



# MEDICINES NOTIFICATION

## CLASS 4 MEDICINES DEFECT INFORMATION

### Caution in Use Retail/Pharmacy/Wholesaler Level

Date: 27 September 2023

EL (23)A/37

Our Ref: MDR 191-09/23

Dear Healthcare Professional,

### Max Remedies Ltd

Max Healthcare Paracetamol 500 mg Capsules

PL 31308/0004

Batch No	Expiry Date	Pack Size	First Distributed
EG22PAA039	Nov 2025	16 Capsule Pack	Mar 2023
EG22PAA040	Nov 2025	16 Capsule Pack	Mar 2023
EG22PAA041	Nov 2025	16 Capsule Pack	Mar 2023
EG23PAA001	Dec 2025	16 Capsule Pack	May 2023
EG23PAA002	Dec 2025	16 Capsule Pack	May 2023
EG23PAA003	Dec 2025	16 Capsule Pack	May 2023
EG23PAA004	Dec 2025	16 Capsule Pack	May 2023
EG23PAA005	Dec 2025	16 Capsule Pack	May 2023
EG23PAA006	Dec 2025	16 Capsule Pack	May 2023
EG23PAA010	Feb 2026	16 Capsule Pack	June 2023
EG23PAA011	Feb 2026	16 Capsule Pack	June 2023
EG23PAA012	Feb 2026	16 Capsule Pack	June 2023
EG23PAA013	Feb 2026	16 Capsule Pack	June 2023
EG23PAA014	Feb 2026	16 Capsule Pack	June 2023
EG23PAA015	Feb 2026	16 Capsule Pack	July 2023
EG23PAA016	April 2026	16 Capsule Pack	July 2023
EG23PAA017	April 2026	16 Capsule Pack	July 2023
EG23PAA018	April 2026	16 Capsule Pack	July 2023
EG23PAA019	April 2026	16 Capsule Pack	July 2023
EG23PAA020	April 2026	16 Capsule Pack	July 2023
EG23PAA021	April 2026	16 Capsule Pack	July 2023

Active Pharmaceutical Ingredient: Paracetamol

#### Brief description of the problem

Max Remedies has identified an infrequent printing error relating to the Braille text printed on the cartons. Some characters may be incorrect leading to potential misinterpretation of the contents/strength of the product.



# Medicines & Healthcare products Regulatory Agency

Specific examples of the types of error reported include:

Observed Incomplete Braille	Potential Misinterpretation
T from PARACETAMOL	Read as "PARACEJAMOL"
L from CAPSULES	No equivalent character
U from CAPSULES	Read as "." or "-"
P from PARACETAMOL	Read as "FARACETAMOL"
0 from 500	Read as "50:"
0 from 500	Read as "50-"
U from CAPSULES	Read as "." or "-"
M from mg	No equivalent character
M from mg	Read as "fg"
P from CAPSULES	Read as "CAFSULES"
P from CAPSULES	Read as "CA/SULES"

## Advice for healthcare professionals and retailers

We would advise that blind and/or partially sighted patients are instructed to follow the directions outlined in the PIL as normal and if there are concerns, they should consult with their carer, or alternatively contact Max Remedies. The quality of the capsules is not impacted by this defect and all written information on the packs is correct.

## Advice for patients

Blind and/or partially sighted patients are advised that these are paracetamol 500 mg capsules and should be taken as directed in the PIL. If there are concerns, consult with your carer, or alternatively contact Max Remedies. The quality of the capsules is not impacted by this defect.

Patients who experience adverse reactions or have any questions about the medication should seek medical attention. Any suspected adverse reactions should also be reported via the [MHRA Yellow Card scheme](#).

## Further Information

For medical information enquiries or stock control enquiries please email [Gary.Elliott@ivcbrunel.co.uk](mailto:Gary.Elliott@ivcbrunel.co.uk) or telephone 07720740832

Recipients of this notice should bring it to the attention of relevant contacts by copy of this notice. NHS regional teams are asked to forward this to community pharmacists and dispensing general practitioners for information.

Yours faithfully

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