

Product Safety Report

Caple Gas Hobs				
Aspect	Details			
Product Type	Gas appliances and components – Gas Hob			
Product Identifiers	List of affected models attached below.			
Product Description	Gas hob supplied with elbow joint on the connecting pipework.			
Country of Origin	China			
Counterfeit	No			
Risk Level	Serious			
Risk Type	Poisoning, burns or gas explosion and/or fire.			
Risk Description	The elbow on the connecting pipework of affected gas hobs can fail resulting in a significant gas leak, regardless of whether the hob is switched on and in use. Hazards resulting from a gas leak include burns, fire and explosion and poisoning from inhalation. The risk levels vary from low risk to serious risk, with the risk presented from fire and explosion being the worst case. The risk of fire and explosion in traditional built residences is high risk, and the risk of fire and explosion in a caravan or leisure homes is serious risk. The products are not in conformity with the requirements of Regulation 2016/426.			
Corrective Measures	Caple have initiated a modification programme for certain products in scope of the safety issue. OPSS is urging all affected members of the public, including those unsure whether they are affected or not, to check the model links and contact the manufacturer. While all affected consumers should check the model links, owners and consumers in caravans, leisure homes and motorhomes should do this as a matter of urgency. If they are using an affected appliance with Liquefied Petroleum Gas (LPG), they should disconnect it from the LPG cylinder immediately. Owners and consumers in domestic premises should continue to be vigilant. If they smell gas or are concerned that their product poses a risk, they should contact the National Gas Emergency Helpline for their area (0800 111 999 in England, Wales and Scotland, and 0800 002 001 in Northern Ireland) or a Gas Safe registered installer. Contact Caple to arrange a free of charge modification via: • Tel: 0800 041 8842 • The Caple website: https://www.caple.co.uk/support/urgent-safety-notice/ .			

The OPSS Product Safety Alerts, Reports and Recalls Site can be accessed at the following link: https://www.gov.uk/guidance/product-recalls-and-alerts



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	Alternatively, go to https://gashobsrepair.mktpoint.com to enter your details.	
	This follows a suspension notice issued by OPSS requiring manufacturers to stop the supply of affected models.	
Online Marketplace	N/A	
Notifier	Office for Product Safety and Standards	

List of Affected Model Numbers

PSD Reference Number	Model Numbers	Image
2307-0049	C749G	
2307-0051	C750G	
2307-0052	C767G	



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2307-0053	C768G	
2307-0055	C774G	3 3 3 8 8 8 mm
2307-0056	C775G	