




Shimano Hollowtech 11 speed Crank Arms for bicycles

Aspect	Details
Images	 <p>Ultegra FC-6800 Crankset Dura-Ace FC-9000 Crankset Ultegra FC-R8000 Crankset</p> <p>Dura-Ace FC-R9100 Crankset Dura-Ace FC-R9100P Crankset</p>
Alert Number	2309-0122
Product Type	Hobby / sports equipment - Bicycle cranksets
Product Identifiers	<p>Brand: Shimano DURA ACE and ULTEGRA</p> <p>Affected models: FC-6800 – ULTEGRA, FC-9000 - DURA-ACE , FC-R8000 - ULTEGRA , FC-R9100 - DURA-ACE, FC-R9100P - DURA-ACE</p> <p>Sales period: 2012 to 30 June 2019</p> <p>Affected production codes: KF, KG, KH, KI, KJ, KK, KL, LA, LB, LC, LD, LE, LF, LG, LH, LI, LJ, LK, LL, MA, MB, MC, MD, ME, MF, MG, MH, MI, MJ, MK, ML, NA, NB, NC, ND, NE, NF, NG, NH, NI, NJ, NK, NL, OA, OB, OC, OD, OE, OF, OG, OH, OI, OJ, OK, OL, PA, PB, PC, PD, PE, PF, PG, PH, PI, PJ, PK, PL, QA, QB, QC, QD, QE, QF, QG, QH, QI, QJ, QK, QL, RA, RB, RC, RD, RE and RF</p>
Product Description	Five models of bicycle crank arms.
Country of Origin	Japan
Counterfeit	Genuine
Risk Type	Injuries
Risk Level	Medium
Risk Description	<p>The product presents a risk of injuries as it has been identified that the outer cover of the crank arm may start to separate from the main crank arm body, posing potential fall and injury hazards to consumers.</p> <p>The affected products do not meet the requirements of the General Product Safety Regulations 2005.</p>
Corrective Measures	<p>Modification programme.</p> <p>Shimano Europe has established an inspection and replacement programme. If a crank arm fails inspection, Shimano Europe will provide a replacement of equal or greater value than the previous crank arm, at Shimano Europe's sole expense.</p>



Office for Product
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Product Safety Report

	Users should consult the consumer notice to check whether the inspection programme applies to their crank set. Further information on the corrective action can be found in the consumer notice at the following link: https://bike.shimano.com/en-EU/information/customer-services/corrective-actions/important-safety-notice-11-speed-hollowtech-road-cranksets-inspection-program.html
Online Marketplace	N/A
Notifier	Office for Product Safety and Standards.