## **Product Safety Report**

Electric Towel Warmer/UV disinfection cabinet, RTD-23A sold via OnBuy	
Aspect	Details
Images	TOWEL WARMER
Alert Number	2308-0154
Product Type	Electrical appliances and equipment - UV Disinfection Cabinet
Product Identifiers	Model: RTD-23A Barcode: 1000047695 SKU: OT+23LXDG
Product Description	A white UV cabinet for keeping towels warm.
Country of Origin	China
Counterfeit	Genuine
Risk Type	Electric Shock
Risk Level	High
Risk Description	The product presents a high risk of electric shock as it is inadequately earthed as it was not locked against accidental loosening. If the product is knocked over or dropped, it could become live and cause an electric shock when touched. Additionally, the plug on the product does not meet the requirements of BS1363-1 the dimensions of the sleeved parts of the pins differed from the metal parts of the pins. This resulted in a distinct step between the two. This could cause damage to the socket and undue wear and tear to the sleeve. The instructions were deemed inadequate, and some of the required documentation and markings were not present. The product does not meet the requirements of the Electrical Equipment (Safety) Regulations 2016.
Corrective Measures	The product has been rejected at the border and destroyed.
Online Marketplace	OnBuy – The listing has been removed by the online marketplace.
Notifier	Local Authority Trading Standards.

The OPSS Product Safety Alerts, Reports and Recalls Site can be accessed at the following link: <u>https://www.gov.uk/guidance/product-recalls-and-alerts</u>