




HL R-Team E-Bike Batteries and Chargers

Aspect	Details
<p>Images</p>	
<p>Alert Number</p>	<p>2306-0016</p>
<p>Product Type</p>	<p>Electrical appliances and equipment - E-Bike battery and charger</p>
<p>Product Identifiers</p>	<p>Model numbers: 36V175AH, 36V15AH, 48V20AH, 48V13AH, 48V15AH, 36V15AH, 36V22AH, 48V19AH, 36V10AH</p>
<p>Product Description</p>	<p>Products are supplied individually in cardboard boxes with polystyrene inner. Boxes are marked with a sticky label that has the model number on them and a battery warning label.</p>
<p>Country of Origin</p>	<p>China</p>
<p>Counterfeit</p>	<p>No</p>
<p>Risk Level</p>	<p>Serious</p>
<p>Risk Type</p>	<p>Electric shock, fire</p>
<p>Risk Description</p>	<p>The batteries present a serious risk of electric shock as when tested, the plug face did not meet the dimensional requirements of BS 1363. The distances from the edge of the live and neutral pins to the edge of the plug face were less than the required 9.5mm and measured at 7.6mm, presenting an electric shock hazard to users. The fuse did not contain any ballast as is required by the standard and is considered counterfeit. The fuse presents potential hazards of electric shock/fire/explosion when used in a product. The product does not meet the requirements of the Electrical Equipment (Safety) Regulations 2016.</p>
<p>Corrective Measures</p>	<p>Recall of the product from end users. Consumers are advised to return complete product (battery and supplied charger) to the store it was purchased from for a full refund.</p>



Office for Product
Safety & Standards

Product Recall

Online Marketplace	N/A
Notifier	Local Authority Trading Standards