



Ministry
of Defence

Defence Business Services

Secretariat
Room 6229
Tomlinson House
Norcross
Thornton-Cleveleys
Lancashire FY5 3WP

Ref: FOI2023/06681

DBSRES-Secretariat@mod.gov.uk

27 June 2023

Dear [REDACTED]

Thank you for your email of 30 May 2023 to the Ministry of Defence (MOD), seeking information about the number of people employed in Norcross.

You requested the following information:

"How many people are employed in veterans departments at Norcross? not difficult, what percentage of employees are veterans simple maths however there seems to be a reluctance to give this information, Why?"

I am treating your correspondence as a request for information under the Freedom of Information Act 2000 (FOIA).

A search for the information has now been completed within the MOD and I can confirm some information in scope of your request is held.

As at 30 April 2023, there were 646 individuals employed within the Defence Business Services Armed Forces and Veterans Services Team (DBS - AFVS), and they are based at multiple sites including Norcross. The percentage of AFVS staff that are veterans is data not held because the MOD does not routinely maintain a record of an employee's prior employment.

If you wish to complain about the handling of your request, or the content of this response, you can request an independent internal review by contacting the Information Rights Compliance team, Ground Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail CIO-FOI-IR@mod.gov.uk). Please note that any request for an internal review should be made within 40 working days of the date of this response.

If you remain dissatisfied following an internal review, you may raise your complaint directly to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not normally investigate your case until the MOD internal review process has been completed. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website at <https://ico.org.uk/>.

Yours sincerely



Defence Business Services Secretariat