816149efa3cbffb5bbc7f98a&wdpid=7b22d6ce&wdenableroaming=1&mscc=1&hid=292CDEA0-70EB-7000-5C37-100E7A9CA28A&wdorigin=Other&jsapi=1&jsapiver=v1&newsession=1&corrid=26442e10-3e7b-463c-84b3-0880a72576d3&usid=26442e10-3e7b-463c-84b3-0880a72576d3&sftc=1&cac=1&mtf=1&sfp=1&instantedit=1&wopicomplete=1&wdredirectionreason=Unified_SingleFlush&rct=Normal&ctp=LeastProtected#_ftnref1) As part of the assessment process, MODMO will calculate one year as 365 days (10 years as 3650 days, nine years as 3285 days, five years as 1825 days and three years as 1095 days) to ensure parity of treatment for each case.

[[2]](https://ukc-word-edit.officeapps.live.com/we/wordeditorframe.aspx?ui=en%2DGB&rs=en%2DGB&wopisrc=https%3A%2F%2Fmodgovuk.sharepoint.com%2Fsites%2FDINs%2F_vti_bin%2Fwopi.ashx%2Ffiles%2Fa3e949cb816149efa3cbffb5bbc7f98a&wdpid=7b22d6ce&wdenableroaming=1&mscc=1&hid=292CDEA0-70EB-7000-5C37-100E7A9CA28A&wdorigin=Other&jsapi=1&jsapiver=v1&newsession=1&corrid=26442e10-3e7b-463c-84b3-0880a72576d3&usid=26442e10-3e7b-463c-84b3-0880a72576d3&sftc=1&cac=1&mtf=1&sfp=1&instantedit=1&wopicomplete=1&wdredirectionreason=Unified_SingleFlush&rct=Normal&ctp=LeastProtected#_ftnref2) Seriousness is a matter of military judgement informed by aggravating and mitigating factors.

[[3]](https://ukc-word-edit.officeapps.live.com/we/wordeditorframe.aspx?ui=en%2DGB&rs=en%2DGB&wopisrc=https%3A%2F%2Fmodgovuk.sharepoint.com%2Fsites%2FDINs%2F_vti_bin%2Fwopi.ashx%2Ffiles%2Fa3e949cb816149efa3cbffb5bbc7f98a&wdpid=7b22d6ce&wdenableroaming=1&mscc=1&hid=292CDEA0-70EB-7000-5C37-100E7A9CA28A&wdorigin=Other&jsapi=1&jsapiver=v1&newsession=1&corrid=26442e10-3e7b-463c-84b3-0880a72576d3&usid=26442e10-3e7b-463c-84b3-0880a72576d3&sftc=1&cac=1&mtf=1&sfp=1&instantedit=1&wopicomplete=1&wdredirectionreason=Unified_SingleFlush&rct=Normal&ctp=LeastProtected#_ftnref3) 2022DIN09-016 Long Service and Good Conduct Medal - Extension to Ex-Regular Armed Forces Personnel on Full Time Reserve Service

[[4]](https://ukc-word-edit.officeapps.live.com/we/wordeditorframe.aspx?ui=en%2DGB&rs=en%2DGB&wopisrc=https%3A%2F%2Fmodgovuk.sharepoint.com%2Fsites%2FDINs%2F_vti_bin%2Fwopi.ashx%2Ffiles%2Fa3e949cb816149efa3cbffb5bbc7f98a&wdpid=7b22d6ce&wdenableroaming=1&mscc=1&hid=292CDEA0-70EB-7000-5C37-100E7A9CA28A&wdorigin=Other&jsapi=1&jsapiver=v1&newsession=1&corrid=26442e10-3e7b-463c-84b3-0880a72576d3&usid=26442e10-3e7b-463c-84b3-0880a72576d3&sftc=1&cac=1&mtf=1&sfp=1&instantedit=1&wopicomplete=1&wdredirectionreason=Unified_SingleFlush&rct=Normal&ctp=LeastProtected#_ftnref4) RFA96, Part VII Recall for Service of Officers and Former Serviceman, Section 77

[[5]](https://ukc-word-edit.officeapps.live.com/we/wordeditorframe.aspx?ui=en%2DGB&rs=en%2DGB&wopisrc=https%3A%2F%2Fmodgovuk.sharepoint.com%2Fsites%2FDINs%2F_vti_bin%2Fwopi.ashx%2Ffiles%2Fa3e949cb816149efa3cbffb5bbc7f98a&wdpid=7b22d6ce&wdenableroaming=1&mscc=1&hid=292CDEA0-70EB-7000-5C37-100E7A9CA28A&wdorigin=Other&jsapi=1&jsapiver=v1&newsession=1&corrid=26442e10-3e7b-463c-84b3-0880a72576d3&usid=26442e10-3e7b-463c-84b3-0880a72576d3&sftc=1&cac=1&mtf=1&sfp=1&instantedit=1&wopicomplete=1&wdredirectionreason=Unified_SingleFlush&rct=Normal&ctp=LeastProtected#_ftnref5) RFA96, Part III Section 27

[[6]](https://ukc-word-edit.officeapps.live.com/we/wordeditorframe.aspx?ui=en%2DGB&rs=en%2DGB&wopisrc=https%3A%2F%2Fmodgovuk.sharepoint.com%2Fsites%2FDINs%2F_vti_bin%2Fwopi.ashx%2Ffiles%2Fa3e949cb816149efa3cbffb5bbc7f98a&wdpid=7b22d6ce&wdenableroaming=1&mscc=1&hid=292CDEA0-70EB-7000-5C37-100E7A9CA28A&wdorigin=Other&jsapi=1&jsapiver=v1&newsession=1&corrid=26442e10-3e7b-463c-84b3-0880a72576d3&usid=26442e10-3e7b-463c-84b3-0880a72576d3&sftc=1&cac=1&mtf=1&sfp=1&instantedit=1&wopicomplete=1&wdredirectionreason=Unified_SingleFlush&rct=Normal&ctp=LeastProtected#_ftnref6) The Reserve Land Forces Regulations Pt2 Chap8

[[7]](https://ukc-word-edit.officeapps.live.com/we/wordeditorframe.aspx?ui=en%2DGB&rs=en%2DGB&wopisrc=https%3A%2F%2Fmodgovuk.sharepoint.com%2Fsites%2FDINs%2F_vti_bin%2Fwopi.ashx%2Ffiles%2Fa3e949cb816149efa3cbffb5bbc7f98a&wdpid=7b22d6ce&wdenableroaming=1&mscc=1&hid=292CDEA0-70EB-7000-5C37-100E7A9CA28A&wdorigin=Other&jsapi=1&jsapiver=v1&newsession=1&corrid=26442e10-3e7b-463c-84b3-0880a72576d3&usid=26442e10-3e7b-463c-84b3-0880a72576d3&sftc=1&cac=1&mtf=1&sfp=1&instantedit=1&wopicomplete=1&wdredirectionreason=Unified_SingleFlush&rct=Normal&ctp=LeastProtected#_ftnref7) AP3392 Vol 7 Pt 1 Ch 9

[[8]](https://ukc-word-edit.officeapps.live.com/we/wordeditorframe.aspx?ui=en%2DGB&rs=en%2DGB&wopisrc=https%3A%2F%2Fmodgovuk.sharepoint.com%2Fsites%2FDINs%2F_vti_bin%2Fwopi.ashx%2Ffiles%2Fa3e949cb816149efa3cbffb5bbc7f98a&wdpid=7b22d6ce&wdenableroaming=1&mscc=1&hid=292CDEA0-70EB-7000-5C37-100E7A9CA28A&wdorigin=Other&jsapi=1&jsapiver=v1&newsession=1&corrid=26442e10-3e7b-463c-84b3-0880a72576d3&usid=26442e10-3e7b-463c-84b3-0880a72576d3&sftc=1&cac=1&mtf=1&sfp=1&instantedit=1&wopicomplete=1&wdredirectionreason=Unified_SingleFlush&rct=Normal&ctp=LeastProtected#_ftnref8) 2022DIN09-016 Long Service and Good Conduct Medal - Extension to Ex-Regular Armed Forces Personnel on Full Time Reserve Service

Annex A

**VRSM Reckonable Service Rates Ready Reckoner**

|  |  |  |  |
| --- | --- | --- | --- |
| **Serial** | **Types of Service Engagement** | **Pro Rata Time Basis** | **Remarks** |
| **a)** | **b)** | **c)** | **d)** |
| 1 | Service over age 18 in Royal Naval Reserve (RNR), Royal Marines Reserve, Army Reserve, Royal Auxiliary Air Force (RAuxAF), Royal Air Force Reserve (RAFR) including Voluntary Training or Other Duties (VTOD) and Additional Duties Commitments (ADC) | 100% | a. Service in Commonwealth Auxiliary Forces has equal value.  b. Service claimed must not have been counted towards the award of any other long service award. |
| 2 | Service in Ulster Defence Regiment (UDC) or Royal Irish Regiment (R IRISH) Home Service (HS) (PT) | 100% | Such service must not have counted towards the award of the UDR Medal or Northern Ireland Home Service (NI HS) Medal |
| 3 | Mobilised service, FTRS or any combination of these forms of service | 100% | Only the first five years of such aggregated service may count at this value. For service over five years go to serial seven. |
| 4 | Service in the NRPS | 67% |  |
| 5 | Service under age 18 as at Serial 1 Columns (b) & (d) | 50% |  |
| 6 | Service as an Officer Cadet in University Officer Training Corps (UOTC), University Royal Naval Units (URNU), University Air Squadrons (UAS), Defence Technical Undergraduate Scheme (DTUS) and/or Defence STEM Undergraduate Scheme (DSUS). | 50% | Also applies to Medical & Dental students granted OCdt status in the Reserve Forces |
| 7 | Service as a member of the URNU Training Cadre (Training Officer or Training Senior Rating) | 50% |  |
| 8 | Mobilised service & FTRS or any combination | 50% | Applies to service defined at Serial 3 beyond the five years, aggregated, service point |
| 9 | Former Regular service in RN, Army, RAF | 50% | a. Only five years’ such service may count.  b. Such service must not have counted towards the award of another long service award |
| 10 | Service as a uniformed Adult Volunteer in the MOD Sponsored Cadet Forces | 0% | May only count towards the Cadet Force Medal. |
| 11 | Legacy Short Service Volunteer Commissions (SSVC) and Special S Type Engagements (SSE) | 100% | Beyond Five years becomes 50% |

Annex B

**Volunteer Reserve Service Medal - Frequently Asked Questions**

**Q1. Are Sponsored Reserves eligible to receive the VRSM?**

A. Yes, if the service is deemed efficient. MODMO may need to request further information from you regarding your employment.

**Q2. Are Reservists on High Readiness Reserve (HRR) commitments eligible to receive the VRSM?**

A. Yes, if the Reservist has an active agreement and the service is deemed efficient.

**Q3. I am on a Voluntary Employment for Regular Reserve (VeRRs) commitment. Why am I not entitled to a VRSM?**

A. VeRRs is a voluntary non-binding commitment for Ex-Regular Reserve Forces personnel therefore time spent on this commitment is not accruable towards the VRSM. Appropriate recognition for this commitment type is currently under consideration.

**Q4. I have undertaken a Voluntary Training or Other Duties (VTOD) commitment. Am I eligible to receive the VRSM?**

A. Periods of service on VTOD within any given annual training year will be deemed as efficient provided you have achieved a Certificate of Efficiency and/or received a Bounty payment.

**Q5. Why are the RAF Civilian Component (CC) not entitled to the VRSM?**

A. Time spent in the RAF (CC) is not accruable towards a VRSM. It was decided through consultation with RF&C, DS Sec and the sServices that the status of the RAF(CC) eligibility would remain unchanged. This commitment type may be in scope at a future review of the VRSM.

**Q6. Why was it decided that 28 days Additional Duties Commitment (ADC), mobilised or FTRS service as a Volunteer Reserve in a training year would deem the rest of my periods of service in that same training year, as efficient?**

A. Broadening the scope of efficient service improves the inclusivity of the VRSM for the varied Reservist commitment types. The period of 28 days was agreed by single Services as it is equitable between the training requirements which vary from service to service.

**Q7. I have had Regular, Volunteer Reserve service, and periods of FTRS. What medal does this count towards?**

A. As you have had periods of both Regular and Volunteer Reserve service, you can choose whether your FTRS time can count towards either the VRSM or LS&GCM or subsequent clasps. Volunteer Reserve time does not count towards the LS&GCM.

**Q8. I served for 11 months as a Volunteer Reserve and then mobilised for 26 days; this is short of the 28 days required to count my 11 months as efficient, so I have lost out.**

A. As you had fulfilled most of your training year as a Volunteer Reserve, you should have received a CofE for completing your training commitments before mobilising. If this is not the case, please speak to your unit admin staff regarding adding this to your JPA record or obtain a waiver[[1]](https://ukc-word-edit.officeapps.live.com/we/wordeditorframe.aspx?ui=en%2DGB&rs=en%2DGB&wopisrc=https%3A%2F%2Fmodgovuk.sharepoint.com%2Fsites%2FDINs%2F_vti_bin%2Fwopi.ashx%2Ffiles%2Fa3e949cb816149efa3cbffb5bbc7f98a&wdpid=7b22d6ce&wdenableroaming=1&mscc=1&hid=D62EDEA0-1039-7000-5892-72513E9FB9D4&wdorigin=BrowserReload&jsapi=1&jsapiver=v1&newsession=1&corrid=69e0362f-8016-4bab-99ea-31511cfe4cd1&usid=69e0362f-8016-4bab-99ea-31511cfe4cd1&sftc=1&cac=1&mtf=1&sfp=1&instantedit=1&wopicomplete=1&wdredirectionreason=Unified_SingleFlush&rct=Normal&ctp=LeastProtected#_ftn1).

**Q9. I am an ex-Regular who is now serving on a FTRS commitment, do I qualify?**

A. No. Since March 2022, when the qualifying criteria for the Long Service & Good Conduct Medal was extended for ex-Regular FTRS personnel, you will only be able to count your FTRS service towards a VRSM if you become a Part Time Volunteer Reserve.

**Q10. I am an ex-Regular that moved straight onto FTRS but was awarded my VRSM in 2015, am I entitled to my first clasp?**

A. As FTRS could not previously be counted towards the LS&GCM prior to March 2022, it was counted towards the VRSM. You can choose whether the remaining FTRS time will go towards a clasp to the VRSM or towards an LS&GCM if you don’t have one. Those ex-regulars who serve on FTRS now but have not already received the VRSM can only count FTRS time towards the LS&GCM unless they have had a period of Part Time Volunteer Reserve.

**Q11. I received a VRSM for FTRS service, but I have never been a Part Time Volunteer Reserve. Now that FTRS can count towards the LS&GC Medal can I send the VRSM back and reclaim the time used towards my LS&GC Medal?**

A. No, however any subsequent unused FTRS time can be used towards the LS&GCM or a Clasp to the VRSM.

**Q12. What will happen if it is identified that previous calculations for either my medal or clasp/s was incorrect?**

A. If a recalculation results in the qualification date being **later** than previously thought, as this is consigned to history, the date will remain extant, and time will begin to count from the day after the medal or last clasp was awarded. If a recalculation results in your medal or clasp being earned **earlier** than thought, any unused time will be counted towards the next clasp. If your VRSM qualification date is incorrect the inscription details on your medal/clasp(s) will not be corrected, but JPA will be updated with the corrected dates.

**Q13. I have a disciplinary offence recorded in 2018. When will I qualify for my VRSM?**

A. A disciplinary marker on your record may result in you being deemed ineligible to receive the VRSM or for a period of paid service being deemed to be non-qualifying.

**Q14. I have a disciplinary marker on JPA which I dispute and is making me ineligible for the VRSM. How can I resolve this?**

A. You will need to go via your chain of command to agree to have your unit admin staff remove this from JPA. If successful, please reapply.

**Q15. I have an outstanding application for a VRSM, but I think that I may be ineligible as I never served a period of Part Time Volunteer Reserve service. Do I now need to apply for a LS&GCM medal or clasp, or will this happen automatically?**

A. If during the assessment process MODMO identify that you are entitled to a different long service medal, the MOD Medal Office will contact you and inform you of next steps i.e., whether an application is required or whether a medal can be automated without this.

**Q16. Is time spent in the Army Reserve Reinforcement Group (ARRG) accruable towards the VRSM?**

A. Time spent on ARRG one counts as qualifying service towards the VRSM provided the service is efficient. Time spent in ARRG two, three and four does not count as qualifying service. Time spent in ARRG five does not count as qualifying service; ARRG five Service Personnel will be considered for long service and efficiency medallic recognition through their FTRS service.

**Q17. I have a gap in service during an annual training year whilst transitioning from the Regulars to joining the Volunteer Reserves. This was due to an administrative delay. Will this gap also be reckonable, as I achieved a Certificate of Efficiency, Bounty and had almost three months of Regular paid service in the training year?**

A. No. Any break in service will not be reckonable towards any long service & efficiency medal including the VRSM. However, provided the break does not exceed three years it will not be considered a break in the continuity of service therefore previous service will be reckonable towards the VRSM and it clasps.

**Q18. My time after five years of FTRS is half rated. What is the rationale for this?**

A. By counting any FTRS time at ½ rate after five years means that those who make a career of FTRS are required to serve for 15 years before they receive a long service medal. This is in line with Regular SP or Regular Reservists who are required to serve for 15 years before being awarded the LS&GCM.

**Q19. Why has the half rating of time, continuity of service and inclusion of VeRR not been clarified in this DIN?**

A. The issues of half rating time, continuity of service and inclusion of other groups are all items which have been identified as requiring further review. However, if changes were made to these items, it would require a resigning of the Royal Warrant. As this clarification DIN has been written to confirm how the existing policy should be applied, there have been no fundamental changes to the overarching policy.

[]](https://ukc-word-edit.officeapps.live.com/we/wordeditorframe.aspx?ui=en%2DGB&rs=en%2DGB&wopisrc=https%3A%2F%2Fmodgovuk.sharepoint.com%2Fsites%2FDINs%2F_vti_bin%2Fwopi.ashx%2Ffiles%2Fa3e949cb816149efa3cbffb5bbc7f98a&wdpid=7b22d6ce&wdenableroaming=1&mscc=1&hid=D62EDEA0-1039-7000-5892-72513E9FB9D4&wdorigin=BrowserReload&jsapi=1&jsapiver=v1&newsession=1&corrid=69e0362f-8016-4bab-99ea-31511cfe4cd1&usid=69e0362f-8016-4bab-99ea-31511cfe4cd1&sftc=1&cac=1&mtf=1&sfp=1&instantedit=1&wopicomplete=1&wdredirectionreason=Unified_SingleFlush&rct=Normal&ctp=LeastProtected#_ftnref1) [1]RNR/RMR end of annual year training board consider CofE waiver requests. Army Reserve empower the Chain of Command to waive CofE requirements in mitigating circumstances. RAuxAF/RAFR only apply a waiver in circumstances such as maternity leave.