

Department for Energy Security & Net Zero

## The DESNZ Public Attitudes Tracker Have your say, inform key decisions

The DESNZ Public Attitudes Tracker is an official Government study that allows your views to be heard on a wide range of issues affecting how people live and work in the UK.

Please answer as honestly as you can. If you would prefer not to answer a question, you have the option to leave it blank.

## Who should complete the questionnaire?

Up to four people in your household can complete the questionnaire as long as they are all aged 16 or over. If you need more paper questionnaires, please use the contact details in your invitation letter.

Please read the rest of the information on this page, then turn over to start the survey.

#### How do I fill in the questionnaire?

- 1. Most questions can be answered by putting a cross in the box next to the answer that applies to you, like this:
- 2. Some questions will ask you to: **○** Please cross <u>one</u> box only and some will ask you to:
   **○** Please cross <u>all</u> boxes that apply.
- 3. Some questions may not apply to you and you will be taken to the next one that does by following an arrow like this: Go to Q50 or a box like this: Go to Q26
- 4. Please try to answer every question that applies to you. If you cannot remember or do not know, please cross the relevant box where shown or leave the question blank.
- 5. If you change your mind about an answer you have given, completely block out the box you have crossed like this, and then put a cross in your preferred box.
- 6. Please use black or blue ink to complete the questionnaire.

#### Where can I get more information?

- : www.patsurvey.co.uk
- 🖀: 0800 051 0887 (9am to 5pm)
- 🖾: patsurvey@kantar.com

Please be assured that all your answers will be treated as strictly confidential and will only be used for research purposes. You will not be identified by your answers in any way. All data will be processed in accordance with the MRS Code of Conduct and Data Protection law. Information about how your data is processed and your rights is available in the privacy policy enclosed with your invitation letter. You can also access our privacy policy at:

https://patsurvey.co.uk/privacypolicy.html

## KANTAR PUBLIC

June 2023

Sec	tion A: About You		Q5	What is your age?
In this first section, we would like to find out a little about you and your household. The information is used to understand				Please write in your age below. The second
the	experiences of differen	nt groups and	06	Which of the following age bands are
	not identify you or an Isehold.	yone in your	Q6	Which of the following age bands are you in?
Q1	Including yourself, ho aged 16 or over are of your household? 1 2 3 4 5			<ul> <li>20 to 24</li> <li>25 to 34</li> <li>35 to 44</li> <li>45 to 54</li> <li>55 to 64</li> <li>65 to 74</li> <li>75 or over</li> </ul>
	_	_		
			Q7	Would you describe yourself as
Q2	Are you living with so household as a couple			🗖 Male
	□ Yes			Female
	🔲 No 🗢 Go to Q4			Prefer to self-describe – please specify
Q3	Are you married or in partnership with this			
	☐ Yes			
	🔲 No			
Q4	How many children a currently live in your			
	0	□ 6		
	□ 1	□ 7		
	□ 2	□ 8		
	3	□ 9		
	□ 4	□ 10 or more		
	□ 5			

Section B: Genera	Environment	al	lssues
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Next are some questions about your general attitudes towards environmental issues.

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<b>Q8</b>	How concerned, if at all, are you about climate change, sometimes referred to as 'global warming'?
	Very concerned
	Fairly concerned
	Not very concerned
	□ Not at all concerned
	Don't know
Q9	The UK government is aiming to reduce UK greenhouse gas emissions to 'net zero' by 2050. This will involve significantly reducing emissions produced by our industries, transport, food, and homes. Any remaining emissions will be balanced by actions that reduce greenhouse gases already in the atmosphere, such as planting trees.
	Before today, how much, if anything, did you know about the concept of 'net zero'?
	Never heard of this
	Hardly anything but I've heard of this
	□ A little
	A fair amount
	□ A lot
Q10	The next question is about renewable energy. This includes a number of different forms of energy, such as wind power, solar energy and biomass.

Do you support or oppose the use of renewable energy for providing our electricity, fuel and heat?

Strong	ly support
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- □ Support
- □ Neither support nor oppose
- Oppose
- Strongly oppose
- Don't know

Q11	In the lead up to 2050, the way we heat almost all of our homes and buildings will need to change in order to reach the UK government's Net Zero target.
	Before today, how much, if anything, did you know about this?
	Never heard of this
	Hardly anything but I've heard of this
	□ A little
	A fair amount
	□ A lot
Q12	The next question is about low-carbon heating systems.

By this we mean environmentally friendly heating systems which no longer rely on conventional gas central heating but instead use energy from low-carbon alternatives such as hydrogen, the sun, or heat pumps which draw heat from the ground, air or water to heat your home.

Before today, how much, if anything, did you know about low-carbon heating systems?

- □ Never heard of this
- □ Hardly anything but I've heard of this
- □ A little
- 🔲 A fair amount
- 🗆 A lot

#### Q13 Thinking now about your everyday life, do you do any of these things?

- ➡ Please cross <u>all</u> boxes that apply
- Choose to walk or cycle instead of using a car
- Choose to use public transport instead of using a car
- Avoid/minimise throwing away food
- Recycle household waste
- Drive an electric or hybrid car
- □ Think about the energy efficiency of products and appliances when making a purchase
- Minimise the energy you use at home (for example washing at lower temperatures, switching off lights)
- □ None of the above

And now a few questions about climate change, also known as global warming. By climate change we mean a long-term shift in the planet's weather patterns and rising average global temperatures.

# Q14 If <u>most people</u> in the UK did the following, which <u>three</u> of these do you think would have the biggest impact on tackling climate change in the UK?

## Please cross up to <u>three</u> boxes

- Choose to walk or cycle more instead of using a car
- Choose to use public transport more instead of using a car
- Avoid/minimise throwing away food
- Recycle household waste
- □ Install low carbon heating systems at home (for example a heat pump)
- Drive an electric or hybrid car
- □ Think about the energy efficiency of products and appliances when making a purchase
- Minimise the energy used at home on a daily basis (for example washing at lower temperatures, switching off lights)
- □ Install insulation/draught proofing at home
- □ None of these will have an impact on climate change
- □ I don't think there is such a thing as climate change
- Don't know

## Q15 And now a few questions about trust in information sources. How much do you trust each of the following to provide accurate information about climate change?

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➡ Please cross <u>one</u> box per row

	Trust a great deal	Trust to some extent	Do not have much trust	Do not trust at all	Don't know / It depends
Newspapers or newspaper websites					
TV news such as BBC, ITV, Sky					
Social media such as Facebook, Twitter					
TV and radio documentaries					
UK Government					
Scientists working at universities					
Scientific organisations such as Royal Society, Met Office					
Charities, Environmental or Campaign groups such as Greenpeace, Friends of the Earth					

## **Q16** How much do you agree or disagree with the following statements?

Solution Please cross one box per row ☑

	Strongly agree	Slightly agree	Neither agree nor disagree	Slightly disagree	Strongly disagree	Don't know
It's not worth doing things to help reduce climate change if others don't do the same						
There is so much conflicting information about climate change it is difficult to know what to believe						
If everyone does their bit, we can reduce the effects of climate change						
I have the ability to make changes in my life that could help reduce climate change						
The media exaggerates the impacts of climate change						

## Section D: Net Zero

Q17	And now thinking again about the UK government's aim to reduce UK greenhouse
	gas emissions to Net Zero by 2050 to tackle climate change. This will involve large
	changes to the way we produce and use energy in homes, businesses and transport.
	What impact do you think the UK's transition to Net Zero might have on the UK
	economy?

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#### Please cross <u>one</u> box in each row

	The impact on the UK economy will be positive	The impact on the UK economy will be negative	There will be no change	Don't know
In the short term (1-2 years)				
In the long term (10 or more years)				

## Q18 And what impact do you think that the UK's transition to Net Zero might have on your regular living expenses (for example energy, food, travel)?

## ➡ Please cross <u>one</u> box in each row

	My regular living expenses will increase	My regular living expenses will decrease	There will be no change	Don't know
In the short term (1-2 years)				
In the long term (10 or more years)				

## Q19 How confident are you that the UK is on track to meet its Net Zero target by 2050?

- □ Very confident
- □ Fairly confident
- □ Not very confident
- Not at all confident
- 🔲 Don't know

## Section E: Energy Bills

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Q20	The next question is about smart meters.
	Smart meters are a type of gas and/or electricity meter which automatically send meter readings to your energy supplier and usually come with a monitor or screen (digital in-home display), that provides information about your energy usage. Smart meters also allow prepayment customers to top up their credit online and over the phone.
	Does your household have a smart meter?
	Yes
	□ No
	Don't know
Q21	And now a few questions about energy bills. How does your household usually pay for the energy supplied to your home? If you pay using different methods for electricity and gas, please select both. Please cross <u>all</u> that apply 🗵
	Direct debit/standing order
	Pay on receipt of bills by cash/cheque/debit or credit card
	Prepayment meter using a key, card or app
	□ Other
	Don't know
Q22	Over the last three months, how worried, if at all, have you been about paying for energy bills (gas/electricity)?
	Please cross <u>one</u> box only
	□ Very worried
	Fairly worried
	□ Not very worried
	□ Not at all worried
	□ Not applicable/Don't know

Q23	Which, if any, of the following actions have you taken in recent months because of the increase in the cost of your energy bills?
	⇒ Please cross <u>all</u> that apply
	I've missed important journeys to save money on fuel or fares
	I've reduced my electricity / heating usage to an uncomfortable level
	I've reduced my electricity / heating usage, but not to an uncomfortable level
	I've used a food bank
	I've skipped meals
	I've fallen behind on paying energy bills
	I've fallen behind on paying other household bills or rent/mortgage
	I've taken out loans or used credit cards more often
	I've asked friends or family for money
	□ Other (please specify )
	None of the above
	Don't know
Q24	And now some questions about energy use in the home.
	How much thought, if any, would you say you give to saving energy in your home?
	A lot
	A fair amount
	Not very much

□ None at all

# Q25 How often, if at all, do you personally do any of the following? ⇒ Please cross <u>one</u> box in each row

	Always	Very often	Quite often	Occasionally	Never	Not applicable to me	Don't know
Leave the lights on when you are not in the room							
Boil the kettle with more water than you are going to use							
Wash clothes at 30 degrees or lower							

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Q26	Which of these statements comes closest to your view?	
	Compared to two years ago, I use energy	
	Much more efficiently	
	A bit more efficiently	
	About the same	
	A bit less efficiently	
	Much less efficiently	
	Don't know	
Q27	And <u>within the last two years</u> , have you made any of the following changes to home to reduce your energy use at home? Please cross <u>all</u> that apply ⊠	your
	Made small changes to my home to reduce energy use (such as using energy efficient lightbulbs, draught excluders)	io to
	Made large changes to my home to reduce energy use (such as installing insulation or a heat pump)	Q28
	□ No such changes made	io to
	Not applicable – I am not responsible for these types of decision	Q29
Q28	And did you make these changes as a result of a rise in energy prices?	
	Changes were mainly because of rises in energy prices	
	Changes were partly because of rises in energy prices	
	I would have made these changes anyway	
	Don't know	

Q29 How much would you say you know about the most effective ways to reduce energy use in your home?

- □ Nothing
- □ Hardly anything
- □ A little
- □ A fair amount
- 🗆 A lot
- Don't know

Q30	And do you feel you know enough about the most effective ways to reduce energy use in your home, or would you like to know more?
	I would like to know more about this
	I am not interested in finding out more about this.
	Don't know

Q31 In the last year, many households have experienced increased energy bills. The government has provided financial support to households to help with the rise in energy bills. Which of the following statements comes closest to your viewpoint? If energy prices were to remain high....

- □ The government should provide support to **all** households
- □ The government should provide support to **some** households depending on need
- □ The government should not provide support to any households.
- Don't know

## **Section F: Energy**

Q32 Now some questions about how concerned you are about various things happening in the future. By 'the future' we mean the next 10-20 years.

So, how concerned, if at all, are you about...

➡ Please cross <u>one</u> box in each row

	Very concerned	Fairly concerned	Not very concerned	Not at all concerned	Don't know
Steep rises in energy prices in the future					
Power cuts becoming more frequent in the future					

## Q33 And still thinking about the next 10-20 years, how concerned, if at all, are you about...

## ➡ Please cross <u>one</u> box in each row

	Very concerned	Fairly concerned	Not very concerned	Not at all concerned	Don't know
UK supplies of fossil fuels (such as coal, oil or gas) not being sufficient to meet the UK's demand for them					
The UK not investing quickly enough in alternative sources of energy					
The UK not developing technology to get the most out of its existing sources of fossil fuels					

Q34	And still thinking about the next 10-20 years, how concerned, if at all, are you the UK being too dependent on energy from other countries?	u about						
	Very concerned	Go to						
	Fairly concerned	Q35						
	Not very concerned							
	□ Not at all concerned	Go to Q36						
	Don't know							
Q35	Q35 You said that you are very or fairly concerned about the UK being too dependent on energy from other countries. When you gave this answer, were you thinking about specific energy types?							
	Please cross <u>all</u> boxes that apply							
	Electricity							
	□ Gas							
	□ Oil							
	Other source (please specify)							
	□ No specific sources							
	□ Don't know							
Q36	How much do you agree or disagree with the following statement?							

The UK should produce less of its own oil and gas, even if that means we need to buy more fuel from other countries.



- □ Slightly agree
- □ Neither agree nor disagree
- □ Slightly disagree
- Strongly disagree
- 🔲 Don't know

As the UK increases the amount of electricity generated from low carbon and renewable sources, more electricity network infrastructure will be required to transfer electricity from where it is generated to where it is needed.

This will include pylons, overhead power lines, and substations.

Substations are sites which connect the main network to the distribution networks that supply homes and businesses. This includes sites that connect the offshore electricity transmission network onshore.

Q37 Before today how much, if anything, did you know about the need to build more electricity network infrastructure as part of the UK's transition to low carbon and renewable energy?

- □ Never heard of this
- Hardly anything but I've heard of this
- □ A little
- □ A fair amount
- 🗌 A lot
- Don't know

Q38 Now imagine that there are plans for new electricity network infrastructure to be constructed in your local area. This could include building a substation and large visible steel pylons supporting overhead power lines.

How happy or unhappy would you be about this? If you already have this in your local area, answer on the basis of how you feel about this now.

<ul> <li>Very happy</li> <li>Fairly happy</li> </ul>	Go to Q39
I wouldn't mind either way	Go to Section G
<ul> <li>Fairly unhappy</li> <li>Very unhappy</li> </ul>	Go to Q39
<ul> <li>Not applicable - I don't think this would be possible in my local area</li> <li>Not applicable - I don't know enough about this</li> </ul>	Go to Section G

## Q39 You said you would be very or fairly happy for electricity network infrastructure to be built in your local area. Why is this?

## Solution State Contract State Co

- □ It would enable more sustainable sources of power to be used
- □ I think existing infrastructure needs updating/modernising
- □ I believe it would lead to cheaper energy bills
- □ I think it would create jobs
- □ I think it would benefit the UK economy
- □ I think it would lead to lower dependence on foreign energy sources
- Other reason (please specify )

Don't know

Now go to Section G

Q40	You said you would be very or fairly unhappy for electricity transmission network infrastructure to be built in your local area. Why is this?
	Please cross <u>all</u> boxes that apply
	□ I don't think it is necessary as I don't think we need to reduce carbon emissions
	I'm concerned that this will increase electricity bills
	I'm concerned about the impact on local plant and animal life
	I don't think it would benefit the local economy
	I don't think it would benefit the local community
	I'm concerned it would impact on the view/be unattractive
	I'm concerned that the infrastructure will be noisy
	I'm concerned it might affect house prices in my area
	I'm concerned about the impact on my health
	I'm concerned about disruption caused by the construction of the infrastructure
	Other reason (please specify)

Don't know

## Section G: A Little More About You

Finally, a few questions about you and your circumstances.

All the answers you give will be kept completely confidential and will be used for research purposes only, to help us categorise the answers you have already given.

We appreciate these questions may be sensitive and therefore, if you would prefer not to answer a question, you have the option to leave it blank.

# Q41 Does your household own or rent the accommodation where you live? □ Own outright □ Own with a mortgage or loan □ Part-own and part rent (shared ownership) □ Part-own and part rent (shared ownership) □ Rent it (with or without housing benefit) □ Live here rent-free □ Live here rent-free □ Go to Q43 □

## Q42 Who is your landlord?

- Please cross <u>one</u> box only
- □ The local authority or council or ALMO
- A housing association, RSL, charitable trust or Local Housing Company
- Employer (organisation) of a household member
- Another organisation
- Relative or acquaintance of any current household member from before this tenancy started
- Employer (individual) of a household member
- Another individual private landlord

## Q43 Do you (and your household) live in...

## A whole house or bungalow that is:

- detached
- semi-detached
- terraced (including end-terrace)

#### A flat, maisonette or apartment that is:

- in a purpose-built block of flats or tenement
- part of a converted or shared house (including bedsits)
- part of another converted building (for example, former school, church or warehouse)
- in a commercial building (for example, in an office building, hotel, or over a shop)

## A mobile or temporary structure:

- a caravan or other mobile or temporary structure
- Some other type of accommodation

Q44 What is your highest qualification? Please include your highest educational, professional or vocational q	ualification.
Degree level or above	
Another kind of qualification	
No qualifications	
Don't know	
Q45 How often do you use the internet?	
$\Box$ Almost all the time	
Many times a day	
About once a day	
☐ Several times a week	
☐ Less often	
□ Never	
Q46 What is your current working status?	
C Please cross <u>one</u> box only ⊠	
Working full time (30 or more hours a week)	
Working part time (less than 30 hours a week)	Go to
On maternity or paternity leave	Q48
On government supported training	
Unemployed and available for work	
Wholly retired from work	Cata
Full-time education at school, college or university	Go to Q47
Looking after home or family	
Permanently sick or disabled	
Doing something else	
Q47 Have you EVER had a paid job, apart from casual or holiday work?	
Yes So to Q48	
No Conto Q53	
Q48 Please think about your (last) main job – that is the one with the mos	st hours.
Are/Were you working as an employee or are/were you self-employe	ed?
Employee S Go to Q49	
Self-employed with employees Solution Go to Q51	
Self-employed or freelance without employees S Go to Q52	

Q4	9 In your job, do/did you have responsibility for supervising the work of other employees on a day-to-day basis?
	Yes
	□ No
Q5	0 How many people work/worked for your employer at the place where you work or worked?
	□ 1 to 24
	□ 25 or more
	Don't know
	Go to Q52
Q5	1 How many people do/did you employ?
	□ 1 to 24
	□ 25 or more
	Don't know
Q5	2 Which of the following best describes the type of work you do/did in your (last) main job?
	Please cross <u>one</u> box only
	Modern professional occupations such as: teacher, nurse, physiotherapist, social worker, welfare officer, artist, musician, police officer (sergeant or above) or software designer
	Clerical and intermediate occupations such as: secretary, personal assistant, clerical worker, office clerk, call centre agent, nursing auxiliary or nursery nurse
	Senior managers or administrators (usually responsible for planning, organising and co- ordinating work and for finance) such as: finance manager or chief executive
	Technical and craft occupations such as: motor mechanic, fitter, inspector, plumber, printer, tool maker, electrician, gardener or train driver
	Semi-routine manual and service occupations such as: postal worker, machine operative, security guard, caretaker, farm worker, catering assistant, receptionist or sales assistant
	Routine manual and service occupations such as: HGV driver, van driver, cleaner, porter, packer, sewing machinist, messenger, labourer, waiter or waitress, or bar staff
	Middle or junior managers such as: office manager, retail manager, bank manager, restaurant manager, warehouse manager or publican
	Traditional professional occupations such as: accountant, solicitor, medical practitioner, scientist, or civil or mechanical engineer

Q53		who is mainly responsible for decisions about usehold bills or choosing a provider for energy
	Please cross <u>one</u> box only I	
	Me only	
	Somebody else (for example spouse/par	
	□ I share responsibility with somebody else	2
	Don't know	
054	What is your ethnic group?	
<b>~</b> •••	⇒ Please cross <u>one</u> box only ⊠	
	White	Black or Black British
	English or Welsh or Scottish or Northern Irish or British	African
		🗋 Caribbean
	□ Irish	Any other Black or African or
	Gypsy or Irish Traveller	Caribbean background (please specify)
	Any other White background (please specify)	
		Other ethnic group
	Mixed or multiple ethnic groups	🗖 Arab
	White and Black Caribbean	Any other ethnic group
	White and Black African	(please specify)
	White and Asian	☐ Don't know
	Any other mixed or multiple ethnic background (please specify)	
	Asian or Asian British	
	🗋 Indian	
	Pakistani	
	🔲 Bangladeshi	
	Chinese	
	Any other Asian background (please specify)	

Q55 As a thank you for returning a completed version of this questionnaire, a £5 shopping voucher will be posted to your address within 5 working days.

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In order for us to address the voucher to you personally, please enter your full name in the box below.

First r	name														
Last name															

# Q56 Finally, before submitting your response to this survey, please sign your name to confirm that you answered the questions as accurately as possible and that the answers reflect your own personal views.

I confirm that I answered the questions as accurately as possible and that the answers reflect my own personal views.

Signature

Date

Thank you for completing the questionnaire. Please return it to us in the envelope provided.