Product Safety Report

Product Safety Report				
Swan Gas Hob				
Aspect	Details			
Product Type	Gas appliances and components – Gas Hob			
Product Identifiers	List of affected models attached below			
Product Description	Gas hob supplied with elbow joint on the connecting pipework			
Country of Origin	China			
Counterfeit	No			
Risk Type	Poisoning, burns or gas explosion and/or fire.			
Risk Level	Serious			
Risk Description	The elbow on the connecting pipework of affected gas hobs can fail resulting in a significant gas leak, regardless of whether the hob is switched on and in use. Hazards resulting from a gas leak include burns, fire and explosion and poisoning from inhalation. The risk levels vary from low risk to serious risk, with the risk presented from fire and explosion being the worst case. The risk of fire and explosion in traditional built residences is high risk, and the risk of fire and explosion in a caravan or leisure homes is serious risk. The products are not in conformity with the requirements of Regulation 2016/426.			
Corrective Measures	Swan will be initiating a modification programme for their gas hobs SXB7040B and SXB75260SS in scope of the safety issue. The company are proposing visits to every home containing affected hobs and make them safe. OPSS is urging all affected members of the public, including those unsure whether they are impacted or not, to check the model links and contact the manufacturer. While all affected consumers should check the model links, owners and consumers in caravans, leisure homes and motorhomes should do this as a matter of urgency. If they are using an affected appliance with Liquefied Petroleum Gas (LPG), they should disconnect it from the LPG cylinder immediately. Owners and consumers in domestic premises should continue to be vigilant. If they smell gas or are concerned that their product poses a risk, they should contact the National Gas Emergency Helpline for their area (0800 111 999 in England, Wales and Scotland, and 0800 002 001 in Northern Ireland) or a Gas Safe registered installer. Should your model be included, or if you are not sure of your gas hob model, please contact the Freephone number 0800 208 1029, where an adviser can assist with checking your model and providing further information between 8am – 6pm BST 7 days a week. Alternatively, go to https://gashobsrepair.mktpoint.com to enter your details.			
Online Marketplace	N/A			

The OPSS Product Safety Alerts, Reports and Recalls Site can be accessed at the following link: https://www.gov.uk/guidance/product-recalls-and-alerts



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Notifier	Office for Product Safety and Standards
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List of Affected Models

PSD Reference Number	Brand Name	Model Number	Image
2309-0023	Swan	SXB7040B 60CM	
2309-0026	Swan	SXB75260SS 60CM	SXB75260SS